



**University of Florida**  
**Health Science Center/Jacksonville**

# **6th Annual National Congress on Health Care Compliance**

**2.02 What Every Compliance Officer Should Know  
About Coding Evaluation and Management Services  
Furnished by Physicians and Hospitals**

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# **CPT**

## **Basics of Evaluation & Management Coding**

**CPT Code Range: 99201 – 99499**



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# **OFFICE / OTHER OUTPATIENT VISITS**

**NEW PATIENT: 99201-99205**

- **One who has not received any E/M service from the provider, or another provider of the same specialty who belongs to the same group practice, within the past three years.**
- **Requires 3 of 3 Key Components (History, Exam and Medical Decision Making)**



# **SELECTING LEVEL OF NEW PATIENT VISIT**

## **History**

### **5 Levels of E&M Codes:**

**99201, 99202, 99203, 99204 & 99205**

### **4 Types of History:**

**Problem Focused, Expanded Problem Focused,  
Detailed & Comprehensive**

### **3 Subcomponents of History:**

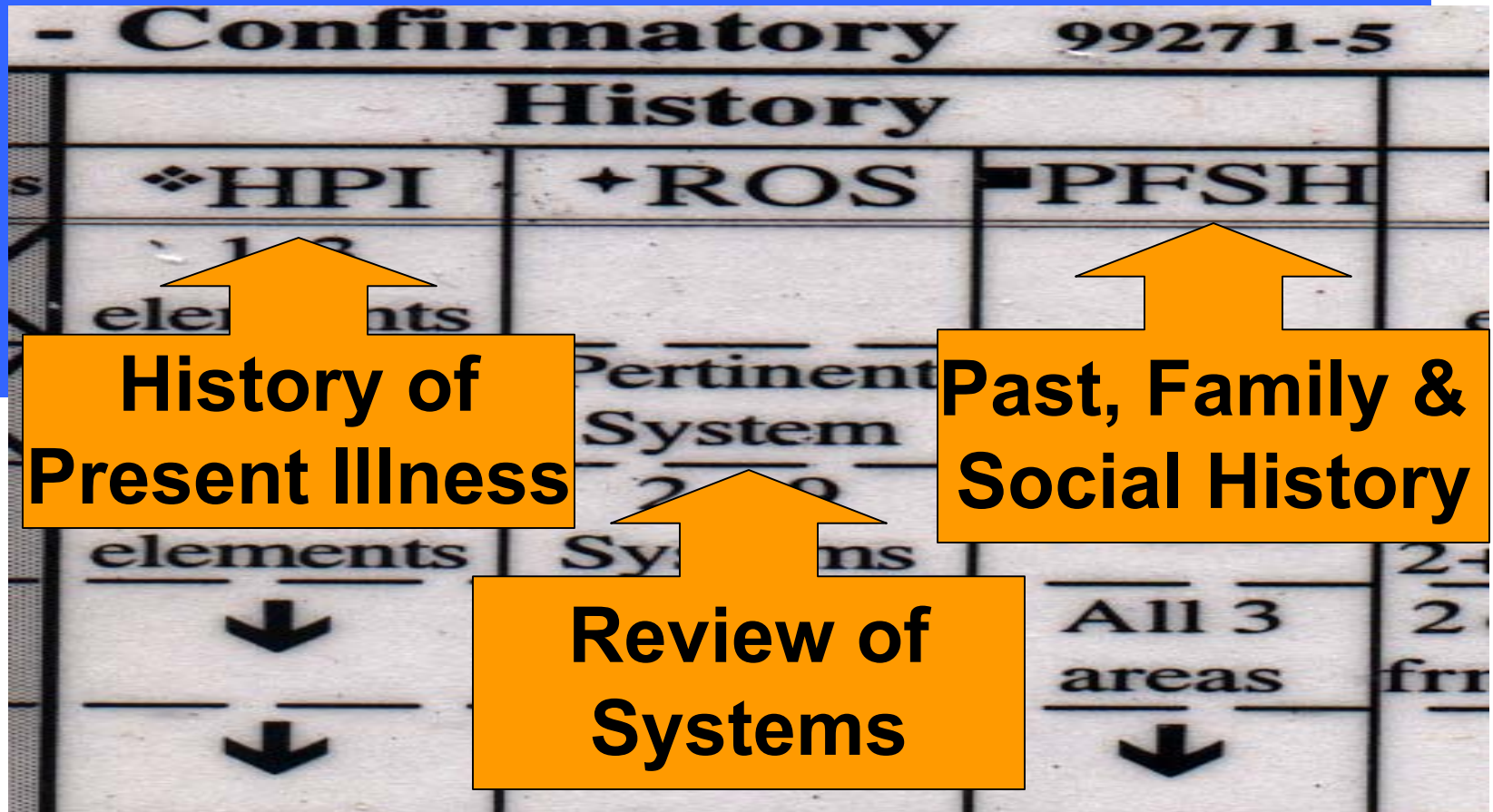
**History of Present Illness, Review Of Systems, Past  
Family Social History**



