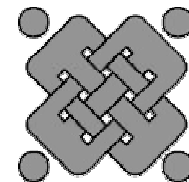


Privacy Officers Forum

**Roundtable on State
HIPAA Compliance Strategies**

**National HIPAA Summit
April 25, 2002**

**Elliot M. Stone, CEO
Massachusetts Health Data Consortium**

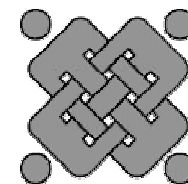


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Privacy Officers Forum Mission Statement

Encouraged by the Massachusetts Health Care Task Force Administrative Simplification Workgroup to assist Privacy Officers & their organizations' to comply with HIPAA Privacy Regulations by April 14, 2003 via:

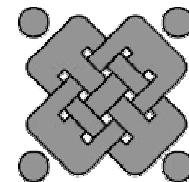
- Bi-monthly meetings/Exchange of practical information among Privacy Officers
- Facilitating consensus on “reasonable & appropriate” implementation of HIPAA Policies, Procedures, Forms and Templates
- Seeking clarifications as a Community from DHHS and state officials



Privacy Officers Forum Mission Statement (con't.)

Educate Privacy Officers through:

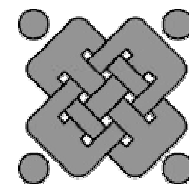
- Regular Meetings
 - Panel Discussions and Case Studies
 - Reports from Forum Subgroups
 - Reports from Other Privacy Entities
 - Consortium's Web Site FAQs – www.mahealthdata.org
- Encourage open sharing of work products, policies, and opinions to:
 - Save Time and Speed Compliance
 - Define Community Standards



Privacy Officers Forum

Privacy Officers Forum Co-Chairs:

- [Anne E. Doyle](#), Compliance & Privacy Officer, Tufts Health Plan
- [Karen G. Grant, RHIA](#), Chief Privacy Officer, Partners Healthcare System

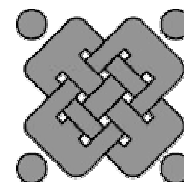


Privacy Officers Forum Topic Priorities

2002 Meeting Topic Priorities*

***Based on Privacy Officers Survey results: 10/29/2001**

- ✓ Business Associates (4.3 out of 5)
- ✓ State Law Preemption
 - Permitted Disclosures
 - Notices of Privacy Practices
- ✓ Minimum Necessary
 - Verification of Identity
- ✓ Authorization
 - Role Based Needs
 - Group Health Plans/Sponsor (3.3)
- ✓ Consent (3.2)
 - Research: IOM, IRBs
 - De-Identification
 - Covered Entities
 - Getting started on HIPAA Compliance
 - Marketing
 - Interface with IT Dept.
 - Fundraising (2.5 out of 5)

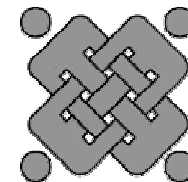


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Privacy Officers Forum

Topics Discussed to-date

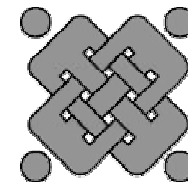
- **Presentations to-date:**
 - **October 29, 2001:**
 - Consent
 - Authorizations
 - **January 11, 2002:**
 - Business Associate Agreements by Covered Entities
 - Chain of Trust
 - Accreditation Organizations' Approach to Business Associate Agreements (JCAHO)



Privacy Officers Forum

Topics Discussed to-date

- **Presentations (con't.)**
 - **March 8, 2002:**
 - Accreditation Organizations' Approach to Business Associate Agreements (NCQA)
 - Minimum Necessary
 - Preemption of State Laws by HIPAA – Mental Health
 - DHHS Clarification Process



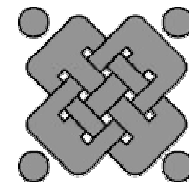
Privacy Officers Forum

Current Meeting schedule: 2002

Privacy Officer Forum Meetings: Year 2002

- Friday, April 12, 2002**
- Friday, June 14, 2002***
- Friday, September 13, 2002***
- Friday, November 8, 2002***

