



Tennessee's Three Strategies



Source of value

- Maintaining a person's health overtime
- Coordinating care by specialists
- Avoiding episode events when appropriate
- Achieving a specific patient objective, including associated upstream and downstream cost and quality
- Provide long-term services and supports (LTSS) that are high quality in the areas that matter most to recipients

Strategy elements

- Patient Centered Medical Homes
- Health homes for people with serious and persistent mental illness
- Care coordination tool with Hospital and ED admission provider alerts
- Retrospective Episodes of Care

- Quality and acuity adjusted payments for LTSS services
- Value-based purchasing for enhanced respiratory care
- Workforce development

Examples

- Encouraging primary prevention for healthy consumers and coordinated care for the chronically ill
- Coordinating primary and behavioral health for people with SPMI
- Wave 1: Perinatal, joint replacement, asthma exacerbation
- Wave 2: COPD, colonoscopy, cholecystectomy, PCI
- 75 episodes by 2019
- Aligning payment with value and quality for nursing facilities (NFs) and home and community based care (HCBS)
- Training for providers



Tennessee's Progress

Feb. 2013

Dec 2014 Jan 2015 Jan 2016 Dec 2019

Governor
Haslam
launched
Tennessee's
Health Care
Innovation
Initiative

TN awarded a SIM Testing Grant

95% of wave 1 accountable providers agree to episodes

Procurement requires each MCO to implement the episode of care model & commit participation across their commercial and Medicare Advantage populations.

State
employees
health plan
requires
episodes for
their
population
and each
bidder's
broader
commercial
population

75 episodes of care will be designed

TN awarded a SIM Design Grant



Tennessee insurance marketplace

	BCBS	United	Amerigroup /Wellpoint	Cigna	Aetna	Other Payers	Total
TennCare	518 (8%)¹	565 (9%)	213 (3%)				1,296 (20%)
State Employee Plan	144 (2%)			133(2%)			277 (4%)
Commercial Self Insured (other)	805 (12%)	230 (4%)	190 (3%)	707(11%)	136 (2%)	259 (4%)	2,327 (36%)
Commercial Fully Insured	742 (11%)	142 (2%)	10 (0%)	21 (0%)	39 (0%)	118 (2%)	1,072 (16%)
Medicare Advantage	34 (1%)	70 (1%)	5 (0%)	90(1%)	1 (0%)	127 (2%)	327 (5%)
Total	2,243 (35%)	1,007(15%)	418 (6%)	951 (14%)	176 (3%)	504 (8%)	5,299 (81%)
Medicare FFS						817 (13%)	817 (13%)
Uninsured						384 (6%)	384 (6%)

SOURCES:

Medicare, Aetna, Other payers: 2012 Health Leaders / InterStudy; State Group Insurance Program 2011 Annual Report

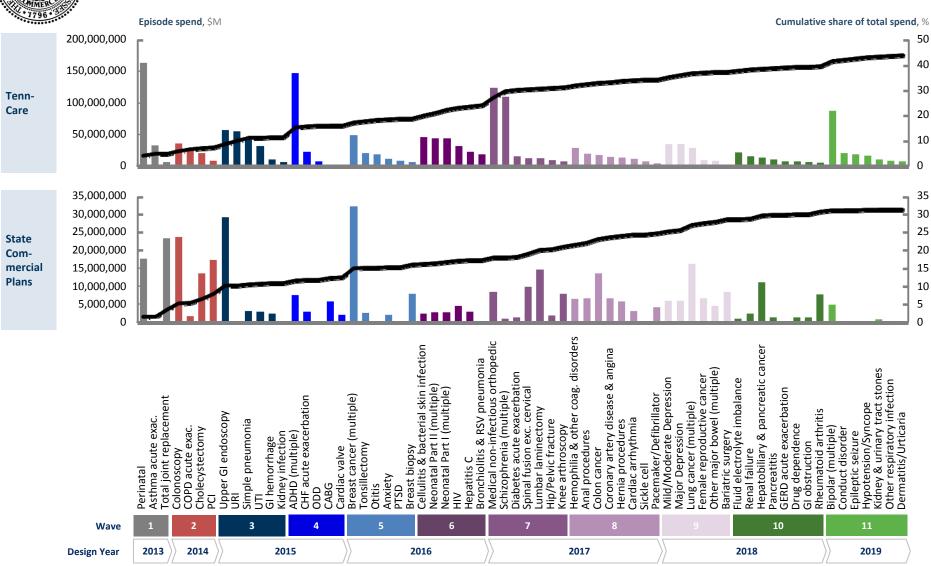
Payer Coalition members: Enrollment as of July 2014

