

## The Episode Management Mandate

Improving Care Transitions and Post Acute Performance

June 8, 2016





### No Turning Back, Only Forward

The rewards and penalties are accelerating and requiring health systems and post acute providers to work together to manage "episodes" of care.

- •CMS targeting at least 50% of all claims included in bundled payments, ACO or like structures by 2018
  - As of January 2016, CMS achieved the goal of 30% of its programs in alternative payment models way ahead of the December 2016 goal.



 Mandatory Participation in bundled payment for joint replacements is the Game Changer

The Future is Planned:
All indications CMS is moving toward bundled pricing for Care Episodes



### What this Means for Health Systems ...

# Manage Patient Care Post Discharge

- Discharging patients to highperforming and accountable post acute providers
- Maximizing owned PAC Assets
- Moving Case Managers/Discharge
   Planners into new paradigm
- Implementing readmission mitigation programs with immediate ROI
- Dynamic access to patient status along the continuum



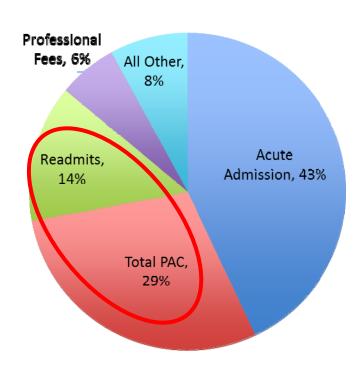
The Institute of Medicine concluded that variation in post-acute care spending is the single largest factor behind geographic variation in Medicare spending per beneficiary, and substantial savings may be achievable by directing patients to more cost-effective settings—home care rather than institutional care when appropriate, and higher-quality, more efficient facilities when institutional care is required.



# The Economic Power of Better Managing Care Transitions & Post Acute Care

- Decreased inpatient LOS and improved patient throughput
- Improved performance under CMS valuebased purchasing metrics
- MSSP/ACO cost savings
- Gains shared under voluntary and future mandatory bundled payment programs
- Improved Medicare Advantage performance
- Commercial bundles performance
- Improve patient satisfaction and outcomes

# **Episode Spend Components National Average, 2014**



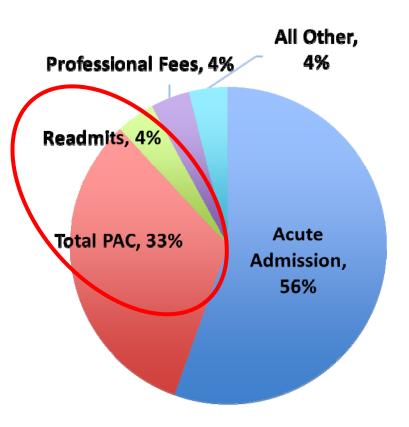
Source: Based on analysis of 100% Medicare Standard Analytic Files; 2012-2014 average spend on 48 BPCI episode families; All Other Includes Acute Transfer, IP Psych, Outpatient, DME and Hospice

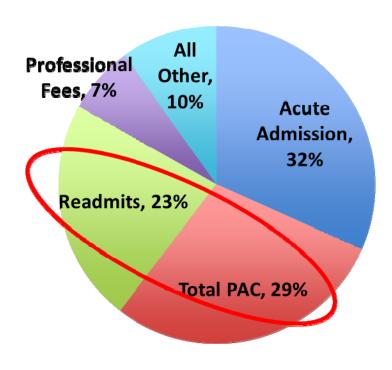


### Different Episodes, Different Economic Opportunities Must Know Your Episode Profile

Major Joint Episode Components, National Avg

CHF Episode
Components, National Avg





Source: Based on analysis of 100% Medicare Standard Analytic Files; 2012-2014 average spend on select BPCI episode families; All Other Includes Acute Transfer, IP Psych, Outpatient, DME and Hospice



