



Arizona  
**Health-e**  
Connection

# Arizona Health-e Connection Leadership from Governor Napolitano



- Vision of the Arizona Medicaid Director—  
Anthony Rodger
- Presentation to Governor Napolitano
  - Timing is right to be a leader in this area
  - Arizona has a mature managed care environment
  - Efforts underway in many areas of the state
- Timing of developing new initiatives
  - Summer and fall prior to legislative session
  - Determine what form the leadership will take



- Political Climate
  - Re-election year
  - Hostile legislature
  - Strategy around legislation
- Policy Priorities of legislature
  - \$1 billion surplus in FY07
  - Tax cuts
  - Base funding for state agencies only—no new programs



- State CEO role of Governor
  - Authority over Executive Agencies
  - Ability to leverage private sector participation
  - Executive Order Authority
- Leadership in policy development
  - State leadership in technology innovation
  - State leadership in reducing costs of public health care
  - National leadership as Chair of NGA beginning in July of this year



- Executive Order 2005-25 issued by Governor Janet Napolitano:
  - Convene steering committee with wide range representation
  - Develop a Roadmap within 180 days of a Call-to-Action Summit
  - Create actionable Roadmap with specific milestones for 5 year implementation



- Goals of Roadmap are **improving quality** and **reducing costs** of healthcare in Arizona by:
  - Ensuring health information is available at point-of-care
  - Reducing medical errors
  - Avoiding duplicate medical procedures
  - Improving coordination of care
  - Furthering healthcare research
  - Encouraging patient participation
  - Enhancing business environment
  - Reducing state expenditures



- Executive Order – August, '05
- Call to Action October, '05
- Convened Steering Committee - 5 meetings
- Established five task groups - 17 meetings
  - Arizona leaders chaired
  - National experts facilitated
- Inclusive, open process to participate
  - Geographic and functional representation
  - 250 people participated in Steering Committee and task groups
- Roadmap presented to Governor Napolitano  
April 4, 2006



- Execute the Executive Order
- Convene the Call to Action
- Convene the Steering Committee
- Include funding in Executive Budget
  - \$1.5 million in rural grants for infrastructure
  - Match seed funding for Governance body and one to two regional projects
- Keep the initiative visible



- Steering Committee
- Executive Leadership Team
- Task Groups
- Task Group Leadership Team
- Project Management Team



- The **Steering Committee** is charged to:
  - comprehensively review issues surrounding the creation of an e-health infrastructure in Arizona
  - develop guidance for the users of such infrastructure
  - explore funding options for creation of the infrastructure
- There are 42 members seated on the Steering Committee including (2) Co-Chairs
  - Director of the Government Information Technology Agency
  - Vice Dean for Administration, University of Arizona Phoenix Medical Campus



# Roadmap Organization – Steering Committee

- Representation on the Steering Committee is broad-based and includes membership from the following organizations / sectors:
  - Major employers
  - Health plans
  - Physician community
  - Hospitals and hospital systems
  - Healthcare foundations and organizations involved in e-health information
  - Healthcare associations
  - Arizona Health Care Cost Containment System
  - Arizona Department of Health Services
  - Arizona Department of Administration
  - Arizona Department of Insurance
  - Arizona Universities
  - Health information, privacy and security content experts



- **The Executive Leadership Team:**
  - provided day to day leadership of the project
  - consisted of five members of the Steering Committee
  - provided guidance and support for the project staff on an as-needed basis
  - provided a channel between the Governor and the Steering Committee
  - provided the Steering Committee's voice to the community
  - ensures that the Steering Committee and Task Groups have appropriate resources



- **Task Groups** were created to:
  - support the Steering Committee
  - provide specific recommendations for Steering Committee consideration
- Five Task Groups established were:
  - Clinical
  - Technical
  - Financial
  - Legal
  - Governance \*
  - \* The Governance Task Group is a sub-committee of the Steering Committee



## Roadmap Organization – Task Groups

- Inclusive approach to Task Group membership provided a vehicle for all interested individuals and organizations to be represented
- Approach proved successful and provided a rich variety of viewpoints and ideas
- Approximately 250 people signed-up for Task Group participation.



# Roadmap Organization – Task Groups

- Each Task Group was assigned a Chairperson, Facilitator and staff resource
- Chair was Arizona ‘recognized expert’
- Facilitator was national ‘recognized expert’ provided by eHealth Initiative
- Charges were identified for each Task Group



- **The Project Management team:**
  - reports to the Executive Leadership Team
  - orchestrated scheduling, logistics and compilation of presentation materials for the entire process



- **Roadmap development process:**
  - Steering Committee set direction
  - Five task groups made recommendations
  - Steering Committee approved the recommendations
  - Recommendations synthesized under direction of the Executive Leadership by Task Group Leadership and Project Management Teams
  - Steering Committee reviewed draft Roadmap and provided input
  - Steering Committee reviews/approves final draft of Roadmap
  - Deliver the Roadmap to the Governor



- HIE / HIT distinction key to governance, financial and technology approach
- Health Information Technology (HIT)
  - Local deployments of technology to support organizational business and clinical requirements
- Health Information Exchange (HIE)
  - Infrastructure to enable data sharing between organizations



# Overview of Roadmap Recommendations

- Addresses the current installed technology base and encourages continued implementation of technology for providers
- Provides an approach to develop an infrastructure that leverages current and future local projects
- Provides a governance structure to coordinate the full roadmap



- Establish transition team
- Make adjustments to account for HHS (HISPC) NGA project – Security and Privacy
- Address funding
- Help seed successful projects in rural communities
- Encourage / leverage current Arizona projects and initiatives