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# SELECTING LEVEL OF NEW PATIENT VISIT

## History - 3 Subcomponents





# **SELECTING LEVEL OF NEW PATIENT VISIT Exam**

## **5 Levels of E&M Codes:**

**99201, 99202, 99203, 99204 & 99205**

## **4 Types of Exam:**

**Problem Focused, Expanded Problem Focused,  
Detailed & Comprehensive**

## **2 Examination Methods:**

**Multi-System & Single System**



# SELECTING LEVEL OF NEW PATIENT VISIT

## Exam – 2 Methods

Exam	
☐ Mult	⊙ Sing
1 5 ele ments	1 5 ele ments
<b>Multi-System Exam</b>	<b>Single System Exam</b>
2+ <u>systems</u> 2 elements	1 (9 eye/psy) All in boxs
<u>frm 9+ sys</u>	<u>1 frm ea oth</u>
↓	↓



# **SELECTING LEVEL OF NEW PATIENT VISIT**

## **Medical Decision Making**

### **5 Levels of E&M Codes:**

**99201, 99202, 99203, 99204 & 99205**

### **4 Types of Medical Decision Making:**

**Straightforward, Low Complexity, Moderate Complexity & High Complexity**

### **3 Subcomponents of Medical Decision Making:**

**Management, Data & Risk**





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# SELECTING LEVEL OF NEW PATIENT VISIT

## Medical Decision Making – 3 Subcomponents

Med. Decision (Only 2 of 3)		
Mgmt	*Data	Risk
Minor prob impr prob	0 - 1 DG	Minor prob EKG, ultrasnd Rest idage
Management	1 DG	Risk
uncontrol	2 DG	OTC drugs, PT Comp acute, undx ep bx, stress tst x, minor surg Unstable chr aging w/ cntrst Emer surgery
New problem	Data	
New prb y addtl wor		



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# **SELECTING LEVEL OF NEW PATIENT VISIT**

## **EXAMPLE**

### **NEW PATIENT VISIT**

**History, Exam & Medical Decision Making**



# SELECTING LEVEL OF NEW PATIENT VISIT

## History - Levels and Types

New Office Visit (New Off)		Initial Hospital Care		Observation Care	
Consult - Office (Off Con)		(Admission Only) .....		(Observation Only) .....	
- 1st Inpt (Inp Con)		(Admit & Discharge on		(Admit & Discharge on	
- Confirmatory		Same Day) .....		Same Day) .....	
99201-5		99221-3		99218-20	
99241-5		99251-5		99271-5	
99241-5		99251-5		99271-5	
99241-5		99251-5		99271-5	

*Level	History	Exam	Med. Decision (Only 2 of 3)	Coun Time (Total Time)
OV/Con	Hsp	Obs	*Data	Risk
1	X	X	X	X
2	X	X	X	X
3	1	1	1	1
4	2	2	2	2
5	3	3	3	3

❖HPI Element PFS

Single System Exam

1- Problem Focused

2- Expanded Problem Focused

3- Detailed

4- Comprehensive

5- Comprehensive





# SELECTING LEVEL OF NEW PATIENT VISIT

## History - History of Present Illness

**New Office VISIT (New Off)** 99201-5    **Initial Hospital Care**    **Observation Care**  
**Consult - Office (Off Con)** 99241-5    (Admission Only) ..... 99221-3    (Observation Only) ..... 99218-20  
**- 1st Inpt (Inp Con)** 99251-5    (Admit & Discharge on    (Admit & Discharge on  
**- Confirmatory** 99271-5    Same Day) ..... 99234-6    Same Day) ..... 99234-6

