



# **The Policy and Political Context Of Accountable Care**



**Presentation by  
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# **This Presentation at a Glance: Questions**



- **Is ACO model transitional or long-term?**
- **California's coordinated care model: is it a national template, or unique to state and sui generis?**
- **Will ACO terminology survive?**
- **What will be future focus of health care transformation?**



# + The Way We Were...October 1, 2013

## Jimmy Kimmel Asks Pedestrians If They Prefer Obamacare Or The Affordable Care Act

The Huffington Post | By Ross Luippold

Posted: 10/01/2013 8:40 am EDT | Updated: 10/01/2013 5:37 pm EDT



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- “It turns out that plenty of people hate Obamacare, but love the Affordable Care Act. What they don’t know is that they’re the exact same thing.”

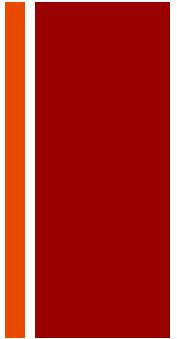
+ Similarly....



**...Which will we prefer and end up with:  
ACO's or Accountable Care?**



# **Original “Accountable Care Organization Model”**



- **Elliott Fisher and colleagues from Dartmouth Medical School**
- **Based on hospital referral regions and physician referral patterns**
- **Predicated on fee-for-service payment with quality improvement targets and incentives**
- **In same “gene pool” as Medicare Physician Group Practice demonstration (DHMC was participant), 2005-2009**
- **Model has evolved substantially ever since – into Section 3022 plans in ACA, plus CMMI products (Pioneer, etc.) and beyond**
- **Source: Fisher EC et al, “Creating Accountable Care Organizations: The Extended Hospital Medical Staff,” *Health Affairs*, December 2006, w44-w57**



## ACO Principles

- Put the patient and family at the center
- Have a memory about patients over time and place
- Attend carefully to handoffs, especially as patients journey from one part of the care system to another.
- Manage resources carefully and respectfully
- Be proactive
- Be data-rich..
- Innovate in the service of the Triple Aim: better and better patient care, better population health, and lower cost through improvement.
- Continually invest in the development and pride of its own workforce, including affiliated clinicians.



# **+ ACO's Through A Realist Lens**

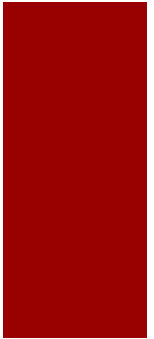
- **“The accountable care organization is a guess.”**
- **“The ACO model is not a panacea.”**
- **“Nor are ACO's the only hope; they are just one program – albeit a highly visible one – in a suite of new forms and environments that the nation will be testing in the next few years.”**
- **Source: Berwick DM, “ACOs – Promise, Not Panacea,” JAMA 308:10, September 12, 2012**







# **Payment and Delivery System Innovation: Improving Value And Affordability**



## **Old Model**

**Reward unit cost**

**Inadequate focus on  
care efficiency and  
patient centeredness**

**Payment for unproven  
services; limited  
alignment with  
quality**

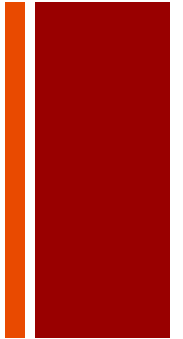
## **New Model**

**Reward health  
outcomes and  
population health**

**Lower cost while  
improving patient  
experience**

**Improve quality,  
safety and evidence**

# **+ Performance-based Innovations Under CMS: All Forms of Accountable Care**



- **Patient Centered Medical homes: e.g., all-payer national pilot; federally qualified health centers; 1 in 2 states in Medicaid**
- **Comprehensive Primary Care initiative**
- **Accountable Care Organizations: Medicare Shared Savings Plan, Pioneer, Advance Payment, Comprehensive End-Stage Renal Disease Care Initiative; possibly other condition-specific programs to come**
- **State Demonstration Projects for Dual Eligibles**
- **Medicare Hospital Value-based Purchasing**
- **Bundled Payments for Care Initiatives**
- **State Innovation Model Grants**
- **Partnership for Patients/program to reduce avoidable readmissions**

