

What Providers Need to Know About Employer-Based Bundled Payments

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Agenda for Today

- 1. Bundle Payment Overview
- 2. Building the Program for the Employer Market
- 3.A Bundle Tale



Benefits of Bundled Payment Programs By Stakeholder

	Savings	Efficiency	Accountability
Patient	 Lower or no out of pocket expenses 	Fewer billsBetter care experience	Warranty for 60-90 days post procedure
Employer	Reduced price for common services	• One bill	 Access to the highest quality providers Reporting on outcomes Warranty provides protection for unnecessary services
Provider	 Increased volume and market share Reduced expensed through panel selection 	Pre-qualified patientsIncreased volumesExpand geographic coverage	 Controlled provider panel reduces variation of costs and margin Specialist engagement





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Implementation Design **Operations** Condition selection Infrastructure Billing processes development Internal and external Funds distribution methods data gathering and Marketing to and analysis contracting with payors Market and pricing Brokers Reporting packages analytics Direct to Employers Physicians · Internal cost and Government Payors quality analysis Build, buy, partner Ongoing Physician panel and decisions communications network creation protocols/processes Providers Appropriate benefit Care coordination design Payors modeling

Patient navigators

Extensive Data Analysis Ensures Preservation of Margins and Creates the Optimal Physician Panel 2 3 3

Example of Needed Data

- Volume
- Cost per case
- Variation analysis of cost and quality
- Revenue per case
- · Margin per case
- Readmissions
- · Complication rates
- Other quality metrics (blood utilization, antibiotic administration, etc.)

Select physicians based on cost and quality data



Specialist engagement in value based care



Panel is presented as the highest quality in the market



Should create competition and drive more cases outside the bundle





Direct to Employer

- In person meetings
- Sales collateral (one-pagers, videos, etc.)
- Ongoing management and reporting
- · Health fairs / employer events

Broker

- In person meetings with potential clients
- Provides competitive advantage for brokers

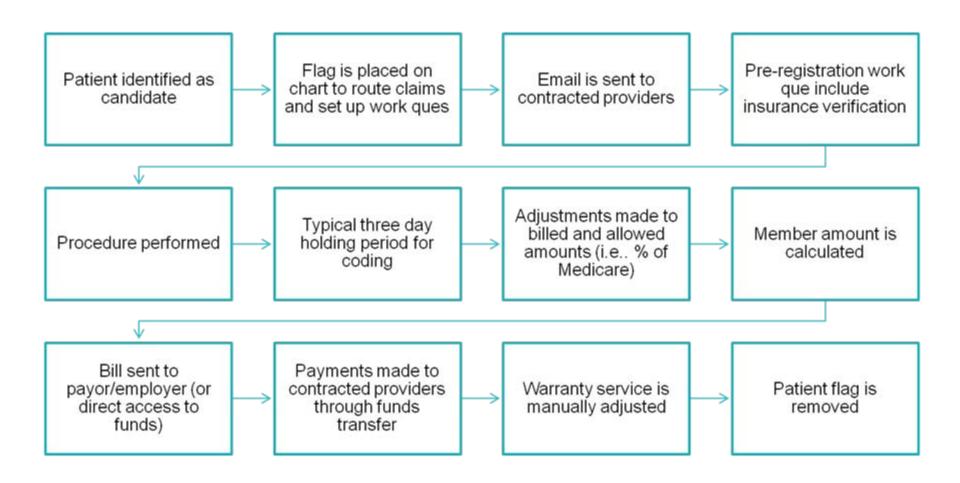
Payors

- Ability to get in front of clients during sales process and per polices and guidelines when government run
- Provide ongoing reporting





Bundle Operations Often Require a Payor Agnostic Third-Party Administrator (TPA)





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2. How to Develop and Execute a Bundled Payment Program

3.A Bundle Tale





- Engaging specialists in value based care
- Decided on services to bundle based on market data
- Limited physician panel through analytics
- Conducted detailed cost and variation analysis
- Set price targets based on current market reimbursement and projection of volume

Implementation

- Direct to employer beginning with existing relationships
- Broker strategy
- Worked closely with payors to develop strategy

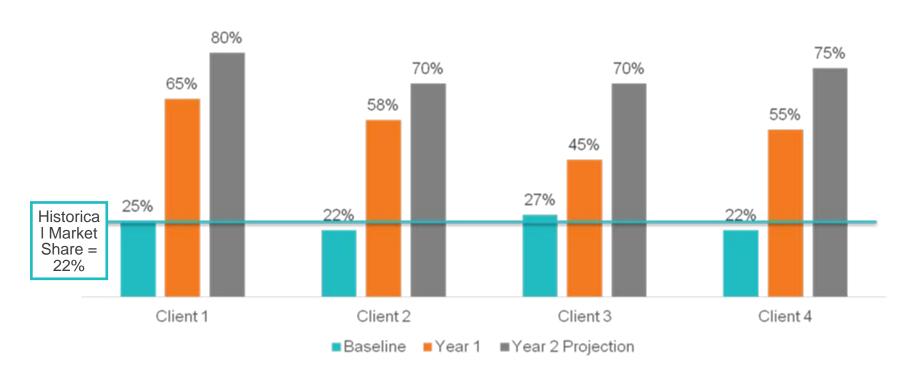
Operations

- Led by a patient navigator
- Charts were flagged
- Bills were suppressed and sent to payor as one bill
- Payments were made to contracted providers
- Ongoing reporting and tracking was created with regular updates



Bundled Payment Strategy can Yield Significant Results

Market Share Per Client (% of total available procedures)



- This example yielded and additional 200+ net new annual procedures by year two of the program for these payors/employers
- Total number of partnerships was >30 by the end of year 1





- Created a triple win
 - 1. A major boost in quality
 - Greater cost management/predictability
 - 3. No out-of-pocket expense for employees
- Delivered significant market share increases within specific clients
- Attracted net new cases inside and outside the bundle
- Increased patient satisfaction
- Helped moved the system down the path of value-based contracting
- Built stronger relationships with payors, brokers and employers