*Level			History			Exam		Med. Decision (Only 2 of 3)			Coun Time (Total Time)		
OV/Con	Hsp	Obs	❖HPI	+ROS	■PFSH	⊕Mult	⊙Sing	Mgmt	*Data	Risk	New Off	Off Con	Inp Con
1	X	X	1-3 elements			1-5 elements	1-5 elements	Minor prob imprv prob	0-1 DG	Minor prob EKG, UA, Ultrasnd Rest, bandage	10	15	20
2	X	X	↓	Pertinent System		6+ elements	6+ elements	↓	1 DG	↓	20	30	40
3	1	1	4+ elements	2-9 Systems	1 area	12 from 2+systems	12 elements (9 eye/psy)	Estab. prob uncontrol	2 DG	Chronic, uncn acute Skin bx, pulm fxn OTC drugs, PT	30	40	55
4	2	2	↓	10+ Systems	All 3 areas	2 elements frm 9+ sys	All in boxes 1 frm ea oth	New problem	3 DG	Comp acute, undx Deep bx, stress tst Rx, minor surg	45	60	80
5	3	3	↓	↓	↓	↓	↓	New prb w/ addtl work	4 DG	Unstable chr Imaging w/ cntrst Emer surgery	60	80	110

❖HPI Element

■PFSH Areas

⊕Mult System Exam

⊙Single System Exam

❖HPI Element ■PFSH Areas

⊕Mult System Exam

⊙Single System Exam





# SELECTING LEVEL OF NEW PATIENT VISIT

## History - Review of Systems

**New Office VISIT (New Off)** 99201-5    **Initial Hospital Care**    **Observation Care**  
**Consult - Office (Off Con)** 99241-5    (Admission Only) ..... 99221-3    (Observation Only) ..... 99218-20  
**- 1st Inpt (Inp Con)** 99251-5    (Admit & Discharge on    (Admit & Discharge on  
**- Confirmatory** 99271-5    Same Day) ..... 99234-6    Same Day) ..... 99234-6

*Level			History			Exam		Med. Decision (Only 2 of 3)			Coun Time (Total Time)		
OV/Con	Hsp	Obs	❖HPI	+ROS	■PFSH	▢Mult	⊙Sing	Mgmt	*Data	Risk	New Off	Off Con	Inp Con
1	X	X	1-3 elements			1-5 elements	1-5 elements	Minor prob imprv prob	0-1 DG	Minor prob EKG, UA, Ultrasnd Rest, bandage	10	15	20
2	X	X	↓	Pertinent System		6+ elements	6+ elements	↓	1 DG	↓	20	30	40
3	1	1	4+ elements	2-9 Systems	1 area	12 from 2+systems	12 elements (9 eye/psy)	Estab. prob uncontrol	2 DG	Chronic, uncn acute Skin bx, pulm fxn OTC drugs, PT	30	40	55
4	2	2	↓	10+ Systems	All 3 areas	2 elements frm 9+ sys	All in boxes 1 frm ea oth	New problem	3 DG	Comp acute, undx Deep bx, stress tst Rx, minor surg	45	60	80
5	3	3	↓	↓	↓	↓	↓	New prb w/ addtl work	4 DG	Unstable chr Imaging w/ cntrst Emer surgery	60	80	110

❖HPI Element			■PFSH Areas			▢Mult System Exam			⊙Single System Exam		
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◆HPI Element ■PFSH Areas