Unisured: Kaiser Health Facts, 2012

1 Includes Cover Tennessee programs, including CoverKids, Tennessee's SCHIP program



75 episodes in 5 years

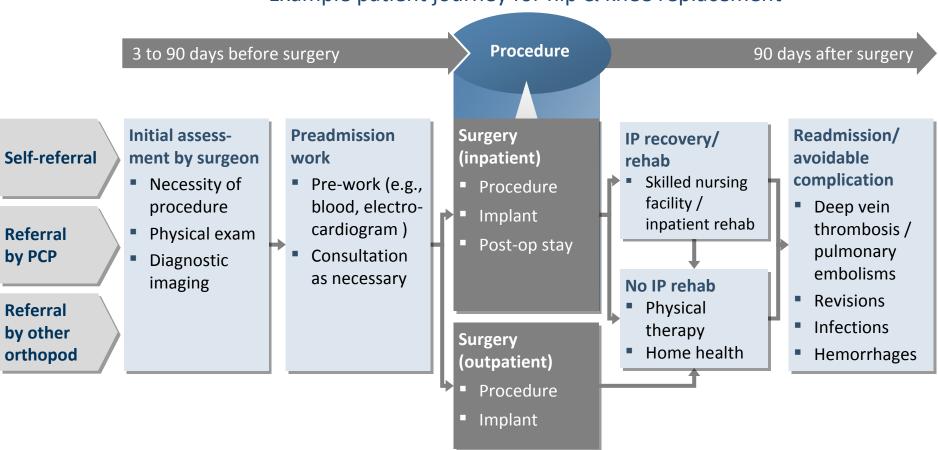


Note: (multiple) indication identifies episodes in which more than one episode may be designed Source: TennCare and State Commercial Plans claims data, episode diagnostic model, team analysis



Episodes of Care: Definition

Example patient journey for hip & knee replacement

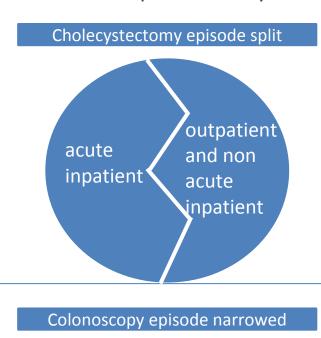


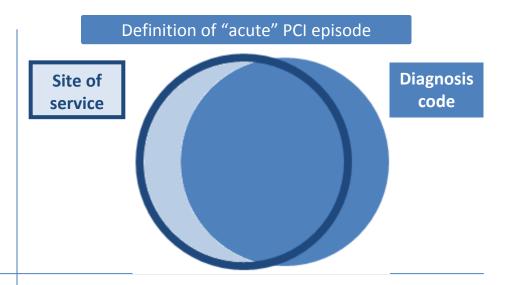
Episodes include services from multiple providers

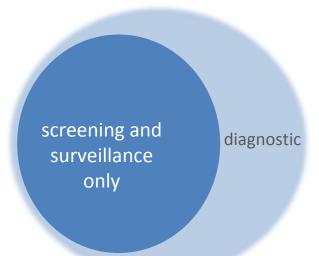


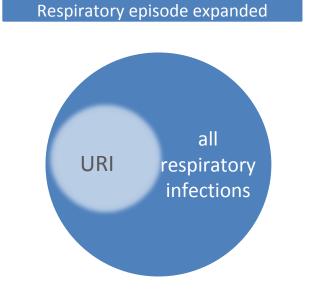
Clinical input is driving our episode definitions

4 examples: Cholecystectomy, PCI, Colonoscopy, and Upper Respiratory Infection











Process

Unchanged Billing











Process

Patients seek care and select providers as they do today

Providers submit claims as they do today

Payers reimburse for all services as they do today

New Information



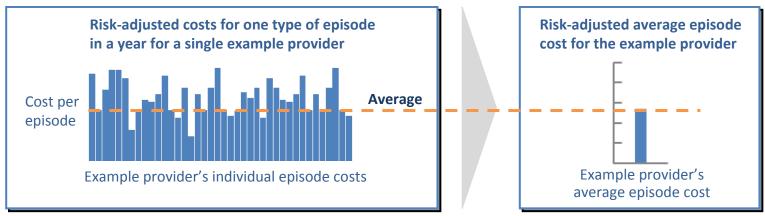


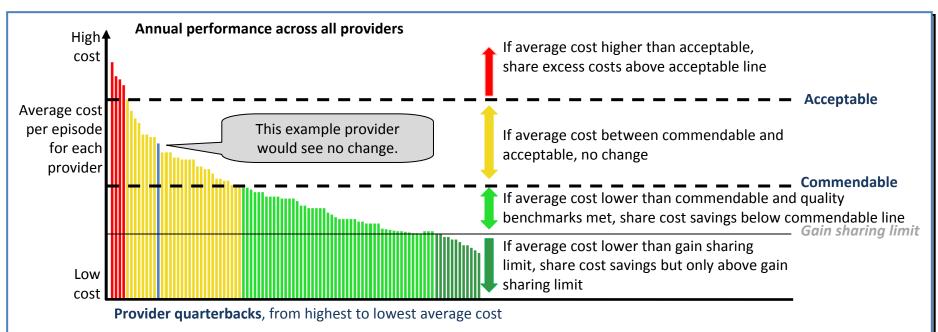
'Quarterbacks' are provided detailed information for each episode which includes actionable data