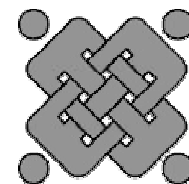
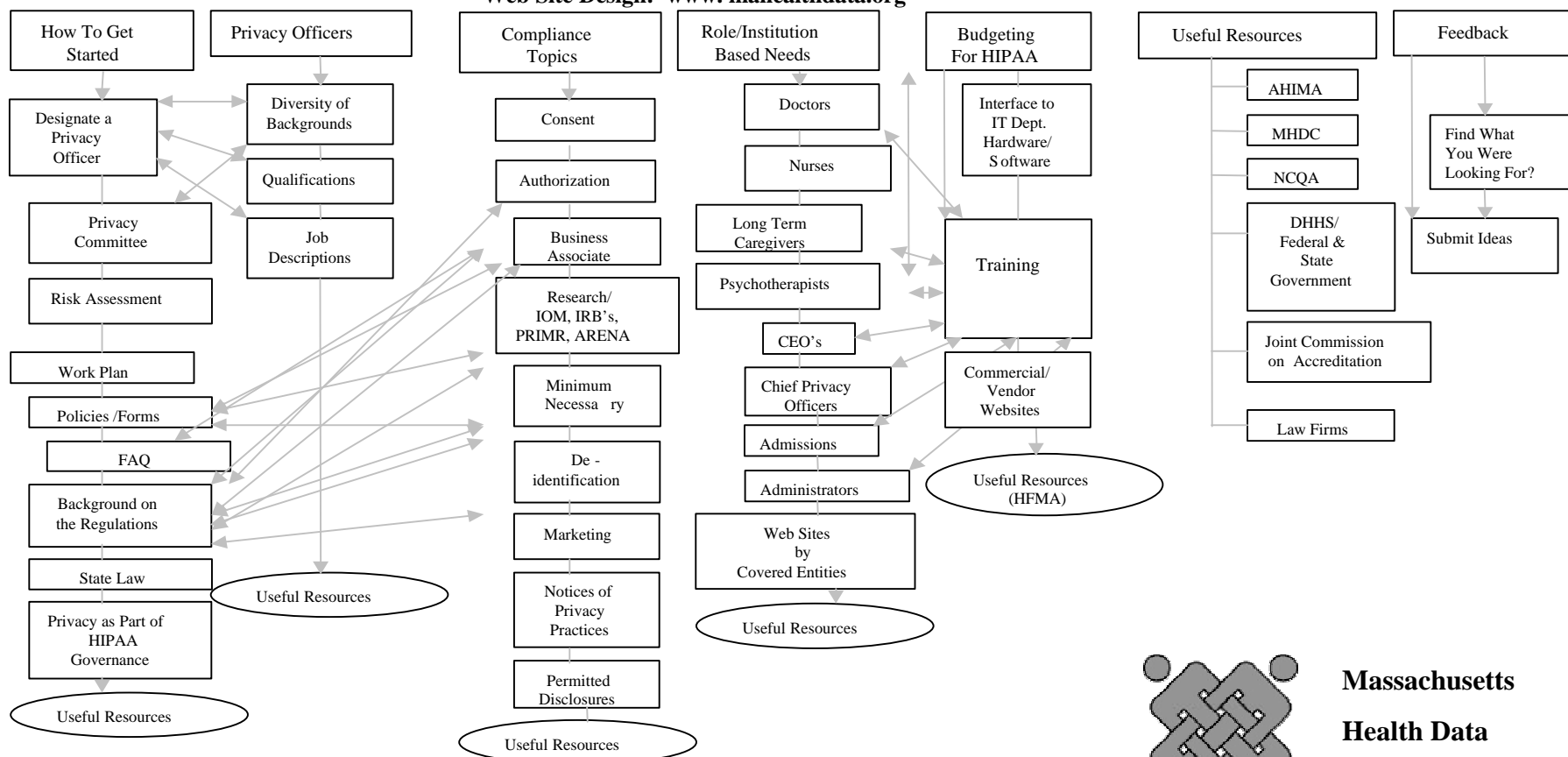
*** Meetings will be held at the Offices of the Massachusetts Medical Society, Waltham**



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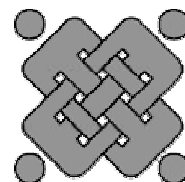
Privacy Officers Forum Resources

Navigation Map: Privacy/HIPAA Sections
Web Site Design: www.mahealthdata.org



REGIONAL eHEALTH COLLABORATION

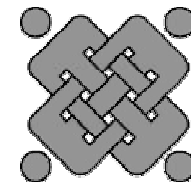
Elliot M. Stone
Executive Director & CEO



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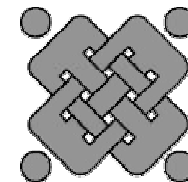
Background

- Initial Affiliated Networks vehicle: CIO Forum
- Formed in 1995 with 14 members
- Currently CIO Forum membership: 29 CIOs and 9 IT Partners
- **Original mission:** to improve the state's health care information infrastructure by fostering the growth of a variety of health information networks, building on systems already in place, while encouraging collaboration and standardization among these networks.
- **The Vision:** a regional virtual health care network of networks... toward the N.H.I.I.



