

# The Role of Health IT in Improving Quality and Efficiency

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# Health IT's Role in Quality Improvement and Efficiency



- AHRQ: New Resources, Ongoing Priorities
- AHRQ's Role in Health IT
- Improving Quality and Efficiency
- Challenges



#### **AHRQ's Mission**

Improve the quality, safety, efficiency and effectiveness of health care for all Americans





#### **AHRQ Priorities**

#### **Ambulatory Patient Safety**

- Safety & Quality Measures, **Drug Management and** Patient-Centered Care
- Patient Safety Improvement Corps

#### **Medical Expenditure Panel Surveys**

- Medical Expenditures
- > Annual Quality & Disparities Reports

#### **Patient Safety**

- Health IT
- Patient Safety **Organizations**
- New Patient **Safety Grants**

#### Effective Health **Care Program**

- Comparative Effectiveness Reviews
- Comparative Effectiveness Research
- Clear Findings for Multiple Audiences

#### Other Research & **Dissemination Activities**

- Visit-Level Information on Quality & Cost-Effectiveness, e.g. Prevention and Pharmaceutical Outcomes
  - U.S. Preventive Services Task Force
  - MRSA/HAIs



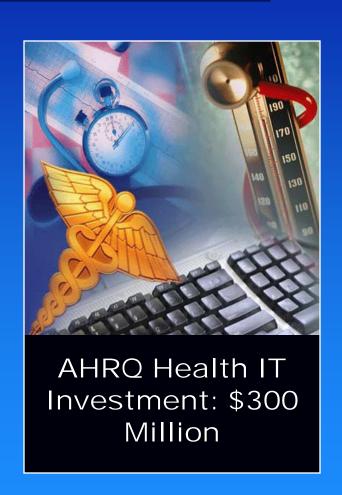
## Reach of AHRQ's Health IT Program

**Private Sector Federal Agencies** Collaboration <u>AHRQ</u> Office of the National **National** Coordinator Quality Prevention & Effective Forum Care Mgmt Health Care Patient Core Safety Value Health IT American Centers for **Activities** Medical Medicare and Innovations/ Informatics **Medicaid Services Emerging** Association **MEPS** Issues **Priority Populations National Health Care Information &** Institutes of Management Systems Health Society



## AHRQ Health IT Research Funding

- Long-term agency priority
- AHRQ has invested more than \$300 million in contracts and grants since 2004
- Focus on ambulatory safety, medication management, improved decision-making, patient-centered care, health information exchange
- More than 200 communities, hospitals, providers and health care systems in 48 states





### FY 2011 Budget Proposal for Health IT @ AHRQ

- The President's proposed fiscal 2011 budget for AHRQ includes \$32 million for health IT, a \$4 million increase over 2010. Uses for the funding include:
  - Research and training grants involving the best approaches to broader diffusion, implementation and effective use of health IT
  - Support for the National Resource Center for Health IT



## Comparative Effectiveness and the Recovery Act of 2009

- The American Recovery and Reinvestment Act (AARA) of 2009 includes \$1.1 billion for comparative effectiveness research:
  - AHRQ: \$300 million
  - National Institutes of Health (NIH):
     \$400 million (appropriated to AHRQ and transferred to NIH)
  - HHS Office of the Secretary: \$400 million (allocated at the Secretary's discretion)



### Comparative Effectiveness: What Is AHRQ's Role?



- Leader of federal funding
- Engage private sector
- Increase knowledge base to spur high-value care
- Aggregate best evidence to inform complex learning and implementation challenges (improving preventive care)





## Recovery Act Funding Opportunity: Health IT

- Prospective Outcome Systems using Patientspecific Electronic Data to Compare Tests and therapies (PROSPECT)
  - Objective: Research to advance electronic data collection infrastructure as a basis for comparative effectiveness research
  - Goal: 'Substantially enhance' capabilities for the systematic collection of prospective data
  - Key Considerations: Engage populations typically underrepresented in randomized control clinical trials and those with limited access to health care



### Recovery Act: Data Infrastructure Activities

The Office of the Secretary's Spend Plan for the Recovery Act Includes:

- Longitudinal Claims Databases: Research databases that link claims data for single patients over a long period of time
- Distributed Data Networks: Clinical electronic health record data networks and health information exchanges for CER purposes
- Patient Registries: Databases that prospectively collect clinical data on patients with a specific disease or on a specific test or procedure



### **Health IT Expert Panel (HITEP)**

- Funded by AHRQ, convened by NQF
- Designed to establish a common approach to quality measurement in health IT systems
- Now a standing committee of NQF





#### **HITEP Accomplishments**

Influential in the development of the basic infrastructure necessary to meet the requirements of the HITECH Act

- Development of a draft Quality Data Set
- Development of E-measure format
- Relevant to clinical decision support and meaningful use

