



5.05 Medical Banking Policy:

The Impact of HIPAA, the FACT Act and the Fair Credit Reporting Medical Information Regulations NPRM on Healthcare Credit Practices



Stop 6 | BANKS





Stop	Stakeholder	When	Event
1	Policymakers	11/19/03	Medical Banking Open Policy Forum, Wash. DC
2	Clearinghouses	11/21/03	WEDi / Association for Electronic Healthcare Transactions, Wash. DC
3	Providers	02/04	American Association of Healthcare Administrative Management - TN Chapter, Nashville, TN
4	Academia	03/04	The 8th National HIPAA Summit, Baltimore, MD
5	Technology Community	06/04	OASIS International Symposium, New Orleans, LA
6	Banks	09/04	The 9 th HIPAA Summit, Baltimore, MD AFS Annual User Group Meeting, Oklahoma City, OK Faces of a Healthy Future Conference, Winston, NC
7	Employers	10/04	Interview: MyHealthGuide & Wells Fargo, Franklin, TN Self Insurance Institute of America, Miami, FL
8	Legal Community	11/04	Re-Broadcast: 7 th HIPAA Policy Roundtable at LEGALTECH New York
9	Consumers	12/04	TBD
10	Charities	02/05	3 rd National Medical Banking Institute, Nashville, TN











I. HIPAA's Impact on Healthcare Credit Practices

- Privacy Rule prohibits the sale or transfer of PHI external to patient authorization
 - "...if the offense is committed with intent to sell, transfer, or use individually identifiable health information for commercial advantage, personal gain, or malicious harm..."
- Fine: Not more than \$250,000 and imprisoned not more than 10 years (45 C.F.R. Section 1177).



The Problem:

- Lending contract may use A/R as collateral
- If contract is violated, collateral automatically transferred
- Medical A/R is comprised of PHI
- External to a B.A. contract and/or absent the patient's authorization, transfer appears illegal
- Lending structures affected:
 - ✓ Routine Commercial Lending
 - ✓ A/R Financing
 - ✓ Securitization
 - ✓ Factoring

Business Associate Contract Issues...

- A B.A. relationship includes persons who provide financial services to or for a covered entity, <u>if the service provided</u> includes the use or disclosure of PHI (65 Fed. Reg. 82,475)
 - ✓ Does routine lending qualify?
 - ✓ Even if it did, would banks want to agree to the terms of a B.A. if they had inadvertent access to PHI
 - ✓ What are the options?



Business Associate Contract Issues...

- Section 1179 exempts from the B.A. requirement, financial institutions that process "consumer-initiated financial transactions"
 - Note: NCVHS seeks clarification as to whether Section 1179 includes consumer and corporate payments, or just consumer payments only
 - MBProject recommends including corporate payments, not remittances
- Section 1179 does not exempt banks that gain PHI from their lending activities
 - Exempts certain payment activities and functions, not activities or functions that are involved in routine lending
 - Legal "catch 22"

Risk Mitigation...

- Determine extent of problem across healthcare credit portfolio
 - ✓ Pertains to A/R-collateralized credit
- Revise loan documentation to include B.A.
- Use an intermediary to process healthcare credits
 - ✓ Drives up transaction costs but could result in new business opportunities
- For other types of A/R financing, the issue remains at large:
 - ✓ Factoring (outright purchasing of debt)
 - ✓ Securitization (S.P.V.)



Global Issue...

- Determine extent of new privacy interest in financial assets
 - ✓ How is this interest enforced when assets are transferred.
 - ✓ What body of law can be used to help to establish divisible interests in the same asset?
 - ✓ Someone has got to say it, so we will: "individual authorization may not be an answer because access to credit may trump privacy rights"
- Review impact with bankruptcy laws and international regulations (i.e. UNICITRAL)

II. FACTA's Impact on Healthcare Credit Practices

- Signed into law by President Bush on 12/4/2003, FACTA ammends Fair Credit Reporting Act
 - ✓ 9.9 million cases of identity theft were reported from 4/2002 4/2003 with \$5 billion in losses (FTC)
- Simplifies growing patchwork of state laws re: how consumers report theft and how banks respond
 - ✓ Attempts to ensure that credit information is accurate
 - ✓ Grants consumers free access to their credit report
 - Creates national system for fraud detection



Problems:

- Some banking groups argued that the term "identity theft" was too broad
 - ✓ Could include common fraud crimes for which the body of law is already developed, causing confusion
 - ✓ Possible to file a fraudulent identity-theft report and reduce accuracy of credit report
 - ✓ June 15, 2004: last date for filing comments

Medical records privacy issues...

- Scope: pertains to PHI acquired in <u>consumer</u> transactions
 - Creates standards for use of PHI derived from credit transactions
 - ✓ PHI specifically eliminated from exclusions permissible for other purposes, (i.e., payment history between a company and an individual)
- Could adversely impact liquidity for providers
 - ✓ A/R financing arrangement where scoring is required
 - ✓ Forward flow financing arrangements that can be improved with better information
 - ✓ Greater liquidity is essential but requires better information.



Medical records privacy issues...

- NPRM: Fair Credit Reporting Medical Information Regulations
 - ✓ Specifically flags using customized credit scores (i.e., history for payment of medical bills) as potentially inappropriate
 - ✓ Must be <u>very careful</u> in an environment where liquidity is already difficult (i.e., hospitals, nursing homes, etc.
 - ✓ See MBProject comments to OCC, Docket Number 04-09



Questions & Answers