▢Mult System Exam

⊙Single System Exam





# SELECTING LEVEL OF NEW PATIENT VISIT

## History - Past Family and Social History

New Consultation			Initial Hospital Care			Observation Care						
			(Admission Only) ..... 99221-3			(Observation Only) ..... 99218-20						
			(Admit & Discharge on Same Day) ..... 99234-6			(Admit & Discharge on Same Day) ..... 99234-6						
*Level	OV/Con	Hs	Exam		Med. Decision (Only 2 of 3)		Coun Time (Total Time)					
			Mult	Sing	Mgmt	*Data	Risk	New Off	Off Con	Inp Con		
1	X	X	1-3 elements	1-5 elements	1-5 elements	Minor prob imprv prob	0-1 DG	Minor prob EKG, UA, Ultrasnd Rest, bandage	10	15	20	
2	X	X	↓	6+ elements	6+ elements	↓	1 DG	↓	20	30	40	
3	1	1	4+ elements	2-9 Systems	12 from 2+systems	12 elements (9 eye/psy)	Estab. prob uncontrol	2 DG	Chronic, uncn acute Skin bx, pulm fxn OTC drugs, PT	30	40	55
4	2	2	↓	10+ Systems	2 elements	All in boxes	New problem	3 DG	Comp acute, undx Deep bx, stress tst Rx, minor surg	45	60	80
5	3	3	↓	↓	↓	↓	New prb w/ addtl work	4 DG	Unstable chr Imaging w/ cntrst Emer surgery	60	80	110

**This is LEVEL 3 (Detailed)**

↓

← →

All 3 areas

♦HPI Element ■PFSH Areas □Mult System Exam ○Single System Exam

**This is LEVEL 3  
(Detailed)**



# SELECTING LEVEL OF NEW PATIENT VISIT

## Exam - Levels and Types

New Office Visit (New Off)		99201-5		Initial Hospital Care		Observation Care	
Consult - Office (Off Con)		99241-5		(Admission Only) ..... 99221-3		(Observation Only) ..... 99218-20	
- 1st Inpt (Inp Con)		99251-5		(Admit & Discharge on		(Admit & Discharge on	
- Confirmatory		99271-5		Same Day) ..... 99234-6		Same Day) ..... 99234-6	
*Level	History	Exam	Med. Decision (Only 2 of 3)	Coun Time (Total Time)			
OV/Con	Hsp	Obs	*Data	Risk	New	Off	Inp
1	X	X					
2	X	X					
3	1						
4	2	2					
5	3						

1- Problem Focused

2- Expanded Problem Focused

3- Detailed

4- Comprehensive

5- Comprehensive

◆HPI Element PFS

Emer surgery

Single System Exam





# SELECTING LEVEL OF NEW PATIENT VISIT

## Exam

New Office Visit (New Off)			99201-5			Initial Hospital Care			Observation Care		
Consult - Office (Off Con)			99241-5			(Admission Only) ..... 99221-3			(Observation Only) ..... 99218-20		
- 1st Inpt (Inp Con)									(Admit & Discharge on		
- Confirmatory									Same Day) ..... 99234-6		





*Level			History	Exam	Med. Decision (Only 2 of 3)	Coun Time (Total Time)
OV/Con	Hsp	Obs	❖HPI		*Data	Risk
1						
2						
3	1					
4	2	2				
5	3					

1- Straightforward

2- Straightforward

3- Low Complexity

4- Moderate

5- High



# SELECTING LEVEL OF NEW PATIENT VISIT

## Medical Decision Making - Management

**New Office Visit (New Off)** 99201-5    **Initial Hospital Care**    **Observation Care**  
**Consult - Office (Off Con)** 99241-5    (Admission Only) ..... 99221-3    (Observation Only) ..... 99218-20  
**- 1st Inpt (Inp Con)** 99251-5    (Admit & Discharge on    (Admit & Discharge on  
**- Confirmatory** 99271-5    Same Day) ..... 99234-6    Same Day) ..... 99234-6

*Level			History			Exam		Med. Decision (Only 2 of 3)			Coun Time (Total Time)		
OV/Con	Hsp	Obs	◆HPI	+ROS	■PFSH	▢Mult	○Sing	Mgmt	*Data	Risk	New Off	Off Con	Inp Con
1	X	X	1-3 elements			1-5 elements	1-5 elements	Minor prob imprv prob	0-1 DG	Minor prob EKG, UA, Ultrasnd Rest, bandage	10	15	20
2	X	X	↓	Pertinent System		6+ elements	6+ elements	↓	1 DG	↓	20	30	40
3	1	1	4+ elements	2-9 Systems	1 area	12 from 2+systems	12 elements (9 eye/psy)	Estab. prob uncontrol	2 DG	Chronic, uncn acute Skin bx, pulm fxn OTC drugs, PT	30	40	55
4	2	2	↓	10+ Systems	All 3 areas	2 elements frm 9+ sys	All in boxes 1 frm ea oth	New problem	3 DG	Comp acute, undx Deep bx, stress tst Rx, minor surg	45	60	80
5	3	3	↓	↓	↓	↓	↓	New prob w/ addtl work	4 DG	Unstable chr Imaging w/ cntrst Emer surgery	60	80	110