# + More to Come: SGR Replacement

- **Bipartisan House/Senate Proposed Replacement for Sustained Growth Rate formula in Medicare Part B**
- **Permanently repeal the SGR update mechanism, reform the fee-for-service payment system through **greater focus on value over volume, and encourage participation in alternative payment models (APM).****
- **Current Part B payment levels frozen for ten years; individual physicians and other health care professionals could earn performance-based incentive payments through a compulsory budget-neutral program.**

- **Source: Oct. 30 Discussion Draft, “SGR Repeal and Medicare Physician Payment Reform,” prepared by House Ways and Means committee and Senate Finance Committee staff. At [http://waysandmeans.house.gov/uploadedfiles/sgr\\_discussion\\_draft.pdf](http://waysandmeans.house.gov/uploadedfiles/sgr_discussion_draft.pdf)**

# + More to Come: SGR Replacement

- Under a new “Value Based Payment Program,” separate quality ratings consolidated into one – e.g., Physician Quality Reporting System, Meaningful Use, physician value-based modifier.
- Penalties in these programs turned into incentives.
- Professionals who receive “significant portion” of revenue” from APM(s) that involves **two-sided financial risk and a quality measurement component (“advanced APM”)** exempted from performance-based incentive program, and instead receive bonus payment starting in 2016.
- Beyond 2023, professionals in advanced APM(s) would receive annual updates of two percent; all others would receive annual updates of one percent.

