## HIPAA Training The Gift You Have to Keep On Giving

Stephanie Argoitia, MSW, JD
Manager, HIPAA Privacy Office
University of Utah Health Care
50 North Medical Drive, Salt Lake City, Utah 84132
(801) 587-6152
FAX (801) 587-9443
stephanie.argoitia@hsc.utah.edu



#### Why Is HIPAA Training So Important?

- Compliance mechanical
- Improves workforce esoteric
- Front line risk management for health information more tangible



#### What the Statute Explicitly Requires

The Standard

Implementation Specifications



## What does this mean to the Covered Entity (CE)?

## What issues must be considered when planning HIPAA training?



#### **Demographics**

Diversity in knowledge, skills, abilities, culture, life experience



#### **Volume**

- 12 employees v. 12,000 employees
- Diversity in the number of employees in each demographic group



#### **Content Differentiation**

Role – Based Training



#### When to Train New - Hires



#### Choosing the Best Format



# Accessibility of training materials

#### Efficiency of Training Program

# Documentation of Employees' Completion of Training

# Maintaining HIPAA Awareness and Competency

- Need for constant and "cagey" assessment
- Become an opportunist



#### **Updates and refreshers**

- Who does it?
- How often?
- Resources to employ?
- Content?
- Think outside the box!!



# Training Vision & Vision for Training