

Product Statement of Direction HIPAA Readiness



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General Manager - HDX

We Are Here

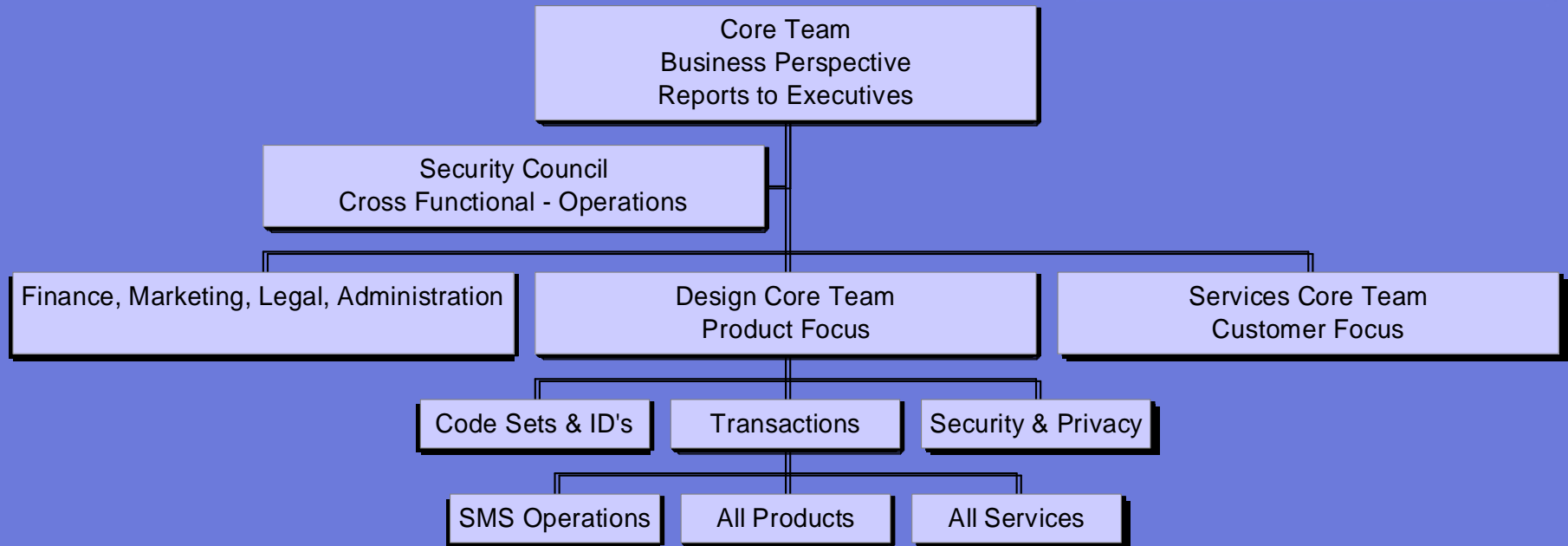


HIPAA Elements

- **Initial Standard Information Transactions and Data Elements**
- **Standard Implementation Specifications**
- **Unique Health Identifiers**
- **Standardized Code Sets**
- **Health Information Security Standards**
- **Health Care Clearinghouse**
- **Individually Identifiable Health Information Privacy**
- **Electronic Signature**
- **Transfer of Information Among Health Plans**
- **Additions & Modifications to Standards**



Preparation Process & Teams



Executive and Senior Management Fully Engaged
Common Designs and Coordinated Processes
Focus on Customer Implementations