### Greatest Impact on Reducing Cost of Episodes

### Appropriate SNF Utilization

- Huge provider variation in LOS for like conditions
- Excessive ultrahigh therapy amounts -- rose from 6% in 2001 to 54% in 2013
- Lack of protocols for discharging patients home versus SNF

#### Decreasing avoidable readmissions

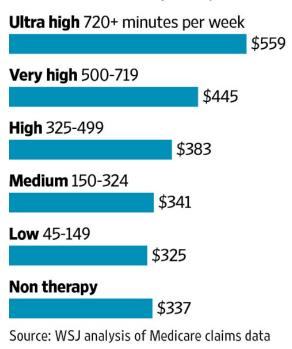
- Every readmission doubles cost of episode
- Coordinated versus More programs

### Right Time, Right Place Care Transitions

- Informed Choice
- Utilization of highest performing PAC Providers

### **Counting the Minutes**

Medicare pays nursing homes daily rates for stays based in part on how much therapy they provide. Average 2013 Medicare rate per day:



THE WALL STREET JOURNAL.



### Start with the Eye-Openers

- The huge dollars spent on Post Acute Care
- The vast and cluttered PAC landscape
- The tremendous performance variation among providers utilized
  - Cost Efficiency
  - Outcomes
- The economic value of partnering with the highest performers
- The impact on patient satisfaction, engagement and retention.

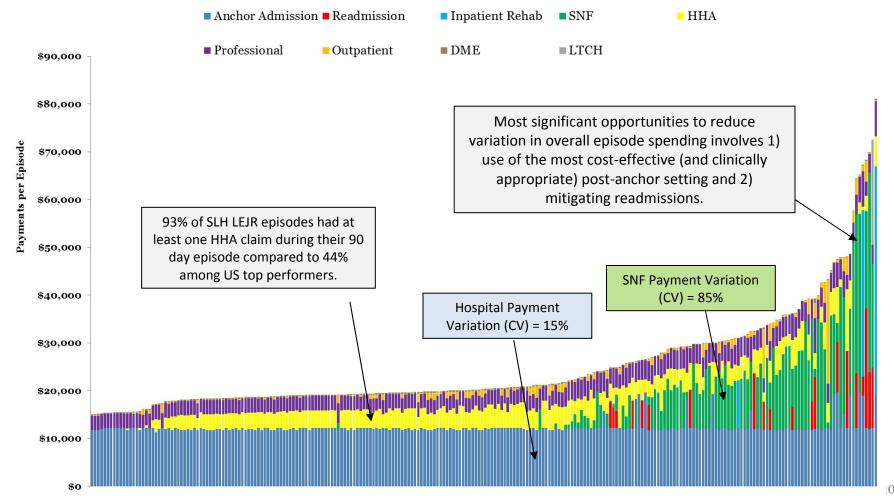




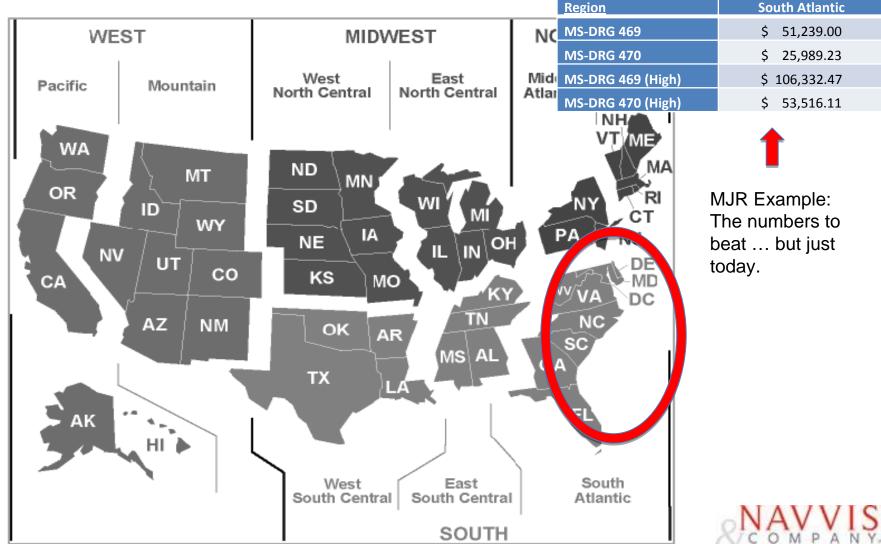
### Episode Variation Attributed to PAC Decisions

