

UNIVERSITY MEDICAL CENTER

LUBBOCK, TX

**1 of 18 Level 1 Trauma Facilities
in Texas**

- Beds – 501
- Annual Admissions – 42,000+
- EC Visits – 88,000+
- Providers – 800+
- 700,000+ patients yearly in hospital and clinics
- Timothy J. Harnar Regional Burn Center
- Level 1 Trauma Certification
- Employees 4600+
- Net Patient Revenue \$502M

Dawn Rakiey MPT, PTA
DIRECTOR, Clinical Integration Network/ACO

2019



Service · Teamwork · Leadership



THE STRENGTH OF OUR CULTURE

BEST IN TEXAS

UMC: N°7 & UMCP: N°4



Ranked among the
TOP 10%
in the nation for
**Outstanding
Patient Experience.**



Service • Teamwork • Leadership



SNF PREFERRED PROVIDER NETWORK

MANDATORY CRITERIA:

STAR RATING OF 3 OR ABOVE

NURSING HOME COMPARE:

- % of short stay patients re-hospitalized after SNF stay
- % of short stay patients who had an ER visit no hospitalization
- % of short stay patients who made improvements in function
- % of short stay patients with pressure ulcers that are new or worsened

SPECIFIC DATA FROM FACILITY:

ALOS

***CONTRACTS WITH SNFs FOR BED ALLOTMENT, UNFUNDED PATIENTS, ETC**



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HHA PREFERRED PROVIDER NETWORK

MANDATORY CRITERIA:

STAR RATING OF 3 OR ABOVE

Monthly meetings with UMC

Accept Unfunded/Poorly Funded patients



HOME HEALTH COMPARE:

% How often patients had an ER visit without hospitalization

% How often patients had to be re-admitted to the hospital

% How often patients got better at walking/moving around

% How often patients had less pain when moving around

% Home health began in a timely manner

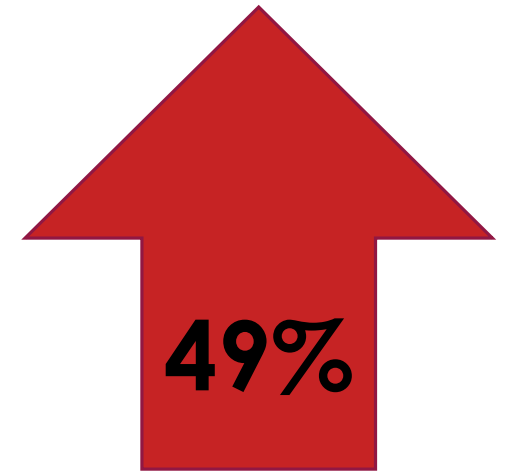
% Patients got better at taking medications by mouth

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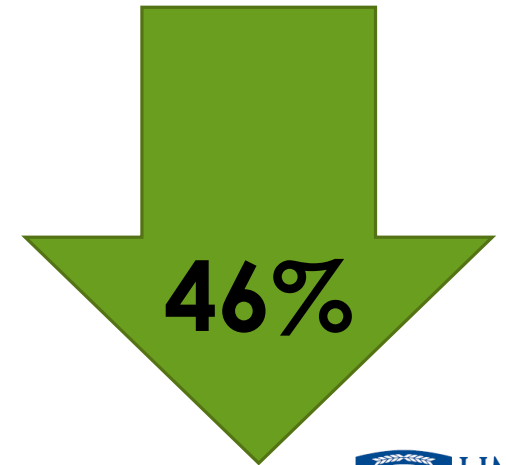
POST ACUTE CARE SPENDING OF TOTAL CJR EPISODES



Baseline
(2014-2016)



2018



DECREASED LENGTH OF STAY IN SNF



Baseline
(2014-2016)



2018



DECREASED HOME HEALTH COSTS



Baseline
(2014-2016)

\$3,600

2018

\$2,203