Using and Improving the HIPAA Transactions: The Health Plan Perspective

HIPAA Summit

March 6, 2019

Gail Kocher

Director, National Standards

Blue Cross Blue Shield Association

Agenda

- Who is Blue Cross Blue Shield Association?
- HIPAA Transactions Now
- What's Next HIPAA?
- Interoperability

Blue Cross Blue Shield Association

- National association of 36 independent, community-based and locally-operated Blue Cross Blue Shield companies
- Owns and manages the Blue Cross and Blue Shield trademarks and names in more than 170 countries
- Grants licenses to independent companies to use the trademarks and names in exclusive geographic areas

Blue Cross Blue Shield Association

- Participates actively in many industry organizations
 - X12 Inc.
 - Health Level 7 (HL7)
 - Workgroup for Electronic Data Interchange (WEDI)
 - National Uniform Billing Committee (NUBC)
 - National Uniform Claim Committee (NUCC)
 - HIMSS
 - CAQH CORE

HIPAA Transactions Now

- Health Plans have invested significantly infrastructure to support HIPAA mandated transactions
 - Ensures Providers are able to utilize electronic transactions
 - Supports Employer Groups Member enrollment
 - Reduces Member actions related to receiving services
- Health Plans participate in development of updated versions
 - Addresses emerging business needs
 - Addresses newer payment models

What's Next HIPAA?

- X12 Transactions
 - Next version under development anticipated to be version 007030
 - Expect additional functionality to support value-based payments and other payment models
 - Expect will facilitate more information for eligibility responses to providers
 - Expect will facilitate better the "conversational" nature of prior authorizations
- CAQH CORE Operating Rules
 - Expect will continue to develop and update as X12 transactions are updated

Interoperability

- Imperative for our industry
- Easy access for patients of their complete health history
 - Whenever and wherever they need it
 - Securely shared with their doctors, patients or caregivers
- Strong data sharing foundation
 - Consistent standards across our industry
 - Meets patient needs
 - Ensures privacy and safeguards are in place
- Seamless flow
 - Removal of barriers that prevent the flow of data between patients, doctors, hospitals and insurance companies
 - Allows access in a secure, efficient and cost effective way