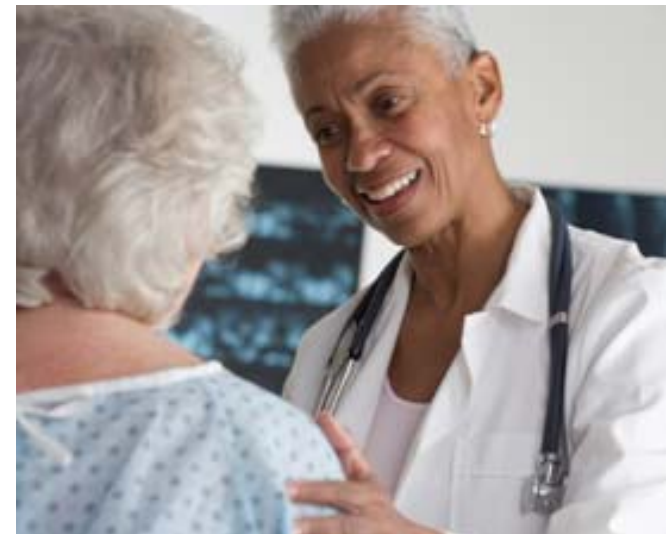


# Key Elements of Transforming Care

## Transformation of Health Care at the Front Line

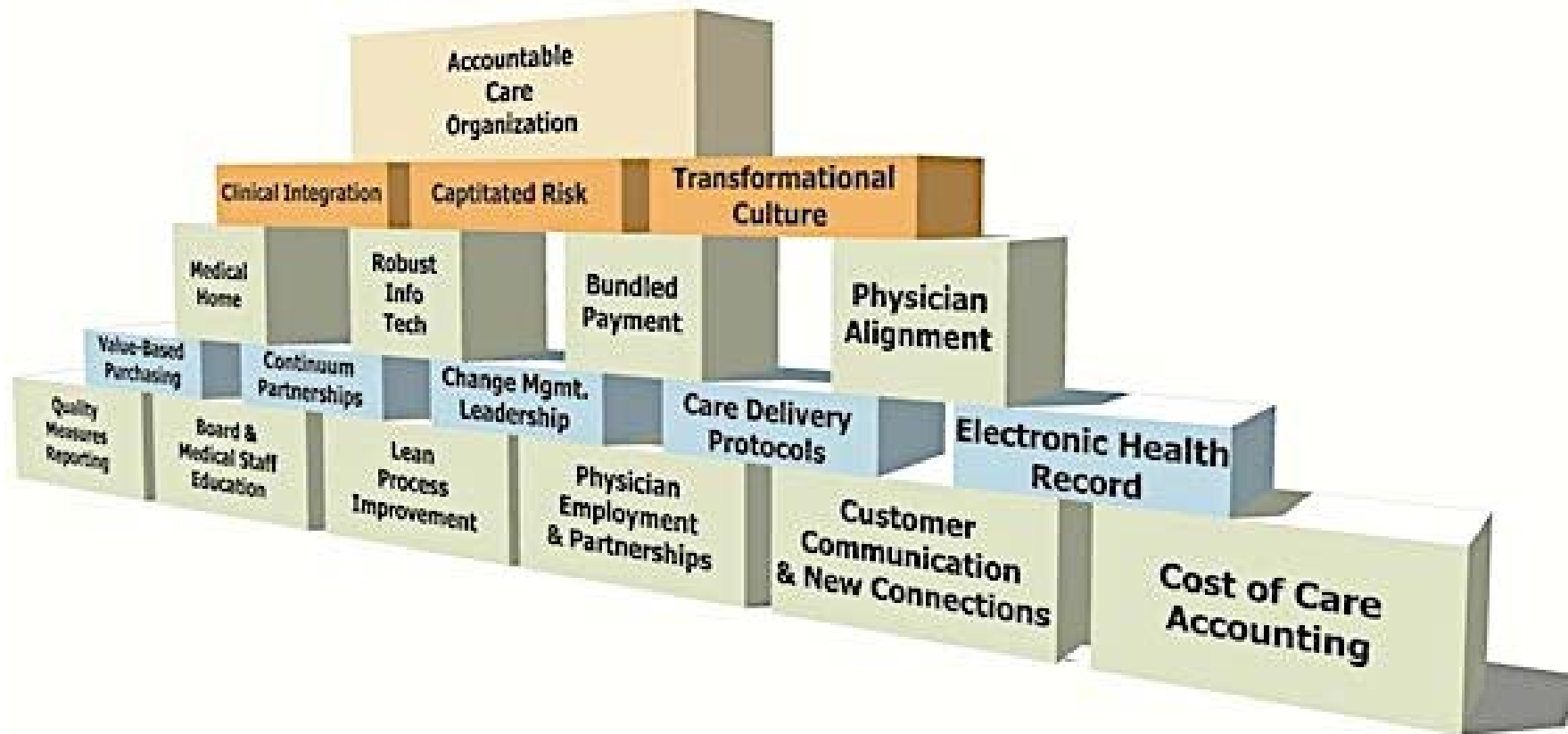
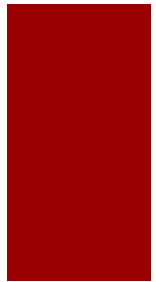
- At least six components
  - Quality measurement
  - Aligned payment incentives
  - Comparative effectiveness and evidence available
  - Health information technology
  - Quality improvement collaboratives and learning networks
  - Training of clinicians and multi-disciplinary teams

Source: P.H. Conway and Clancy C. Transformation of Health Care at the Front Line. JAMA 2009 Feb 18; 301(7): 763-5