Coordinated Processes

E-business

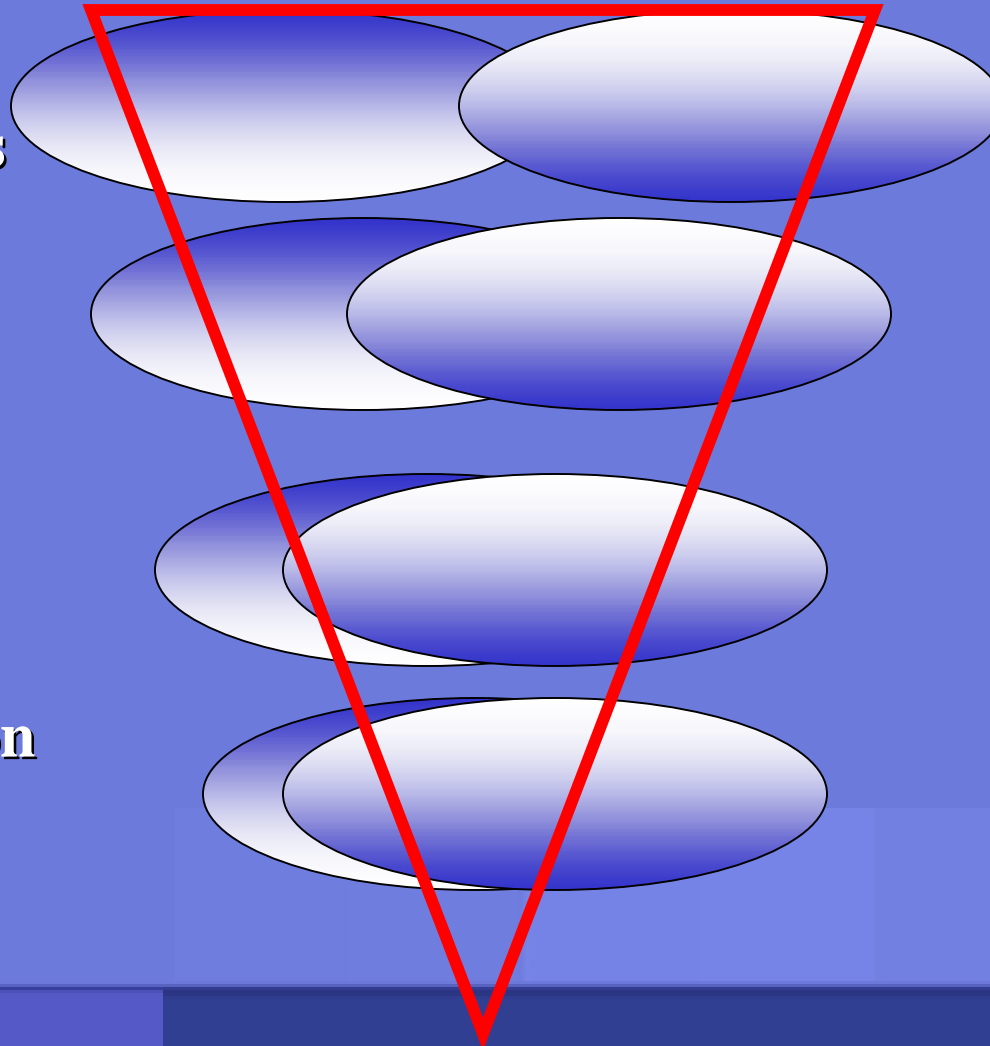
HIPAA

Objectives
& Assessments

Gaps
& Plans

Solution
Designs

Implementation
& Operations



Coordinated
Investments
Focused
on Results

Initial Transactions

- Integrate HDX into relevant applications
- Enhance application processing to --
 - Integrate transaction into workflow
 - Support standard implementation specifications
- Phase 1: HIPAA-enable HDX current offering
 - Claim/encounter, eligibility, claim payment/remittance, referral
- Phase 2: Enhance HDX service to add remaining
 - Enrollment, premium payment, claim status
- Future: Claims Attachment, Workers Comp

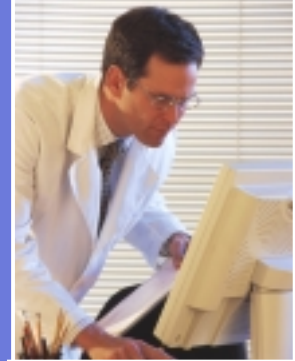
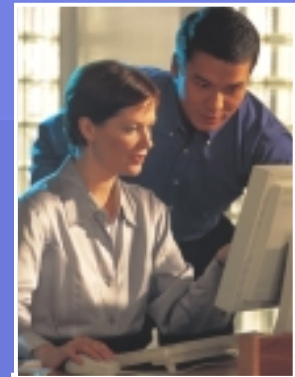


Unique Health Identifiers

- Universal identifiers for:
 - Employers
 - Health Plans
 - Health Care Providers
- Support through application extensions
 - Where relevant and appropriate
- Explore minimizing:
 - Duplicate identifiers (old/new)
 - Redundant maintenance

Modify Masterfiles

Universal identifier for individuals on hold



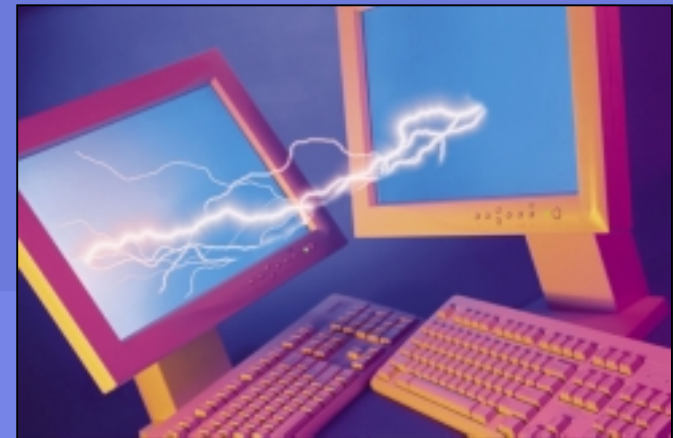
Standardized Code Sets

- Support through application extensions
 - Where relevant and appropriate
- Includes data elements from:
 - HIPAA standard transactions
 - HIPAAA implementation specifications



Health Information Security

- SMS company-wide HIPAA standards
 - Application-specific as relevant and appropriate
 - Application-level security logging exporting
- Incorporates HIPAA Security Summit Guidelines
- Additional security technology options
 - In combination with SMS products
 - Specific customer requirements
 - Platform-independent where possible
- Full Range of security services
 - Self-Assessment
 - Readiness Assessment
 - Network Assessment



Meeting Your e-business / HIPAA Needs

SMS is.....

- Applying “Solutions Provider” approach
 - Consulting, educating, designing, implementing, operating
 - Networks, hardware, software, integrated clearinghouse
- Coordinating major and simultaneous industry impacts
 - Regs R Us - BBA, HIPAA, APCs, etc.
 - e-Business Impacts