

## Identity & HIPAA in Healthcare



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# The Power of the Platform

The inability to easily access and exchange digital Healthcare information is a primary cause of our systemic national Healthcare challenges.

## DISPARATE ECOSYSTEMS

Independent Living	Disease Management	Virtual Care	Clinician Enablement	Payer Enablement	Vendor Enablement
Partner & Solutions	Partner & Solutions	Video Conf Custom Solutions Partner & Solutions	SUMS Identity CPOE RFX Custom Solutions	Fraud Mgmt Custom Solutions	Certify Test Engineer Mobilization

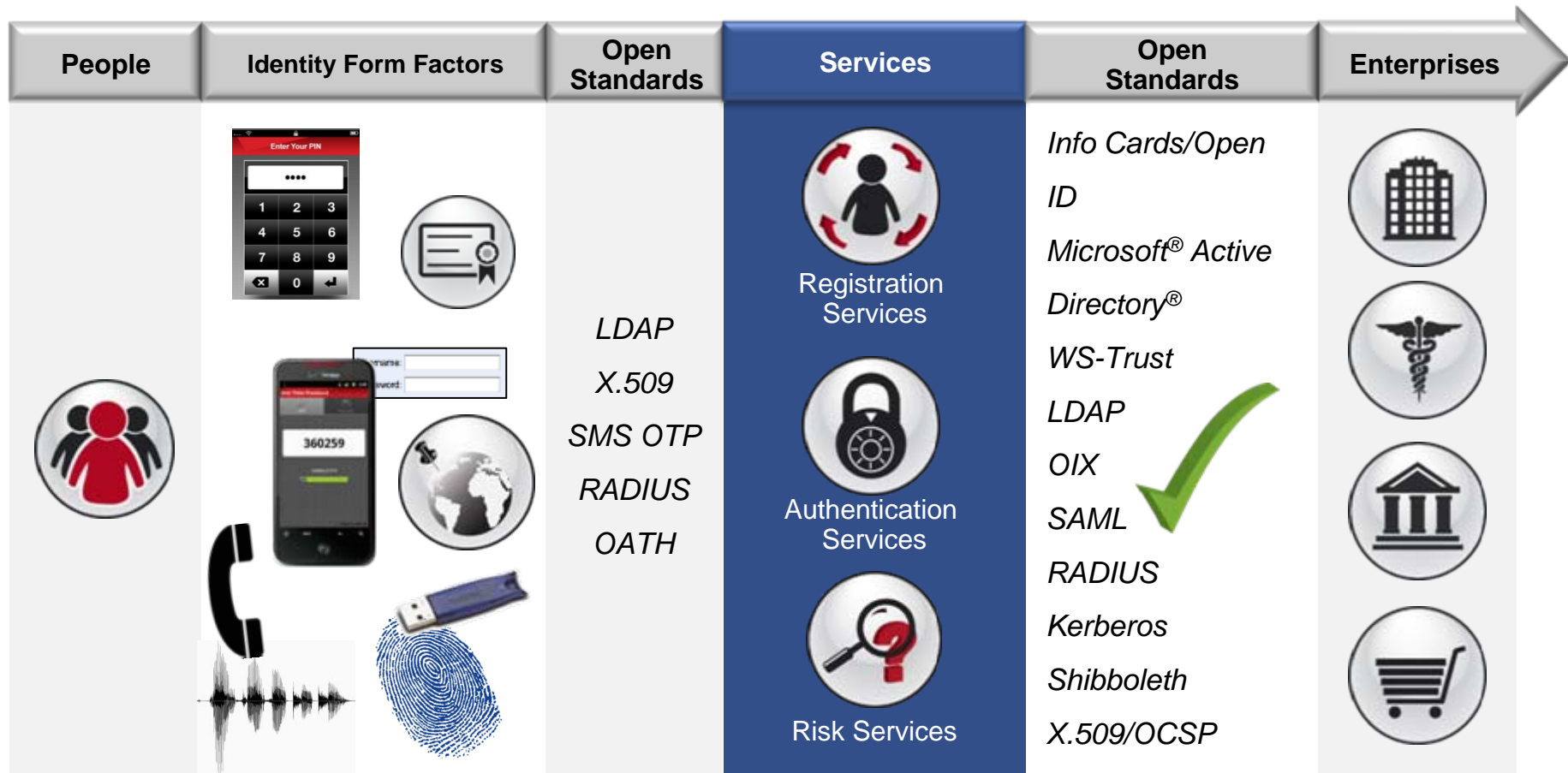
## CONNECTED HEALTHCARE PLATFORM



Healthcare Solutions Platform for securing, computing, storing, accessing and transporting healthcare data