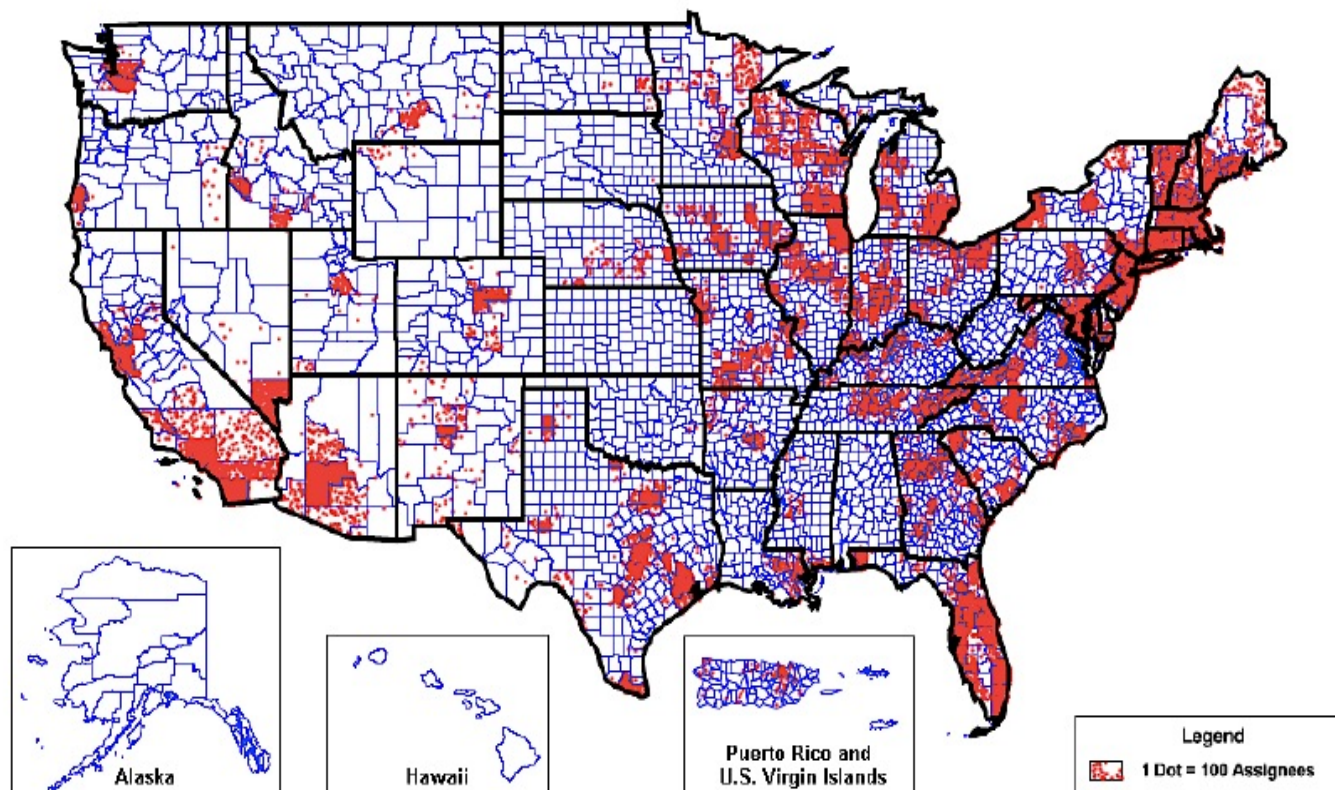


# What exactly are the distinguishable features of ACO's?



# + Medicare ACO's

**4 million Medicare beneficiaries having care coordinated by  
220 SSP and 32 Pioneers ACOs**  
(Geographic Distribution of ACO Population)





# **+ Pioneer ACO Results, 7.16.13**

- **Illustrate successes and challenges**
- **13 of 32 plans saved money (\$87 million gross)**
- **Shared savings = \$33 million for Medicare**
- **Two plans initially thought they lost money (\$4 million); turned out one of those (Atrius) did not upon recalculation**
- **Per beneficiary costs grew 0.3 percent versus 0.8 percent for matched beneficiaries**
- **All boosted the quality of care over traditional FFS Medicare and earned quality incentive payments**
- **Some plans did not share savings; 9 left program; 7 of the 9 switched to the Medicare Shared Savings ACO's, which aren't expected to move toward capitation**
- **The 2 other organizations still have non-Medicare ACO contracts**
- **Tentative conclusions: Change is hard, but possible; not all will be able to move quickly toward capitation**