◆HPI Element ■PFSH Areas

▢Mult System Exam

○Single System Exam





# SELECTING LEVEL OF NEW PATIENT VISIT

## Medical Decision Making - Data

**New Office Visit (New Off)** 99201-5    **Initial Hospital Care**    **Observation Care**  
**Consult - Office (Off Con)** 99241-5    (Admission Only) ..... 99221-3    (Observation Only) ..... 99218-20  
**- 1st Inpt (Inp Con)** 99251-5    (Admit & Discharge on    (Admit & Discharge on  
**- Confirmatory** 99271-5    Same Day) ..... 99234-6    Same Day) ..... 99234-6

*Level			History			Exam		Med. Decision (Only 2 of 3)			Coun Time (Total Time)		
OV/Con	Hsp	Obs	◆HPI	+ROS	■PFSH	▢Mult	⊙Sing	Mgmt	*Data	Risk	New Off	Off Con	Inp Con
1	X	X	1-3 elements			1-5 elements	1-5 elements	Minor prob imprv prob	0-1 DG	Minor prob EKG, UA, Ultrasnd Rest, bandage	10	15	20
2	X	X	↓	Pertinent System		6+ elements	6+ elements	↓	1 DG	↓	20	30	40
3	1	1	4+ elements	2-9 Systems	1 area	12 from 2+systems	12 elements (9 eye/psy)	Estab. prob uncontrol	2 DG	Chronic, uncn acute Skin bx, pulm fxn OTC drugs, PT	30	40	55
4	2	2	↓	10+ Systems	All 3 areas	2 elements frm 9+ sys	All in boxes 1 frm ea oth	New problem	3 DG	Comp acute, undx Deep bx, stress tst Rx, minor surg	45	60	80
5	3	3	↓	↓	↓	↓	↓	New prob w addtl work	4 DG	Unstable chr Imaging w/ cntrst Emer surgery	60	80	110

◆HPI Element ■PFSH Areas

▢Mult System Exam

⊙Single System Exam





# SELECTING LEVEL OF NEW PATIENT VISIT

## Medical Decision Making - Risk

New Office Visit (New Off) 99201-5 Initial Hospital Care Observation Care  
Consult - Office (Off Con) 99241-5 (Admission Only) ..... 99221-3 (Observation Only) ..... 99218-20  
- 1st Inpt (Inp Con) 99251-5 (Admit & Discharge on  
- Confirmatory 99271-5 Same Day) ..... (Admit & Discharge on  
..... 99234-6

*Level			History			Exam			Coun Time (Total Time)			
OV/ Con	Hsp	Obs	◆HPI	+ROS	■PFSH	⊕Mult	⊙Sin			New Off	Off Con	Inp Con
1	X	X	1-3 elements			1-5 elements	1-5 elemen			10	15	20
2	X	X	↓	Pertinent System		6+ elements	6+ elements	↓	↓	20	30	40
3	1	1	4+ elements	2-9 Systems	1 area	12 from 2+systems	12 elements (9 eye/psy)	Estab. prob uncontrol	2 DG	30	40	55
4	1	2	↓	10+ Systems	All 3 areas	2 elements frm 9+ sys	All in box 1 frm ea oth	New problem	3 DG	30	60	80
5	3	3	↓	↓	↓	↓	↓	New prob w/ addtl work	4 DG	60	80	110

