

Fifth National ACO Summit

Thursday, June 19, 2014

Track One

11:15–12:45 PM **Performance Measurement for Accountable Care: Challenges and Solutions**
Tom Valuck, MD, JD, Partner, Discern Health (Moderator)

1. **Hongmai Pham, MD**, Acting Director, Seamless Care Models Groups, Centers for Medicare & Medicaid Services
2. **Scott Hines, MD**, Co-Chief Clinical Transformation Officer, Crystal Run Healthcare
3. **Steve Bernstein, MD**, Associate Dean for Clinical Affairs, University of Michigan Medical School
4. **Jennifer Clair, MPH**, Director, Analytics and Research, Wellpoint
5. **Mary Barton**, Vice President, Performance Measurement, National Committee for Quality Assurance

Panel Overview

Performance measurement is essential for driving health care quality improvement and cost reduction. This panel will discuss the current challenges related to accountable care measurement such as measure alignment between public and private payers, addressing measure gaps, and identifying meaningful measures for future use. The panelists will share these considerations from their different perspectives as providers, payers, and policymakers. Moreover, the panel will explore solutions for improved data flows and more impactful measures that are critical for advancing the quality and cost goals of ACOs.

Core Questions

- What challenges does your organization face when trying to collect data for ACOs? Has your organization learned any valuable lessons for this process?
- How can the current set of MSSP quality measures better meet the needs of the program? How does this compare to measures collected for commercial ACOs?
- What suggestions do you have for future MSSP and commercial ACO quality measures?
- What should the relationship of MSSP measures be with a potential national core measure set?
- How can data between ACOs and CMS be effectively shared and used?

11:15 AM **Tom Valuck, Discern Health (Moderator)**
Focus Tom Valuck will provide an overview of the current landscape and future directions for ACO measures.

11:35 AM **Hongmai Pham, CMS**

- Focus** Hongmai Pham will discuss how CMS plans to advance the goals of ACOs through performance measurement and effective data transfer.
- 11:42 AM**
Focus **Scott Hines, Crystal Run Healthcare**
Scott Hines will draw from his experience working at Crystal Run Health Care—one of the early MSSP participants—and share how his organizations tracks performance from data provided by both public and private payers. He will further highlight the programs developed by Crystal Run to effectively utilize this information.
- 11:49 AM**
Focus **Steve Bernstein, University of Michigan**
Steve Bernstein will discuss the University of Michigan’s experience in performance measurement and share the organization’s suggestions for the program’s improvement.
- 11:56 AM**
Focus **Jennifer Clair, Wellpoint**
Jennifer Clair will share Wellpoint’s experience with their primary care initiative conducted under their Provider Payment Innovation. She will discuss the lessons learned from the experiences and challenges faced by Wellpoint in developing meaningful performance metrics that measure the behaviors that Wellpoint seeks to change from a practice transformation perspective given the constraints of small sample sizes and limitations with administrative claims data.
- 12:03 PM**
Focus **Mary Barton, NCQA**
Mary Barton will discuss how NCQA’s experience in measuring quality of care in health plans can contribute in addressing the current gaps in ACO measurement and facilitating its future directions. In particular, she will highlight the important issues of attribution and data availability.
- 12:10 PM** **Q&A**