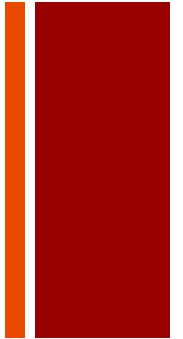
# **Ongoing Concerns About Medicare ACO's**



- **Extent of savings for Medicare?**
- **Consolidation and collaboration to increase provider market power and raise rates to private payers?**
- **Risk selection of healthier patients?**
- **Effectiveness of CMS plans to risk adjust beneficiaries in ACO's with CMS Hierarchical Category Coding mechanism developed for Part C plans?**



## **Ongoing Concerns About Medicare ACO's**



- **To what degree is culture, not payment methodologies, going to be the “secret sauce” of some systems’ successes?**
- **Will data from CMS flow faster to enable ACOs to do better job preemptively shaping care?**
- **Financial viability of model: ThedaCare, a Pioneer participant, saw revenue decline of 0.7 percent in first six months of 2013 due to a 10% reduction in FFS Medicare admissions and movement of many beneficiaries to Medicare Advantage plans (see Toussaint J et al, JAMA, 310: 13, October 2, 2013)**
- **Less revenue earned on patients outside of Medicare = no chance to “share savings” unless all payers move to value-based models**

## + ACOs in Private Sector – e.g., Blue Shield of California

- Launched pilot ACO with Dignity Health (formerly Catholic Health Care West) and Hill Physicians in January 2010 for 41,000 CalPERS employees and dependents
- Global budget; shared upside and downside risk
- Tactics included **eliminating unnecessary care, such as excessive bariatric surgery; coordinating processes such as discharge planning; reducing variation in practices and resources; reducing pharmacy costs**
- 2010-11 combined results: \$37 million in savings to CalPERS; compounded annual growth rate for per member per month costs was ~ 3% vs. ~7% for everyone else

# **+ Alternative Quality Contract, Blue Cross Blue Shield of Massachusetts**

- **Provider organizations bear financial risk for spending on commercial enrollees in excess of a global budget and share savings below budget**
- **Receive bonuses for meeting performance targets on quality measures**
- **Incentives similar to two-sided payment arrangements in Medicare ACO's**
- **Associated with lower spending and improved quality of care; savings increased in second year**
- **Also associated with lower spending for Medicare enrollees not covered by contract, but not with consistently improved quality**
- **Source: McWilliams J et al, "Changes in Health Care Spending and Quality for Medicare Beneficiaries Associated With A Commercial ACO Contract," JAMA 2013; 310(8): 829-836**

# **+Medicare Advantage**

- **Nearly 1 in 3 Medicare enrollees now in Medicare Advantage (Part C); 5% growth projected in 2014 (faster than overall enrollment growth)**
- **Steady but dramatic increase in the number of plan beneficiaries who are in 4-Star and 5-Star plans – 55 percent in 2014 (quality incentives)**
- **CMS also pays Medicare Advantage plans substantially less than before ACA; average plan payments were 114 percent of Medicare fee-for-service overall and now close to 103 percent and headed to parity**
- **Per capita costs in Part C is essentially flat**

## **+ ACO's in Medicaid**

- **Keystone First, a Blue Cross Medicaid plan in Pennsylvania with 303,000 members, and Jefferson Health System (6 acute care hospitals, 2 rehab hospitals, physicians)**
- **Multiyear shared savings agreement**
- **Agreed-upon quality metrics on preventable readmissions, low-acuity emergency department visits, neonatal intensive care length-of-stay, achieving HEDIS measures in obstetrics and primary care**





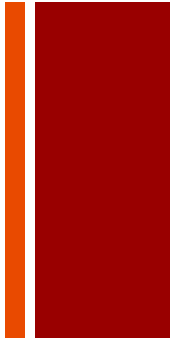


# **“We’re Not Sure Where We’re Going But We’re Starting Somewhere”**

## **Organizations**

### **(WNSWWGBWSSO’s)**

- **3 Philadelphia-area health systems: Abington Health, Aria Health and Einstein Health Network – teaming to form an LLC**
- **“Work together initially to manage health care benefit plans of the systems’ employees and their families – approximately 30,000 people (self-insured)**
- **Longer term, “establish a platform to improve care delivery throughout the community and improve the health of populations through highly coordinated and efficient care.”**
- **Source: Joint news release, July 16, 2013**



