Case Study of a Large Provider System’s NPI Project Implementation

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• Aurora provides care at more than 250 locations in 75 communities.
• 10 billing systems producing 7,000,000 claims electronically annually
• Clinics
• Hospitals
• Labs
• VNA
• Pharmacy
• Other
Presentation Agenda:

• Aurora’s 8 Major Tasks to NPI Success
• Accomplishments
• Direct or Indirect Things Impacting the NPI Project
• Resolving the Issues
• Helpful Websites
• NPI Upcoming Events
• Closing Thoughts
1. Communication
   
a. Internal:
      NPI Taskforce
      Distribute updates and information through communication vehicles
      Evaluate the need to not only education employed providers, but those working with Aurora
   
b. External:
      Share with Health Plans, NPI numbers after enumeration
      Work with vendors regarding their NPI initiatives
      Work with Organizations like WEDI and HIPAA COW to help educate and collaborate on NPI
2. Analysis on External Impacts
   a. Vendors
      Determine Products Impacted
      Have vendors complete NPI questionnaires
      Determine risks and timelines
   b. Health Plans
      Have health plans complete NPI questionnaires
      Determine risks and timelines
3. Aurora Internal Analysis
   a. Regulation Review
      NPI regulations
      Any State regulations
      Federal regulations on Medicare program to determine subpart enumeration
   b. Internal Impacts – Conducting gap assessments on NPI, other impacts due to NPI (I.e. claim form changes) and departments
4. Enumeration
   a. Evaluate what is needed via electronic vs. paper enumeration
   b. Determine Aurora’s Strategy (Bulk, who, when, etc…)
   c. Review Data for Enumeration
   d. Conduct first “bulk” enumeration within 1st Quarter of 2006
   e. Make sure applications using NPI will be able to store it
5. Initial NPI Load
   a. Loading of the NPIs after first “bulk” enumeration
   b. Review of crosswalks
   c. Distribution of NPIs to providers
   d. First communication of NPI numbers to external parties
6. Testing
   a. Install any NPI vendor changes
   b. Install any claim form changes
   c. Begin testing process and verification of cross walks
   d. Conduct the dual use strategy with partners able to do this within the transactions
   e. Begin testing both the Electronic Transaction and Claim Form Changes
   f. Address and make changes as appropriate
7. Implementation
   a. Roll out any changed policies & procedures
   b. Conduct any training as needed
   c. Move updates from test environments to production
   d. Migrate to each claim form change by dates indicated
   e. Migrate to use of NPI in accordance with Trading Partner readiness
8. Ongoing Tasks for the NPI Project
   a. Ongoing internal/external communication
   b. Process for NPI enumeration/gathering
   c. Coordination with trading partners
   d. Evaluation of future products to contain NPI
   e. Use of NPI beyond transactions and claims
Accomplishments

- Project Plan developed
- Communication
- Vendor analysis completed
- Health Plan analysis underway
- Enumeration Strategy Determined
- Review of Enumeration Data
- Started enumerating first rounds of individual NPIs
- Getting files for organizational NPIs
Direct or Indirect Things Impacting the NPI Project

- Will vendor changes be ready in a timely fashion?
- Claim Form Changes – It’s not just a HIPAA Transaction Impact
- Coordination of Trading Partner’s Readiness (Health Plans, Clearinghouses, etc…)
- Other internal projects involve the same resources
• Resolving duplicate NPI issues
• How to get NPIs of providers not associated with your organization – potential issues with dissemination
• Other industry changes impacting success of NPI project – I.e. Medicare Surrogate UPIN change
Resolving Issues NPI Related

- Work with collaborative efforts like WEDI and HIPAA COW
- Join Listservs on NPI to network with other organizations that may be going through similar situations – you’re not alone!
- Bring issues to CMS’ attention. If they don’t know something is broke, how can it be fixed?
Helpful Websites

HIPAA COW – NPI brochure on website:
www.hipaacow.org

WEDI – NPIOI:
http://www.wedi.org/npioi/index.shtml

WEDI NPI Listservs (Note – Must be a WEDI Member)
http://www.wedi.org/listserve/index.shtml

CMS NPI:
http://www.cms.hhs.gov/NationalProvIdentStand/

NPPES Application Site:
https://nppes.cms.hhs.gov/NPPES/Welcome.do
NPI Upcoming Events

April 18-20 WEDI Announces NPI Hearing & ICD-10 Forum. WEDI Invites you to attend and participate in its NPI Hearing and an industry forum on ICD-10. WEDI is pleased to announce it will be hosting an NPI Hearing, Tuesday, April 18, 2006, at the Renaissance Chicago O'Hare in Chicago, IL. The purpose of the hearing is to identify and address the issues related to NPI implementation. More information will be forthcoming at the following website: http://www.wedi.org/npioi/public/articles/dis_viewArticle.cfm?ID=418

April 28th HIPAA COW Spring Conference at the Kalahari Resort in the Wisconsin Dells. EDI Tracks are dedicated to NPI subjects such as Case Studies on NPI projects, Subparts Enumeration (Tentative) and NPI Roundtable. Brochure and further information will be posted at: http://www.hipaacow.org/home/Events.aspx

May 22-25 15th Annual WEDI National Conference. There will be a NPI Pre-conference day on May 22nd. You can find additional information at: http://www.wedi.org/npioi/public/articles/dis_viewArticle.cfm?ID=392

Aurora Health Care®
Closing Thoughts on NPI

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