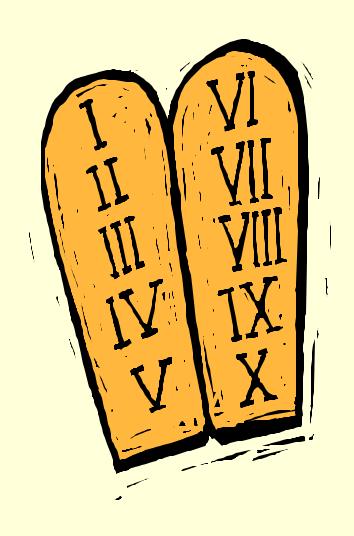
# Privacy in Hawaii A Ripple Effect



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## Hawaii's Medical Privacy Law

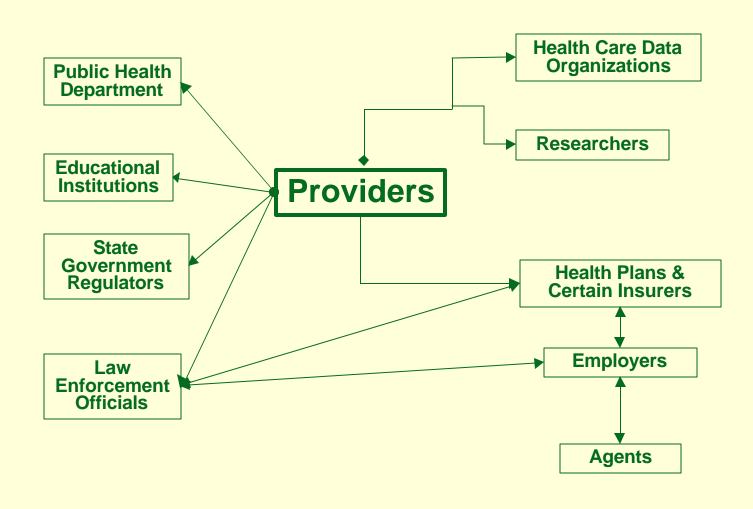
- Proposed in 1995,1996, 1997 and1998
- Adopted in 1999
- Repealed in 2001



## Four Basic Principles

- → Tell patients how information is used
- → Allow disclosure without authorization for limited health care purposes (free flow zone)
- → Require authorizations for all other uses & disclosures
- → Strong consequences for violations

# More Covered Entities Than HIPAA



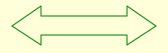
## Components of the Law

- Individual Rights
- Notice
- Free Flow Zone Provider & Health Plan
- Authorization, Subpoena or Court Order
- Excepted Public Policy Uses & Disclosures
- Sanctions

### Free Flow Zone

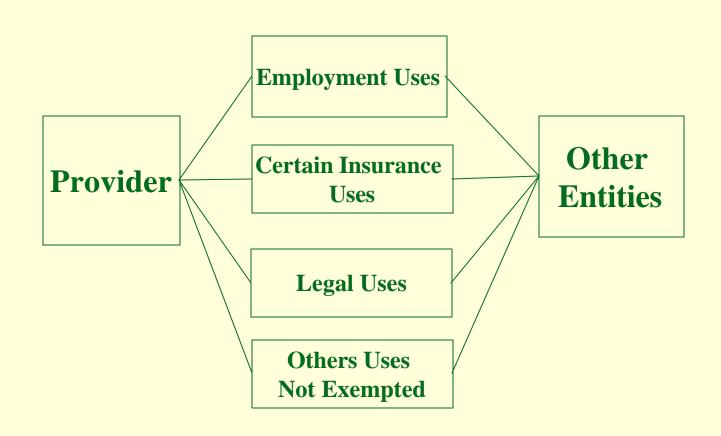
No Authorization for Disclosures for Treatment, Payment & Qualified Health Care Operations

**Providers** 



Health Plans

# All Other Uses -Authorization, Subpoena, Court Order



## Authorizations

- In writing with
  - Name of patient
  - Names of persons disclosing & receiving
  - Signature of patient & date
  - Purposes of disclosure
  - Notice of revocation
  - Date authorization ends

# Certain Public Health & Safety Uses Excepted

- Emergencies, Coroner, medical examiner
- Health oversight & Public health
- Health research
- Civil, judicial administrative procedures
- Law enforcement
- Designated representatives
- Minors & parents

## Compliance & Sanctions

- 1 Year to Comply
- Criminal prosecution Class C & B felonies
- Civil actions
  - Damages, attorneys fees
  - Fines up to \$100,000

# Experience with Compliance



## Attempts to Comply

- Doctors, Other Providers, Insurance Carriers & Employers
  - Slow to realize impact of privacy law on business
- Lawyers
  - Gave conflicting legal interpretations

## Difficulties in Application

#### Doctors

- refused to transmit PHI in "free flow zone"

#### Employers

Authorizations and notices were overreaching
 & duplicative

#### Workers Compensation

Hearings stopped until Insurers could use & disclose information by authorizations