# **+ ACO's Version 2.0**

- **CMS/CMMI beginning to discuss**
- **Key takeaways**
- **Measures of performance have to evolve and transition from process to patient-centered health outcomes**
- **Beneficiaries need active “buy-in” – incentives to stay in systems and help co-produce health**
- **Population health focus needs to expand**
- **Payment should move toward capitation/shared savings but will need to have different models for some time**





# The Thinking at CMS/CMMI

## The Future of Quality Measurement for Improvement and Accountability

- Meaningful quality measures increasingly need to transition away from setting-specific, narrow snapshots
- Reorient and align measures around patient-centered outcomes that span across settings
- Measures based on patient-centered episodes of care
- Capture measurement at 3 main levels (i.e., individual clinician, group/facility, population/community)
- Why do we measure?
  - Improvement

Source: Conway PH, Mostashari F, Clancy C. The Future of Quality Measurement for Improvement and Accountability. JAMA 2013 June 5; Vol 309, No. 21 2215 - 2216

# **+ ACO's Version 2.0**

## **Opportunities and Challenges of a Lifelong Health System**

- Goal of system to optimize health outcomes and lower costs over much longer time horizons
- Payers, including Medicare and Medicaid, increasingly responsible for care for longer periods of time
- Health trajectories modifiable and compounded over time
- Importance of early years of life

Source: Halfon N, Conway PH. The Opportunities and Challenges of a Lifelong Health System. NEJM 2013 Apr 25; 368, 17: 1569-1571

# **+ ACO's Version 2.0**

## **Financial Instruments and models that might incentivize lifelong health management**

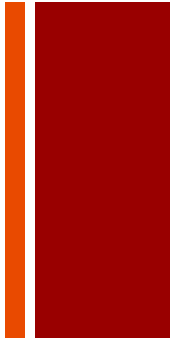
- Horizontally integrated health, education, and social services that promote health in all policies, places, and daily activities
- Consumer incentives (value-based insurance design)
- “Warranties” on specific services
- Bundled payment for suite of services over longer period
- Measuring health outcomes and rewarding plans for improvement in health over time
- Community health investments
- ACOs could evolve toward community accountable health systems that have a greater stake in long-term population health outcomes

# **+ IOM Variations Study: Recommendations**

- **“RECOMMENDATION 3: To improve value, CMS should continue to test payment reforms that incentivize the clinical and financial integration of health care delivery systems and thereby encourage their**
- **(1) coordination of care among individual providers,**
- **(2) real-time sharing of data and tracking of service use and health outcomes,**
- **(3) receipt and distribution of provider payments, and**
- **(4) assumption of some or all of the risk of managing the care continuum for their populations.**
- **Further, CMS should pilot programs that allow beneficiaries to share in the savings due to higher-value care.”**



