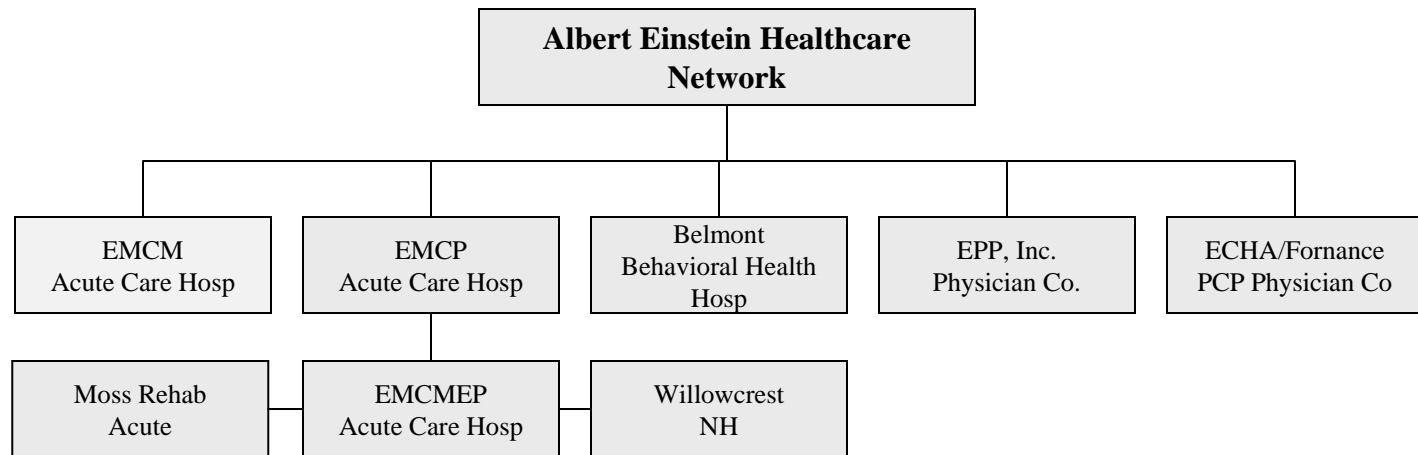# Care Redesign

Einstein Healthcare Network

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Entities in Network

Stats

- 25,000 admissions/yr
- 600 Acute Care Beds
- 500 Employed physicians
- 460 Residents/Fellow (EMCP Primarily)
- 1000 Medical Student Rotations
  - Jefferson
  - PCOM
  - Drexel

Risk Arrangements

- Self Funded Employee Health Benefit ($60M)
- Commercial Insurance P4P ($10M)
- BPCI ($M?)
- ACO (2014)

Care Redesign

- Population Health Management
  - Primary Care Practices
  - Transitions of Care
  - Healthcare Coordination
  - NH Collaboration
  - Information Systems
  - Creation of a clinically integrated network

Primary Care

- Medical Home Accreditation
- EMR Installation
- Implementation of a Registry
- Chronic Disease Protocols
  - DM
  - Hypertension
  - Hypercholesterolemia
- Track patients recently discharged

Transitions of Care

- Discharge Transition Coaches
  - Patients
    - CHF
    - High Risk Patients
  - Process
    - Educate
    - Schedule Appointments
    - Meds on discharge (free for patients who can't pay)
    - F/U call 48 hrs then weekly for 4 weeks

Transitions of Care

- Incentives for residents
  - F/U call 48 hrs
  - Appointments with PCP w/in one week of discharge
- Appointments in clinic for patients with no insurance

Healthcare Coordination

- Nurse/NP Assess High Utilizers/Likelihood of hospitalization
  - Treatment plan developed with PCP
- Hand off of dual eligible patients to Philadelphia Corporation for Aging
- Specialty program follow-up
  - CHF
  - COPD/Asthma

Nursing Home Collaboration

- Developing relationships with nursing homes that will participate in BPCI

- Creating subacute cardiac unit in area nursing home for cardiac patients that require rehab

Information Systems

- EMR
  - Cerner
    - PCP
    - Specialties
    - Inpatient
- Registry
  - Crimson
- Population Health Management tool for claims data
- Interface for independent providers' EMR

Clinical Integration

- Structure in which to provide population health management
  - Physician/Administration lead entity
  - Care Management
  - Network Development
  - Financial modeling
  - IT Infrastructure