## Special Session Called

- Insurance industry & employers led push to kill privacy law
- Legislature delayed law one year
- Medical Privacy Task Force reviewed
  - Employment issues
  - Insurance issues
  - Compliance issues

## Specific Problems

- Intended consequences
  - Exclusion of insurers
- Unintended consequences
  - Cost of authorizations
  - Confusing legal interpretation
  - Community need for government regulation

## **Major Solutions**

#### Reduce costly requirements by

- Expanding free flow zone
- Reduce costly notice requirements
- Provide for definitive compliance guidance

### Cost Reduction

#### • Expand the "no-consent" zone to include

- Delivery and financing of health care
- Employment benefits or entitlements
- Workplace or educational health and safety
- Collective bargaining

### Cost Reduction

#### • Notice Requirements

- Only providers & employers to provide notice
- Eliminate signature requirement on notice

### Cost Reduction

#### Reduce Compliance Confusion

 Provide definitive compliance guidance through regulatory authority

# Strong Opposition to Any State Privacy Law

- Drug companies
- Insurance industry
- Employers



## Task Force Report

Published just as HIPAA privacy regulation was adopted

## Legislative Session 2001

- Political opposition to privacy law became support for HIPAA privacy regulations
- Strong move to overturn state privacy law
- State law repealed June 14, 2001

# Lessons from Hawaii

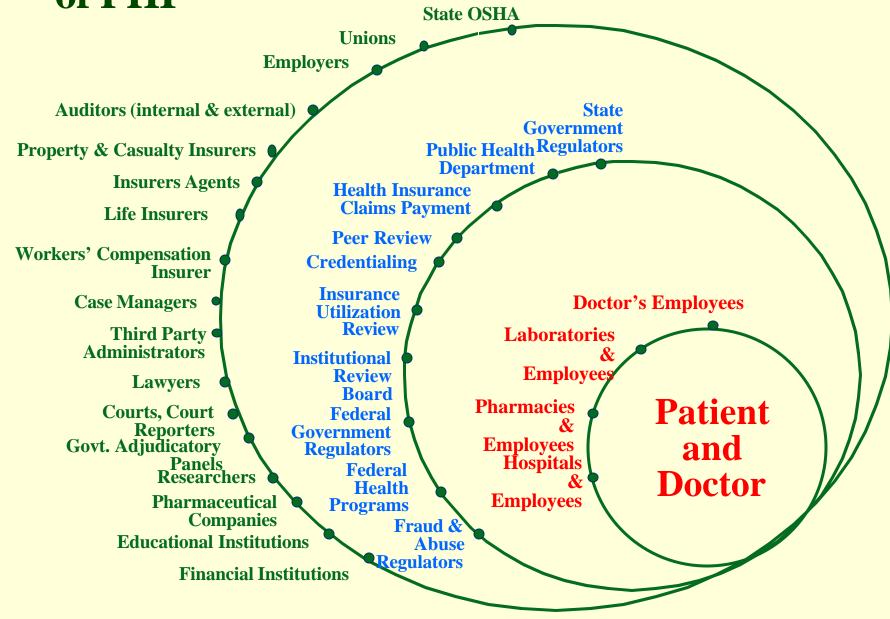


# Be sensitive to the different uses of PHI

- Uses in favor of the Patient
  - treatment, payment and health care operations
- Uses in the Public's Interest
  - fraud and abuse regulation
- Uses against the Patient's Interest
  - to reduce liability



# Collection & Use of PHI





# Privacy - A Foreign Language

### A Tower of Babel

- Anticipate confusion from everyone
  - your lawyers
  - internal and external
- Anticipate the flow of information to stop

## **Solutions**

- Create common expectations by
  - inter-institutional collaboration
  - regional collaboration



# HIPAA will have a Ripple Effect



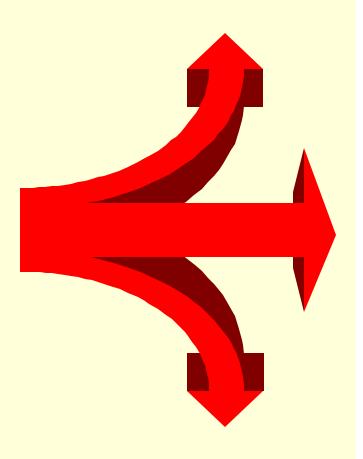
# HIPAA will impact other industries

- Insurance Defense & Tort liability
- Workers' Compensation
- Employers, Unions & Collective Bargaining
- Educational Institutions & Student Health Records



## Solutions

- Assess data flows outside of the health care industry
  - Look for exchanges of PHI in
    - employment and payment issues,
    - union grievance procedures and
    - workers compensation



## **Solutions**

Establish clear operational procedures with Non-HIPAA Entities



## HIPAA--

the gold standard for privacy?



## **Solutions**

• Assess your liability

under State Laws

under ConstitutionalRight to Privacy



## Solutions

Develop Enterprise Wide Privacy
 Standards

Go beyond HIPAA