#### **Example Hospital LEJR Episodes**

Payments per Episode by Claim Source - DRG 469 & 470



## Challenge: Focus on PAC protocols to be Top Performer in Your Region



### **Episode Management Success Equation**

- New accountability
- Patient Placement Protocols
- Retooled discharge script

High Performing PAC Partners

**Performance-Based Networks** 

- Outcomes
- Care Cost-Efficiency
- Collaborative IQ
- Care Model Adoption
- Performance Incentives

Transformed Case Management

Imperatives to Managing Episodes Readmission Mitigation Programs

Physician-Driven

- Evidence-based
- 90-Day Span (Acute/PAC)

Evidence-Based Care Models/ Protocols

- Risk Stratification
- PAC and Home Follow-up
- Social Services Network



### **Key: Performance-Based PAC Networks**

#### **Moving from Relationships to Performance Accountability**

- Sorting out a Cluttered PAC Landscape
- Profiling Value-Based Performance of Each Provider
- •Value of Inclusive Tiering versus "Narrowing" Maximizes participation, motivates performance improvement
  - 1. Platinum Leading Edge
  - 2. Gold Meets performance requirements and conditions of participation
  - 3. Provisional Demonstrates willingness and collaborative IQ to achieve performance levels
- •Dynamic Scorecards an industry challenge
- Adjusted discharge planning consultation



### **BPCI Models**

### **Bundled Payment Models**

	Model 1	Model 2	Model 3	Model 4
Episode	All acute patients,	Selected DRGs +post-acute period	Post acute only for selected DRGs	Selected DRGs
Services included in the bundle	All part A DRG- based payments	All Part A and B services (hospital, physician, LTC, HHA, SNF, DME, Part B drugs, etc.) and readmissions	All Part A and B services (hospital, physician, LTC, HHA, SNF, DME, Part B drugs, etc.) and readmissions	All Part A and B services (hospital, physician) and readmissions
Payment	Retrospective	Retrospective	Retrospective	Prospective

DEFORMATION IS FOR TECHNICAL ASSISTANCE PURPOSES ONLY. This address that is not not provide technical substance potential participants for the Burneled Payments for Care Improvements for Care Improv





## **Alternative Payment Models**

"The PEOPLE
UPSTAIRS (i.e., CMS)
have handed us this
one and we gotta' come
through!"





# **EVERYONE** across all care settings **MUST** be engaged





### **Care Redesign**

Coordinate care across all settings using the same evidence based care pathways.