Incentives







Quality Metrics

- Some quality metrics will be linked to gain sharing, while others will be reported for information only
 - Quality metrics linked to gain sharing incentivize cost improvements without compromising on quality
 - Quality metrics for information only emphasize and highlight some known challenges to the State
- Each provider report will include provider performance on key quality metrics specific to that episode

Example of quality metrics from episodes in prior waves

ASTHMA EXACERBATION

- Linked to gain-sharing:
 - Follow-up visit rate (42%)
 - Percent of patients on an appropriate medication (82%)
- Informational only:
 - Repeat asthma exacerbation rate
 - Inpatient admission rate
 - Percent of episodes with chest x-ray
 - Rate of patient selfmanagement education
 - Percent of episodes with smoking cessation counseling offered

PERINATAL

- Linked to gain-sharing:
 - HIV screening rate (85%)
 - Group B streptococcus screening rate (85%)
 - Overall C-section rate (41%)
- Informational only:
 - Gestational diabetes screening rate
 - Asymptomatic bacteriuria screening rate
 - Hepatitis B screening rate
 - Tdap vaccination rate

SCREENING AND SURVEILLANCE COLONOSCOPY

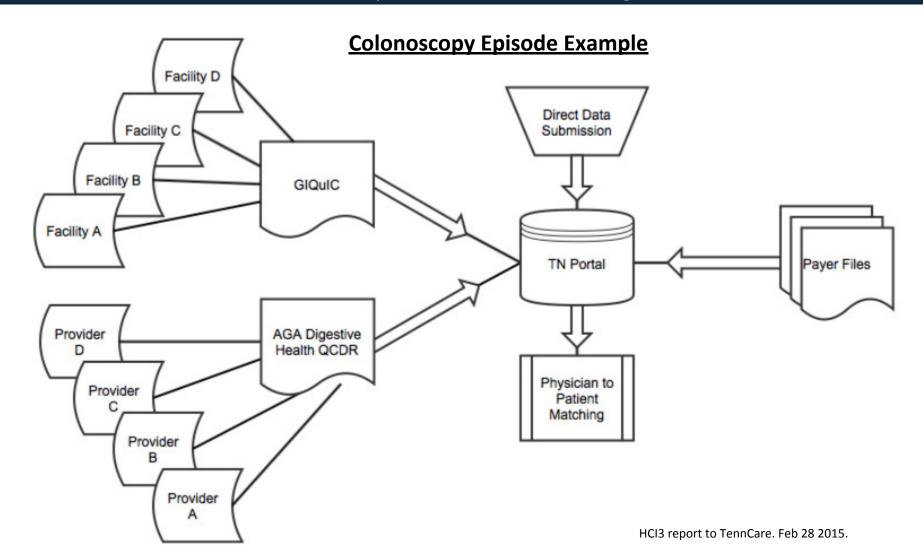
- **Linked to gain-sharing:**
 - Participating in a Qualified Clinical Data Registry (e.g., GIQuIC)
- •Informational only:
 - Perforation of colon rate
 - Post-polypectomy/biopsy bleed rate
 - Prior colonoscopy rate
 - Repeat colonoscopy rate

The quality metric 'Participating in a Qualified Clinical Data Registry' is a first attempt at using quality metrics based on other information sources than medical claims



Incorporating clinical quality metrics

Three ways to report clinical quality measures: Direct data submission portal, Clinical Data Registries, EMR





Reporting

Quarterbacks will receive quarterly report from payers:

Performance summary

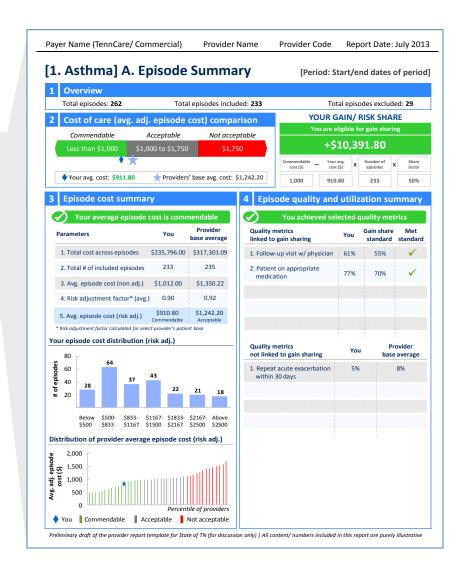
- Total number of episodes (included and excluded)
- Quality thresholds achieved
- Average non-risk adjusted and risk adjusted cost of care
- Cost comparison to other providers and gain and risk sharing thresholds
- Gain sharing and risk sharing eligibility and calculated amounts
- Key utilization statistics
- Quality detail: Scores for each quality metric with comparison to gain share standard or provider base average

– Cost detail:

- Breakdown of episode cost by care category
- Benchmarks against provider base average

– Episode detail:

- Cost detail by care category for each individual episode a provider treats
- Reason for any episode exclusions





Challenges