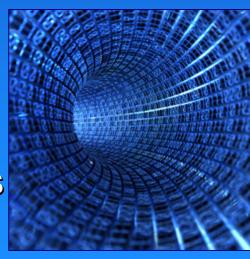


## 'Two-Way' Role for Health IT in Comparative Effectiveness



In: A pathway to clinical care for comparative effectiveness research

Out: Digitizes and structures health care information for use in comparative effectiveness research





#### Defining 'Meaningful Use'

- HITECH Act establishes Medicare and Medicaid incentive payments for "meaningful use" of certified EHRs.
- 12/30/09 NPRM outlined phased-in, 3-stage approach that builds on measures of meaningful use for physicians and hospitals.
- Ultimate Goal: Health care that is:
  - Patient-centered
  - Evidence-based
  - Prevention-oriented
  - Efficient and equitable



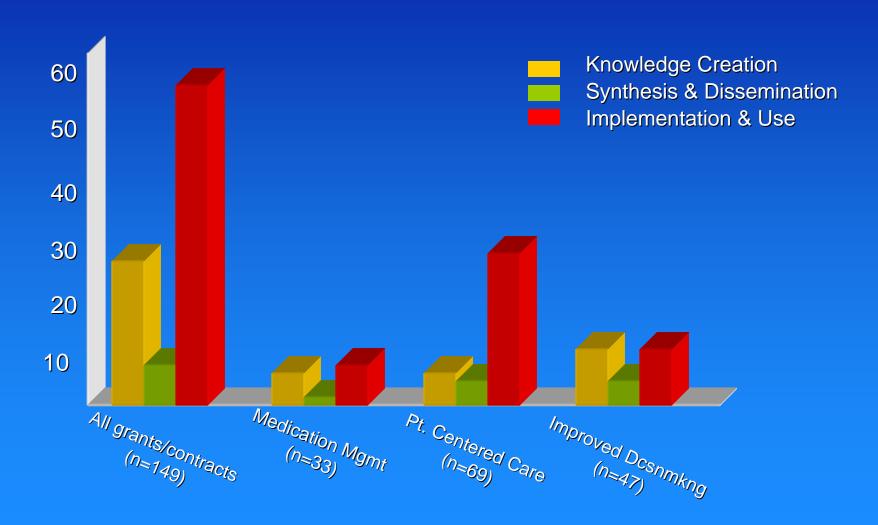
### Meaningful use, Stage 1

- Electronically capturing information in coded format
- Using information to track key clinical conditions and communicating information for care coordination
- Implementing clinical decision support tools to facilitate disease and medication management
- Reporting clinical quality measurements and public health information





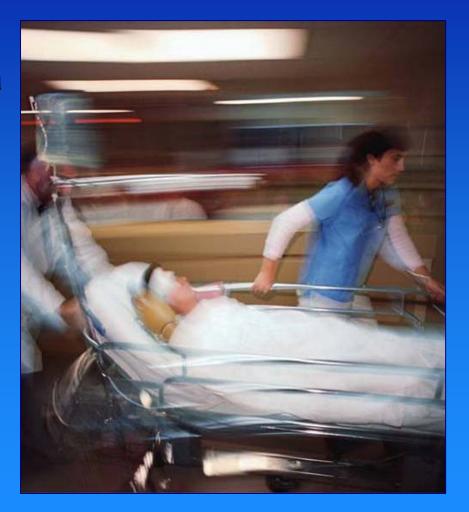
## AHRQ-Sponsored Active Health IT Grants, Contracts, 2008\*





## Data Exchange Improves ED Efficiency

- Mid South eHealth Alliance. Exchanges data among:
  - 9 hospitals
  - 15 ambulatory clinics
  - U. Tenn. Medical Group
  - ED physicians view patient data through secure Web-based browser; provides real-time data feed





#### Mid South eHealth Alliance

- Exchange has generated more than 2.1 million patient records
- Handles about 33,000 patient records and 800,000 lab results.
- Urgency drove project: Imminent cuts to TennCare
- Used Markle Foundation's Connecting for Health model privacy and security policies for HIE to guide discussions.
- Savings to local EDs = about \$500,000/year.
- Funded by ARHQ and State of Tennessee



### Improving Quality in Long-Term Care through IT

- Integrating health IT in nursing homes, long-term care facilities
- Goals:
  - Establish best treatment practices
  - Streamline clinical documentation with standard data points
  - Standardize electronic documents, data bases and user interfaces
  - Reduce rates of pressure ulcers





## Improving Quality in Long-Term Care through IT

#### Project results:

- Reduced
   prevalence of
   pressure ulcers by
   33% in 11 facilities
- Created 'culture of data' among staff
- Reduced number of forms used to document care by 50-70%, saving staff time

#### Key lessons:

- Bring entire clinical team to the table
- Engage them in IT decision-making before decisions are made
- Make residentcentered choices, not facility-centered ones.



### **Challenges**

- Building on meaningful use criteria to achieve sustained improvements in quality and efficiency
- Encouraging innovative uses of health IT at the local level to continue
- Developing the capacity to track long-term outcomes of interventions
- Ensuring that more informed actually means better informed





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### Thank you

Questions?

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