## **Medicare Reform Proposals: E.g., Bipartisan Policy Center, Engelberg Center**

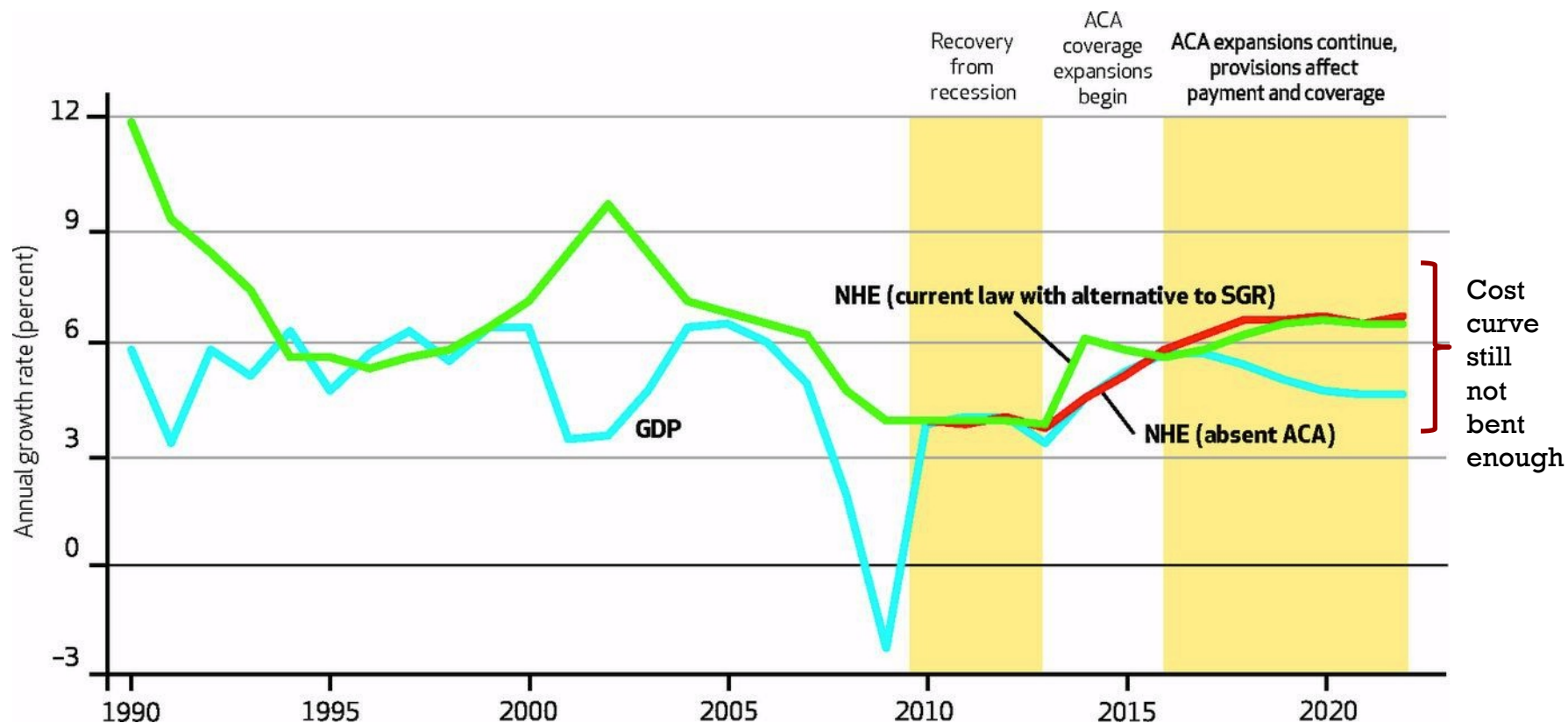


- **Restructure Medicare/health care to better link payment for value to better coordinated care delivery**
- **Medicare Networks/Medicare Coordinated Care Organizations: Improved versions of Accountable Care Organizations**
- **Competitive bidding in Medicare Advantage**
- **Fallback spending limit that would hold per-beneficiary annual growth in Medicare spending to rate of growth of economy (GDP) + .5 percent**



# Continuing Challenges Ahead

Annual Growth Rates, Gross Domestic Product (GDP) And National Health Expenditures (NHE), Calendar Years 1990–2022.



Cuckler G A et al. Health Aff doi:10.1377/hlthaff.2013.0721

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## **+ Some Best-Guess Conclusions**

- **ACO models in public and private sector will continue to evolve and take multiple forms**
- **“Accountable care” will become dominant over long haul**
- **Quality will improve, cost growth will moderate and some savings will be had (assuming measurement difficulties)**
- **Ongoing system transformation will push toward narrower accountable care networks focused on population health and enrollee incentives to participate**

**+ What we will really need...**



**...the retrospectoscope!**



The End