

Sixth National ACO Summit

Thursday, June 18, 2015

Track Six

3:30–5:00 PM Strategies for Managing Vulnerable Populations

Larry Atkins, Executive Director, Long-Term Quality Alliance (Moderator)

1. **D. Clay Ackerly, MD, MSc**, Chief Clinical Officer, naviHealth, Inc.
2. **Doug Pace**, Executive Director, Advancing Excellence in Long Term Care Collaborative
3. **Christine Ritchie, MD**, Harris Fishbon Distinguished Professor in Clinical Translational Research and Aging, Division of Geriatrics, Dept. of Medicine, and Director of Clinical Programs in the Office of Population Health, University of CA San Francisco
4. **Eliza (Pippa) Shulman, DO, MPH**, Senior Chief Innovation Engineer, Atrius Health; Chief of Geriatric Programs, Harvard Vanguard Medical Associates

Panel Overview

ACOs can benefit from implementing broader person-centered service integration across the range of acute, post-acute (PAC), palliative, and long term services and supports (LTSS) to enhance the value of care and reduce costs to their populations. This panel will highlight the work of several leaders around the country undertaking work in these various fields, and explore the innovations and potential for creating delivery models that incorporate this broad spectrum of services.

Core Questions

- What is your target population and why is it important that ACOs focus on this group?
- What specific interventions have yielded the greatest quality and cost impact?
- What major investments are needed to support care coordination and transformation?
- How has your program contributed to the ACO's level of success on cost and quality benchmarks?
- How have you been able to integrate the services of your organization with various ACOs?
- What successes and challenges have you faced in integrating these services within an ACO?
- What, if anything, could CMS do to help support further integration and innovations with LTSS, PAC and palliative care? What do you hope ACOs will be able to achieve in the future with the integration of these services?

3:30 PM

Focus

Larry Atkins, Long-Term Quality Alliance (*Moderator*)

Larry Atkins will define “vulnerable populations” for the audience, discussing who it consists of, the particular needs of these individuals, and how to work with them effectively outside of a hospital facility. Larry will also discuss the business case for managing vulnerable populations and the challenges ACOs face trying to do so.

3:50 PM

Focus

Clay Ackerly, naviHealth, Inc.

Clay Ackerly will summarize key strategies to successfully managing vulnerable,

hospitalized patients: assessing their full needs, understanding the quality and availability of post-acute services to those needs, and working to ensure a smooth matching of those needs to services. He will describe how function (physical, emotional, cognitive, etc.) and social supports (namely the lack thereof) are often drivers of PAC spending , and how the diverse needs of post-acute care patients often overlap with issues that relate to long-term services and supports.

3:58 PM
Focus

Doug Pace, Advancing Excellence in Long Term Care Collaborative

Doug Pace will provide an overview of Advancing Excellence, a public/private partnership focused on transforming nursing homes into better places to live, work, and visit. Doug will discuss the data and resources ACOs need when looking to align with a nursing home facility.

4:06 PM
Focus

Christine Ritchie, University of CA San Francisco

Christine Ritchie will discuss the importance behind ACOs focusing on high risk patients; specific interventions that have yielded the greatest quality and cost impact; the major investments needed to support care coordination and transformation; the successes and challenges faced in integrating these services within an ACO; and what, if anything, CMS could do to help support further integration and innovation with LTSS, PAC, and palliative care.

4:14 PM
Focus

Eliza (Pippa) Shulman, Harvard Vanguard Medical Associates

Eliza (Pippa) Shulman will outline a multipronged, interdisciplinary strategy for engaging outpatient teams to care for high risk patients and manage events such as transitions of care. Combining robust data analytics, education, development of new standard of work and establishment of high risk patient care teams Harvard Vanguard Medical Associates growing success in improving care for patients with advancing serious illness while achieving triple aim improvement.

4:22 PM

Q&A