Affiliated Networks Members

- Payers (13): Beacon Health Strategies, Blue Cross Blue Shield of MA, CIGNA, Delta Dental Plan of MA, Division of Medical Assistance (Medicaid), Fallon Healthcare System, Harvard Pilgrim Health Care, Harvard University Health Services, Health New England, MIT Medical Department, Neighborhood Health Plan, Tufts Health Plan, United HealthCare
- Providers (16): Baystate Health Systems, Boston Medical Center, Cambridge Health Alliance, CareGroup Healthcare System, Caritas Christi, Children's Hospital, East Boston Neighborhood Health Center, Emerson Hospital, Lahey Clinic, Mass. Medical Society, Partners HealthCare, Risk Management Foundation, Southcoast Health System, South Shore Hospital, UMass Memorial Health Care, Winchester Hospital
- IT Partners (9) : Cap Gemini Ernst & Young, Computer Sciences Corp., deNovis, Inc., Exodus Communications, Fidelity Employer Services, IDX Systems Corp., Merck-Medco Managed Care, Pricewaterhouse Coopers, WebMD

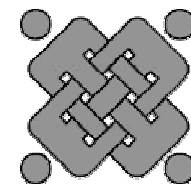


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Current Structure

Multiple inter-organizational collaborative bodies

- CIO Forum - focus on inter-organizational health data issues
- Operations Forum - focus on claims process and HIPAA transactions
- HECC - HIPAA Educational Coordinating Committee
- Privacy Officers Forum - focus on HIPAA privacy/compliance
- Security Officers Forum - focus on HIPAA security (kick-off 4/12/02)
- Webmaster Group - quarterly meetings

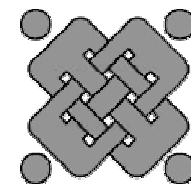


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Current Programs

Focus on problem solving and education

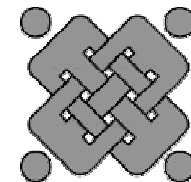
- Task Forces - working on inter-enterprise projects prioritized by Forums
- Conferences - three annual events: Healthcare & the Internet, Annual Meeting on Privacy & Security, and HealthMart
- Educational Programs - *Focus of the Month*
- Information Resources - research services; library collection
- Communication Vehicles - newsletter; web site; *What's NeWWW*



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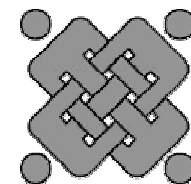
Strengths

- Collaboration - positive inter-enterprise cooperation at the CIO level; includes hospital based organizations, health plans, physicians, employers, government agencies, and vendors
- Leadership - the best and the brightest from the Mass. Healthcare community
- Commitment - continued participation since 1995
- Track record of success - task forces, projects, educational programs... fostering diffusion of technology solutions



Recent Accomplishments

- Administrative Simplification - Recognized by the Commonwealth of Massachusetts as the “coordinator of coordinators”
- Enrollment Transaction - Employer workgroup published “Companion Document” to the 834 ANSI Standard Enrollment Transaction Implementation Guide
- HealthKey - Under the auspices of a 5-state Robert Wood Johnson Grant, published and disseminated a Final Report on the issues of healthcare security and privacy
- Security- Identified and piloted cost-effective, standards-based approaches to secure e-mail and secure file transfer; submitted secure e-mail standard to IETF



Recent Accomplishments (cont)

- Privacy - Assembled best practices in MA in a web-based “Privacy Resource Center”
- HIPAA Readiness - Organizing statewide seminars/conferences in cooperation with MA payers, provider associations, and vendors
- Claims payment performance - Specified and piloted a set of claims process performance metrics that were developed by payer-provider consensus
- Public Health - initiated dialog with the state public health lab and epidemiology unit on the issue of electronic laboratory reporting