# The Confidence to Easily Share Information



Virtually Unlimited Credentials  
& Form Factors (12 now)

Supports Vast Majority  
of Applications



# Universal Identity Services

## VERIZON UNIVERSAL IDENTITY SERVICE PLATFORM



- ID proofing
- Credential issuance
- ID Message Center

### SECURE LOGIN



- Authentication gateway
- Risk-based auth.
- Federation

### ENABLE E-PRESCRIBING COMPUTERIZED PHYSICIAN ORDER ENTRY



**Healthcare  
Providers**



**General  
Practice**



**Insurers  
Payers**



**Personal Health  
Records**



**Electronic Medical  
Records**



**Health Information  
Exchange**



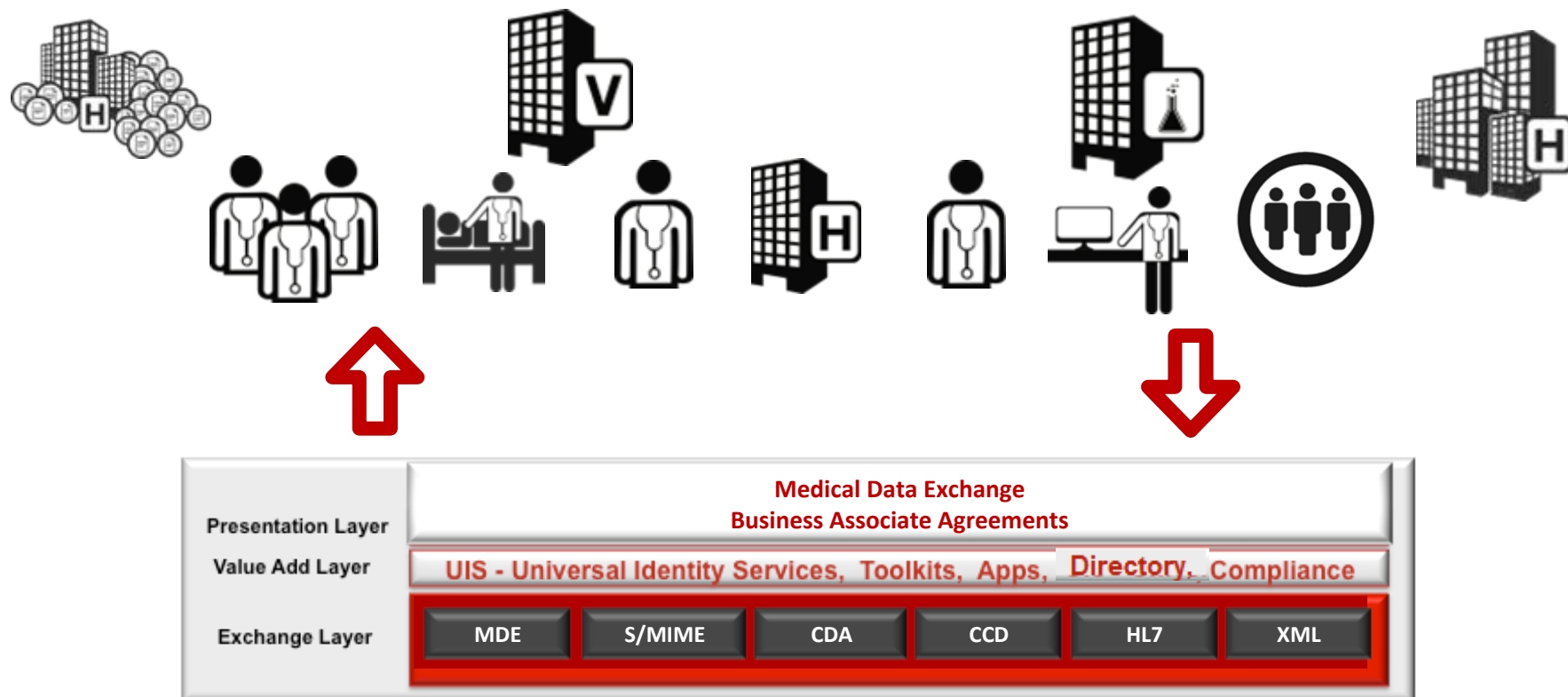
**A comprehensive solution that includes identity proofing,  
credential issuance, and strong authentication**



