P4P and Group IT Investment

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IT Requirements for High Performance

- Get Data
 - Lab Values, Rx, Prof Claims, ?Facility Claims
 - Therapeutic Class Summary Database
 - Extraction of Non-Claims Data
 - Chart Abstraction, ?EMR
- Make Data Good
 - Dash Board Reports
 - Internal Investigative Team to Troubleshoot

IT Requirements for High Performance

- Use Good Data
 - Disease Registries
 - Feed Physicians: Patient Negative Lists
 - Contact Patients: Education, Reminders
 - High Risk Case Manager Work List
 - Physician Specific Performance Measurement
 - +/- Incentives
 - Fed Back Blinded/Unblinded
 - Point of Care Support
 - Physician Reminders Upon Eligibility Checking
 - Lab Values



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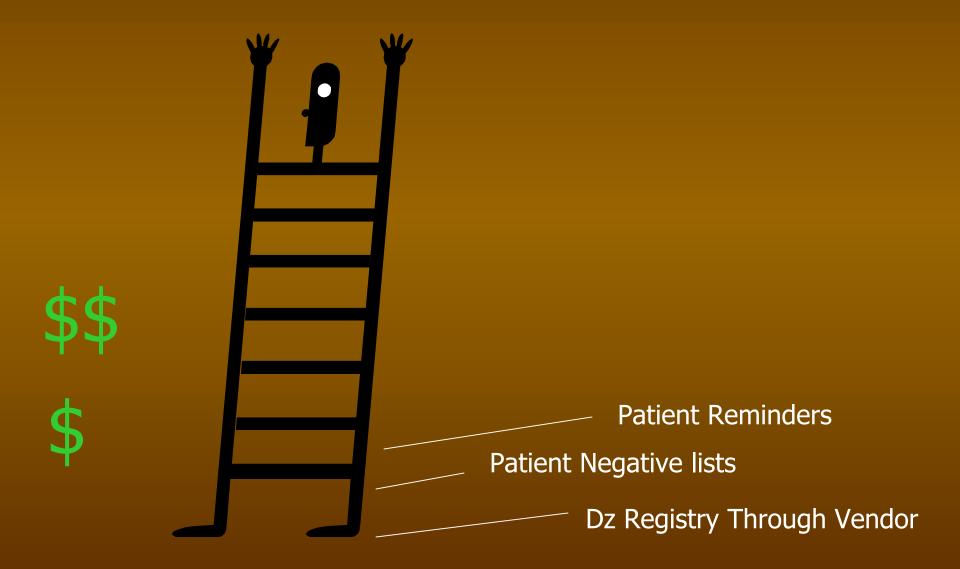
Dz Registry Through Vendor



