

# ECEN

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### Overview

- Program Introduction
- Partnering with Providers
- Supporting Employers
- **ECEN In Action**
- Looking Ahead
- Key Takeaways



Program Introduction

### Aligning for Better Care

- PBGH Foundation
- HDP Experience and Expertise
- Employer and Provider Knowledge





# **Evolving Strategy**





### **Center Evaluation Criteria**

#### **Employer Needs**

- Location
- ◆Bundled payment design
- ◆Travel surgery experience
- Reporting on COE performance

#### **Quality of Care**

- Outcomes data and rankings
- Volume, training and experience
- ◆Patient safety and satisfaction scores
- Application of evidence-based medicine

### **Patient Experience**

- Shared decision making
- ◆Supportive resources
- Attention to the patient experience across the complete care continuum



# Partnering with Pr

Committing to Collaboration

- Contribute to Bundle Design
- Participate in Guideline Development
- **Share Best Practices**





# **Selected Hip and Knee Centers**

- Virginia Mason Medical Center Seattle, WA
- Johns Hopkins Bayview
   Medical Center
   Baltimore, MD
- Kaiser Permanente Irvine
   Medical Center
   Irvine, CA
- Mercy Hospital, Springfield Springfield, MO













**Supporting Employers** 

### Realizing Value

- Turnkey Process
- Cost Predictability

Return on Investment within 2 Years

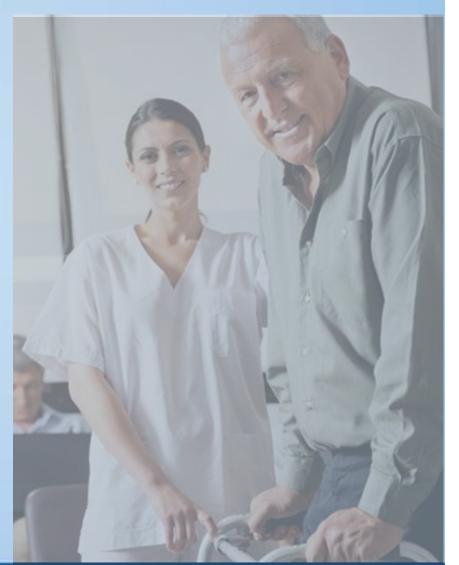




# **ECEN** in Action

### Exceeding Expectations

- Patient-Centered
- High Employee Satisfaction





# **Initial Response**

### 1/1/14 to 4/30/14

- Program Inquiries: 1042
- Referrals to a COE: 453
- Under COE review: 143
- Accepted and awaiting surgery: 99
- Cases completed: 100



# **Looking Ahead**







# **ECEN Key Takeaways**

- 1. Connects employers and high performing facilities
- 2. Engages selected providers as key program partners
- 3. Minimizes employer burden with PBGH/HDP support
- 4. Provides cost predictability and downstream savings
- 5. Enhances value by growing utilization and expansion
- 6. Demonstrates leadership in advocating for valuebased health care purchasing