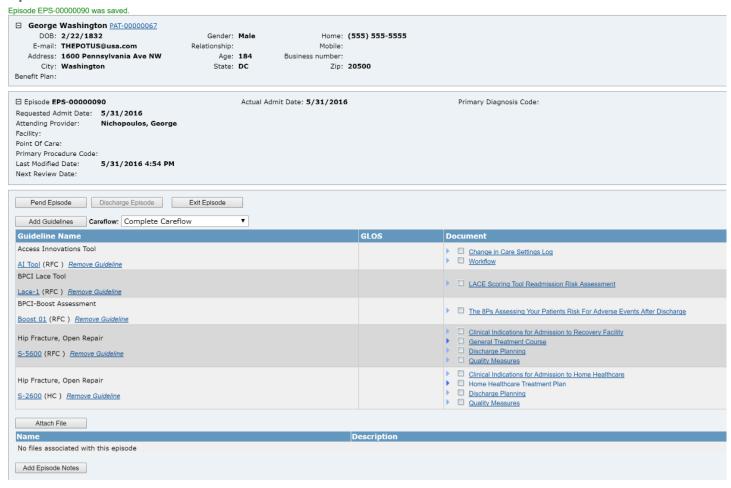




## **E-Coordinated Tracking**

#### My Episodes > Episode Overview

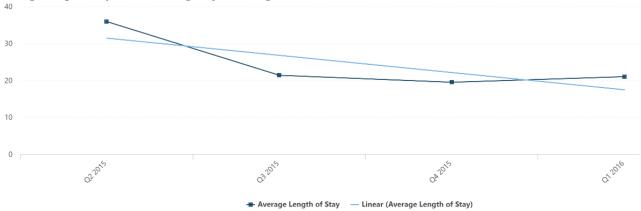
#### **Episode Overview**



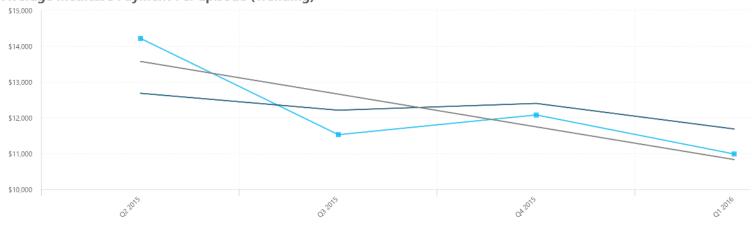
**ACCESS COMPANIES** 

# **Data as a Planning Tool**





#### **Average Medicare Payment Per Episode (Trending)**

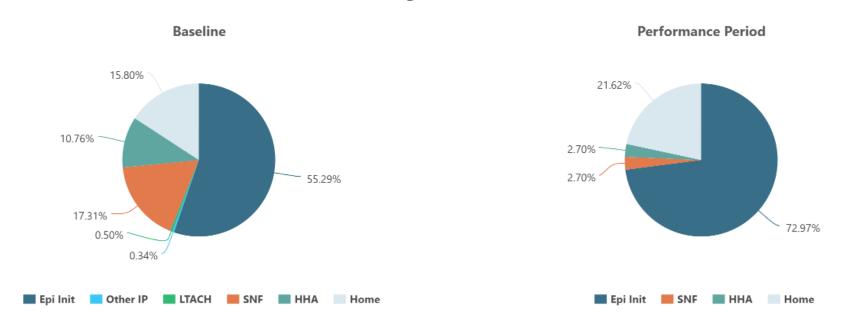


**ACCESS COMPANIES** 

- Average Spend per Episode - Average Target Price - Linear (Average Spend per Episode)

# **Data as a Planning Tool**

#### **Care Setting Prior to Readmission**





## **Data as a Learning Tool**

Fractures of the femur and hip or pelvis	\$15,921
± 5/16/2015	\$6,641
± 5/18/2015	\$163
⊞ 5/19/2015	\$57
± 5/22/2015	\$89
± 5/26/2015	\$75
⊞ 5/27/2015	\$85
± 5/28/2015	\$75
⊞ 5/29/2015	\$89
⊞ 6/1/2015	\$3,413
⊞ 6/2/2015	\$75
±6/5/2015	\$89
<b> 6/9/2015</b>	\$3,094
COLUMBUS DIVISION OF FIRE EMS	\$367
A0425 Ground mileage	\$26
A0429 BLS-emergency	\$341
GOODLIVE, THOMAS	\$8
93010 Electrocardiogram Report	\$8
■ HEINTZELMAN, DOUGLAS	\$91
74177 Ct abd & pelv w/contrast	\$91
■ HEVEZI, LOUIS	\$183
99220 Observation Care	\$183
■LO, DAVID	\$100
99221 Initial Hospital Care	\$100
OhioHealth Corporation	\$2,158
	4-

Round-table with clinical caregivers on every readmission.

This increases engagement and creates change!



### **Contact Information**



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