# Exchange of Medical Data

Problem: Meaningful use mandates require PHI exchange across the entire Healthcare ecosystem

Consider "Universal BAA"







# Healthcare Enabled Services

**Healthcare Enabled Services, available in the Miami and Culpeper, VA Data Centers, are:**



**Colocation – Healthcare Enabled**

**Managed Hosting – Healthcare Enabled**

**Enterprise Cloud – Healthcare Enabled**

**Enterprise Cloud Express Edition –  
Healthcare Enabled**

**Enterprise Cloud Private Edition –  
Healthcare Enabled**

**Each of these services meets the applicable Business Associate HIPAA / HITECH Security Rule requirements.**



- **ICSA Labs, an independent division of Verizon, has been providing credible, independent, third-party security product assurance for end users and enterprises for the last 20 years.**
- **Recent Healthcare news:**
  - **2/21/12:** ICSA Labs certifies first hospital under its Electronic Health Record (EHR) testing program
  - **5/22/12:** Media Advisory: ICSA Labs hosted a webinar on Federal Government's Stage 2 "Meaningful Use" criteria for Electronic Health Records
  - **7/25/12:** ICSA Labs among first to achieve ANSI Guide 65 accreditation as Electronic Health Record Certification Body
  - **7/31/12:** Verizon's ICSA Labs among first accredited Health Information Technology testing laboratories
  - **9/5/12:** ICSA Labs among first to receive Federal Authorization as Stage 2 Certification Body for Electronic Health Records



ICSA Labs is ISO 17025:2005  
Accredited & ISO 9001:2008 Registered

**ICSA Labs is an ONC Authorized Testing and Certification Body (ONC-ATCB) for EHR and EHR Module Certification**



# A New Era of Healthcare



Call Center Capabilities



Alert caregivers  
via portal,  
integrated app

Independent  
Living  
Partner &  
Solutions

Disease  
Management  
Partner &  
Solutions

Virtual  
Care  
Video Conf  
Custom Solutions  
Partner &  
Solutions

Clinician  
Enablement  
SUMS  
Identity  
CPOE  
RFX  
Custom Solutions

Payer  
Enablement  
Fraud Mgmt  
Custom Solutions

Vendor  
Enablement  
Certify  
Test  
Engineer  
Mobilization

Applications run in  
Healthcare-Enabled  
Cloud

Applications  
leverage Verizon  
mHealth and other  
SaaS services  
Mobile Connectivity

Data Normalization – Translation – Digital Signing – NLP – OCR – Unstructured – Structured

**Software Services SaaS/SOA**

Alerts – Rules – Analytics – Workflow – Mobile Authorization – Provider and Patient Portals

Directory Services – Strong Identities – Attributes

**Exchanges**

Security – Privacy – HIPAA – BAA – HITECH – NIST – Compliance

Colocation – Managed Hosting – IaaS – Cloud Computing – BAA

**Secure Healthcare-Enabled Hosting & Cloud**

Regulatory Compliance: Assessments, Toolkits, Assistance (PSS), Reporting (SMP-H), Tracking

Security Compliance Certification – Training Assistance

**Global IP and US 4G Networks**

Technical Engineering Assistance – Testing – Advice – Certification – Labs

Universal Identity  
Services for Identity &  
Directory, Workflow

Medical Data  
Exchange for,  
Compliance, Delivery  
& Integration

Data

