

QBI FY 2005/2006 – Practice Site QIP

Following is the menu for the fourth QBI indicator, Practice Site Selected QI Project. Practice site would select one QIP from one of the following. Projects can run from 1-3 years. Project proposal and description using Section I of the PHC Practice Site QIP template must be submitted to PHC by July 31, 2005. QIP must be approved by PHC QI Department. PHC QI Department will review project proposals and give written feed back to the practice within 30 days of receipt. PHC QI Department will provide technical assistance to develop the proposal if requested. QI will schedule a meeting with the practice team to review QI principles, methods, and tools and assist in defining AIM and MEASURE(S). Practice site team must schedule and attend the CQI training.

Improving Access to Care

Practice Site QIP report demonstrating evidence that one or more of the following have been implemented at the practice during FY 2005/2006 for at least 6 months. Activities to include administering a member satisfaction survey tool to assess before-and-after patient satisfaction with access. In addition, measures such as 3rd-Next-Available Appointment or Visit-Cycle-Time can be used to measure improved access.

- Y Practice has extended office hours
- Y Practice is doing Group Medical Appointments (not group education/classes)
- Y Practice has implemented Advanced Access (aka Open Access)
- Y Improved Visit Cycle Time (Office Efficiency)

Points will be allocated for submission of a report by April 30, 2006 documenting elements in items 1-19 of the Practice Site QIP report template.

Practice Site QI Project – Member Satisfaction

Practice Site QIP report demonstrating completion of the following activities:

- Y Administer a patient survey (baseline measurement)
- Y compile and analyze results
- Y ID one or more opportunities for improvement
- Y select and implement intervention(s)
- Y complete at least one remeasurement

Points will be allocated for submission of a report by April 30, 2006 documenting elements in items 1-19 of the Practice Site QIP report template.

Implement Improved Clinical Information Systems to Improve Care

Practice Site QIP report demonstrating phase-in plan and progress in implementing new or improved clinical information systems that result in improvements in care. Practice site will select measures to demonstrate implementation progress and improvement(s) in care. Clinical information systems can include any one or more of the following:

- Y Chronic condition or preventive care registry (electronic or manual)
- Y Electronic Health Record/Electronic Medical Record

Points will be allocated for submission of a report by April 30, 2006 documenting elements in items 1-19 of the Practice Site QIP report template.