

# COMPLIANCE TRAINING

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Yale Medical Group

# Yale Medical Group

- # Compliance Program started 1997
- # Approximately 900 physicians
- # One Hour Medical Billing Training
- # Web-based tutorial
- # Seminars

# Training Options

- # Internet based training
- # Game show model training
- # Videos
- # Lectures
- # Audio based training

# Training Options

- # Audit meetings
- # Shadow training
- # Outside training
- # Compliance Grand Rounds
- # Audit Templates

# Compliance Game Shows

- # Not meant to take compliance lightly
- # Allows increased participation
- # Team Activity
- # Daily Double
- # Props

| E & M      | Teaching Physician | Audit      | Terminology | Billing Potpourri |
|------------|--------------------|------------|-------------|-------------------|
| <u>100</u> | <u>100</u>         | <u>100</u> | <u>100</u>  | <u>100</u>        |
| <u>200</u> | <u>200</u>         | <u>200</u> | <u>200</u>  | <u>200</u>        |
| <u>300</u> | <u>300</u>         | <u>300</u> | <u>300</u>  | <u>300</u>        |
| <u>400</u> | <u>400</u>         | <u>400</u> | <u>400</u>  | <u>400</u>        |
| <u>500</u> | <u>500</u>         | <u>500</u> | <u>500</u>  | <u>500</u>        |

Jeopardy ans

**TERMINOLOGY**

**300 pts.**

Another name for a  
Qui Tam Suit

[answer](#)

**TERMINOLOGY**  
**300 pts. answer**

What is:  
a WHISTLEBLOWER  
Suit?

[answer](#)

# Categories For Training

- # E&M Documentation
- # Audit Findings
- # Teaching Physician rules
- # Billing Potpourri
- # Terminology



**COMPLIANCE  
MILLIONS  
GAME SHOW**

# Which is part of Yale's 1.2 Million Dollar Settlement Agreement

- 15 ● \$25,000
- 14 ● \$20,000
- 13 ● \$18,000
- 12 ● \$15,000
- 11 ● \$10,000
- 10 ● \$8,000
- 9 ● \$6,000
- 8 ● \$4,000
- 7 ● \$2,000
- 6 ● \$1,000
- 5 ● \$500
- 4 ● \$400
- 3 ● \$300
- 2 ● \$200
- 1 ● \$100

50:50



**A: Required Physician  
Training**

**B: Establish a Hotline**

**C: Check Employees to  
the Excluded list**

**D: All of the above**

# Documenting Your Training Program

- # Retain copies of handouts
- # Retain sign in sheets
- # Record format of training
- # Record date training provided
- # Copies of Speaker's notes

# Documenting Your Training Program

- # Publish an internal compliance newsletter
- # Retain copies of third party payer bulletins
- # Index and post titles of Medicare articles on web-site
- # Retain copies of third party payer correspondence

# Yale Medical Group

THE PHYSICIANS OF YALE UNIVERSITY

Medical Billing  
Hotline Number:  
1-800-351-2831

**November 2001  
Issue 26**

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## **Alert!** November 2001 - Issue 26 NEWSLETTER

Judy Harris, Director of Compliance  
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David Leffell, M.D., Director, Yale Medical Group

### **OIG Targets for FY 2002**

As of October 1, 2001 the Office of the Inspector General will be auditing the following areas as part of their work plan for fiscal year 2002.

- Teaching physician documentation (PATH audits)
- Clinical Trials
- Billings for resident moonlighting services
- Evaluation and Management services
- Consultations
- Inpatient Dialysis Services and utilization of health care services for ESRD patients
- Bone Density Screening
- "Incident to" services



Yale  
Medical  
Group

## Yale School of Medicine Medical Billing Compliance

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Medical Billing  
Hotline Number:  
1-800-351-2831

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**Alert!**  
NEWSLETTER! The Medical Billing Compliance Alert Newsletter listing  
of Articles by Topic

Click on the Issue Number at the left to view the Newsletter

| ALERT! Topic:                               | Issue Date | Issue Number |
|---|------------|--------------|
| 100 Million Dollar Fine!                    | May-99     | 12           |
| 2.87 Million Dollar Fine                    | Jan-01     | 21           |
| A New Face in Compliance- Jennie Oddy Photo | May-2000   | 17           |
| A New Name for HCFA                         | July 2001  | 24           |
| Accessing the Compliance Web-Site           | Aug-98     | 8            |
| Amended Medical Record Documentation        | Feb-99     | 11           |
| Ann Landers-New Healthcare Fraud Fighter?   | May-2000   | 17           |
| Are You On The Most Wanted List?            | Feb-99     | 11           |
| Audits - How are We Doing?                  | Nov-2000   | 20           |
| Bad Handwriting                             | Jan-2000   | 15           |
| Billing Compliance Leaders-List             | Aug-1999   | 13           |
| Billing Tips                                | Jan-01     | 21           |

# Documenting Your Training Program

- # Post training option on the web-site
- # Post physician training status on the web-site