

# **Case Studies in HIPAA Compliance for Healthcare Clearinghouses**

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# McKessonHBOC HIPAA Effort

- ◆ **Regulatory Affairs department involvement since the inception of HIPAA;**
  - **Active participation in industry meetings such as WEDI, AFEHCT, JHITA, GA HFMA.**
  - **Active participation with accrediting groups such as EHNAC, and URAC.**
  - **Active submission of comments for all published proposed rules.**
  - **Continued relations with HCFA and DHHS.**

# McKessonHBOC HIPAA Effort

- ◆ Top down awareness.
- ◆ Top down budgeting.
- ◆ Established Project Office:
  - Main project leader driving the process.
  - All product lines assigned a security officer.
  - All product lines assigned operations/administrative representative.
  - Establish a steering committee.

# McKessonHBOC HIPAA Effort

- ◆ Business unit assessments completed.
- ◆ The project officers have completed their initial assessments (gap analysis) of their transactions.
- ◆ Translators are being evaluated.
- ◆ Designs and coding are underway.
- ◆ E-mail forums have been set up.

# Clearinghouse and Transactions

## ◆ Input

- Continue to accept NSF v2.0 and v3.01.
- Continue to accept proprietary v2 and v3.
- Continue to accept UB92 v6.
- Continue to accept any 835, NSF, or proprietary.
- Continue to accept the 270 or proprietary.
- Soon to accept the 837 P and I.
- Working on the 276.
- Future options include the 275, 834, and 278.





# Clearinghouse and Transactions

## ◆ Output

- Continue to send any NSF
- Continue to send any proprietary
- Continue to send any UB92
- Continue to send any 837 P or I
- Continue to send any 835
- Continue to send any 270/271
- Working on the 276/277
- Future options include the 275, 834, and 278



# Clearinghouse and Transactions

- ◆ Other services will continue to be offered:
  - Statements processing
  - Paper claim processing
  - Payer acknowledgement report processing



# Product Lines and Transactions

- ◆ **Decisions may vary by product line. Options include:**
  - **Use of the iMcKesson Clearinghouse**
  - **Direct to payers**



# Code Sets and Identifiers

- ◆ All products are compliant with the standard code sets today.
- ◆ Future code set changes will have minimal impact.
- ◆ Identifier changes will not have a large impact.
- ◆ Crosswalks are being evaluated for the transition to new identifiers.

# Contracts

- ◆ All existing contracts are being evaluated.
- ◆ New contracts will contain information that is specific to HIPAA.
  - Trading partner agreements (chain of trust).
  - Software contract language.
  - Security and Privacy language.
- ◆ Employee agreements.

# Education

- ◆ Internal training on transaction sets and implementation guides has been conducted.
- ◆ Other courses offered formally in the near future.
- ◆ Information library on our intranet.
- ◆ External industry training - 18 city tour across the US.
- ◆ Various other speaking engagements.

# EHNAC Accreditation

- ◆ The iMcKesson Clearinghouse has obtained EHNAC's Corporate Accreditation rating.



# EHNAC STFCS

- ◆ Transaction testing is available through EHNAC's Standard Transaction Format Compliance System.
- ◆ For more information log on to [www.ehnac.org](http://www.ehnac.org)