Patient Negative lists

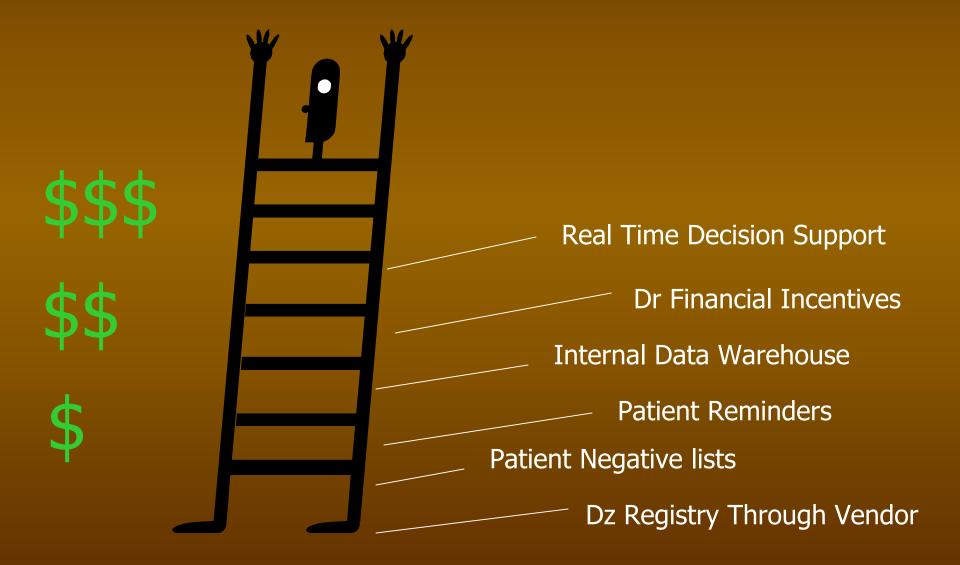
Dz Registry Through Vendor

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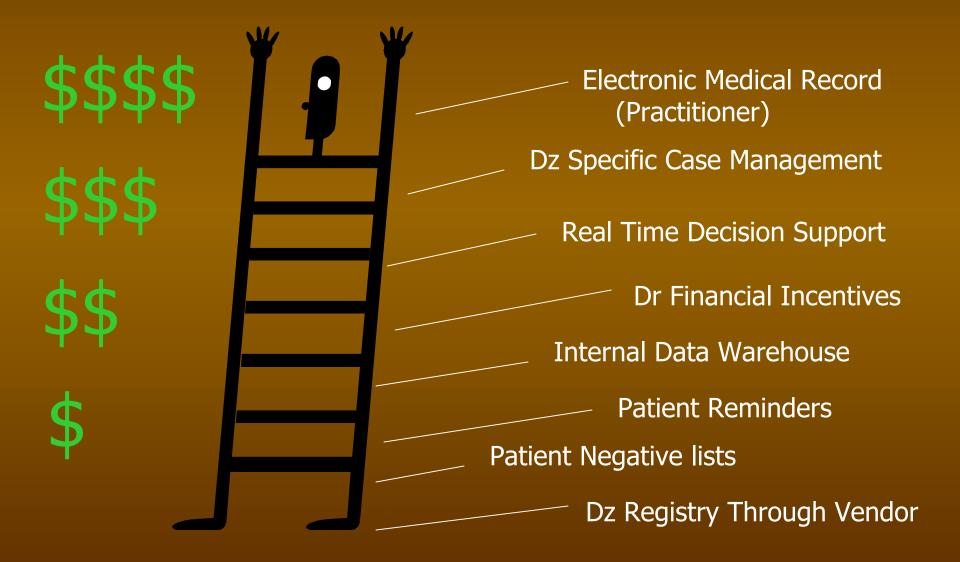




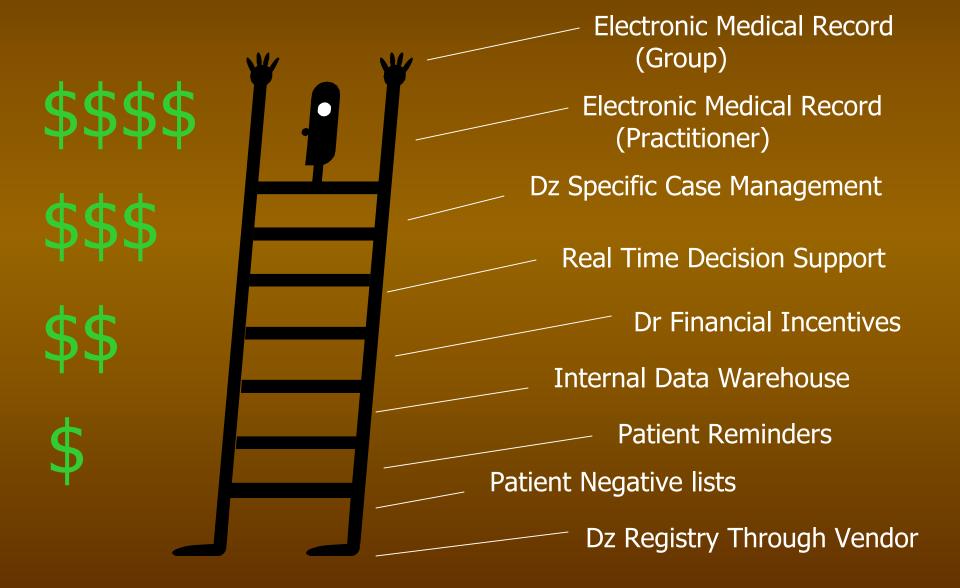




Investment Cost Ladder



Investment Cost Ladder



GNP Performance

- VZV
- MMR
- Rest of Childhood Imm
- Asthma
- Breast Cancer
- Cervical Screening
- Diabetes
- LDL

90th %tile

85th %tile

60th %tile

70th %tile

90th %tile

90th %tile

90th %tile

60th %tile

GNP Performance (cont)

■ IT Max

Patient Satisfaction (ave) 64th %tile
 State wide, but higher for our region

P4P \$ (PMPM) to GNP

- HMO P4P Payout PMPM
 - Plan 1 \$0.25
 - Plan 2 \$0.78
 - Plan 3 \$0.94
 - Plan 4 \$1.30
 - Plan 5 \$1.38
 - Plan 6 \$1.89



What is GNP Investing In?

- Internal CDR Already Developed
 - Expanding the Number of Analysts
 - Converting: SAS to Prof Data Warehouse
- Internet Connectivity for Physicians
 - Alone, This Exceeded Full P4P \$
- Real Time Decision Support

Too Few \$ For ...

- Full Time Dz Case Management
- EMR for IPA Physicians
- Intensive Patient Satisfaction Intervention

Concerns About Future \$

- No "New" Money
- Health Plans Bake Into Pricing Model
- Base Increases in Premium ? at Risk
 - Including Those Needed to Meet Expenses
- Health Plan Payout Methodology
 - Top X Percentile
 - Continued Funding
 - Guarantees, to Offset Premium Increases

Possible Solutions

- CAPG Strategy for Transparency
 Publicize Health Plan \$ and Methodology
- CAPG Strategy for Payout Methodology
 Absolute Performance Payout + Percentile
 Payout. \$2+ PMPM for PAP Metrics.
 Separate from Base Contract
- ? Isolate the Funds
 - Separate Pool
 - Paid Directly by Employers