**This is LEVEL 4  
(Moderate)**

◆HPI Element ■PFSH Areas ⊕Mult System Exam ⊙Single System Exam

**This is LEVEL 4  
(Moderate)**





# SELECTING LEVEL OF NEW PATIENT VISIT

## Putting It All Together - *HISTORY*

New Patient Visit		Initial Hospital Care		Observation Care					
Consult		(Admission Only) ..... 99221-3		(Observation Only) ..... 99218-20					
		(Admit & Discharge on Same Day) ..... 99234-6		(Admit & Discharge on Same Day) ..... 99234-6					
*Level	OV/Con	Hs	Exam	Med. Decision (Only 2 of 3)	Coun Time (Total Time)				
			Mult	*Sing	Mgmt	*Data	Risk	New Off Inp Off Con Con	
1	X	X	1-3 elements	1-5 elements	1-5 elements	Minor prob imprv prob	0-1 DG	Minor prob EKG, UA, Ultrasnd Rest, bandage	10 15 20
2	X	X	↓	6+ elements	6+ elements	↓	1 DG	↓	20 30 40
3	1	1	4+ elements	2-9 Systems	12 from 2+systems	12 elements (9 eye/psy)	Estab. prob uncontrol	Chronic, uncn acute Skin bx, pulm fxn OTC drugs, PT	30 40 55
4	2	2	↓	10+ Systems	2 elements	All in boxes	New problem	Comp acute, undx Deep bx, stress tst Rx, minor surg	45 60 80
5	3	3	↓	↓	9+ sys	1 frm ea oth	New prb w/ addtl work	Unstable chr Imaging w/ cntrst Emer surgery	60 80 110

**LEVEL 3**  
**(Detailed)**

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← →

All 3 areas

♦HPI Element ■PFSH Areas □Mult System Exam ○Single System Exam





# SELECTING LEVEL OF NEW PATIENT VISIT

## Putting It All Together - *EXAM*

New Office Visit (New Off)			99201-5 Initial Hospital Care			Observation Care		
Consult - Office (Off Con)			99241-5 (Admission Only) .....			99221-3 (Observation Only) .....		
- 1st Inpt (Inp Con)						(Admit & Discharge on		
- Confirmatory						Same Day) ..... 99234-6		

**LEVEL 4**  
**(Comprehensive)**

*Level	History			Decision (Only 2 of 3)			Coun Time (Total Time)			
OV/Con	Hsp	Obs	◆HPI	+ROS		*Data	Risk	New Off	Inp Con	
1	X	X	1-3 elements			0 - 1 DG	Minor prob EKG, UA, Ultrasnd Rest, bandage	10	15	20
2	X	X	↓	Pertinent System	6 + elements	1 DG	↓	20	30	40
3	1	1	4 + elements	2 - 9 Systems	1 area 12 from 2 elements	2 DG	Chronic, uncn acute Skin bx, pulm fxn OTC drugs, PT	30	40	55
4	2	2	↓	10 + Systems	All 3 2 elements All in boxes	3 DG	Comp acute, undx Deep bx, stress tst Rx, minor surg	45	60	80
5	3	3	↓	↓	↓	4 DG	Unstable chr Imaging w/ cntrst Emer surgery	60	80	110

◆HPI Element ■PFSH Areas □Mult System Exam ○Single System Exam





# SELECTING LEVEL OF NEW PATIENT VISIT

## Putting It All Together - *MDM*

New Office Visit (New Off) 99201-5    Initial Hospital Care    Observation Care  
Consult - Office (Off Con) 99241-5    (Admission Only) ..... 99221-3    (Observation Only) ..... 99218-20  
- 1st Inpt (Inp Con) 99251-5    (Admit & Discharge on    (Admit & Discharge on  
- Confirmatory 99271-5    Same Day) .....    ..... 99234-6

*Level			History			Exam			LEVEL 4 (Moderate)			Coun Time (Total Time)		
OV/ Con	Hsp	Obs	◆HPI	+ROS	■PFSH	⊕Mult	⊙Sin					New Off	Off Con	Inp Con
1	X	X	1-3 elements			1-5 elements	1-5 elemen					10	15	20
2	X	X	↓	Pertinent System		6+ elements	6+ elements	↓		↓		20	30	40
3	1	1	4+ elements	2-9 Systems	1 area	12 from 2+systems	12 elements (9 eye/psy)	Estab. prob uncontrol		2 DG	Chronic, uncn acute Skin bx, pulm fxn OTC drugs, PT	30	40	55
4	1	2	↓	10+ Systems	All 3 areas	2 elements frm 9+ sys	All in box 1 frm ea oth	New problem		3 DG	Comp acute, undx Deep bx, stress tst Rx, minor surg	30	60	80
5	3	3	↓	↓	↓	↓	↓	New pb w/ addtl work		4 DG	Unstable emr Imaging w/ cntrst Emer surgery	60	80	110

◆HPI Element	■PFSH Areas	⊕Mult System Exam	⊙Single System Exam
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**LEVEL 4**  
**(Moderate)**





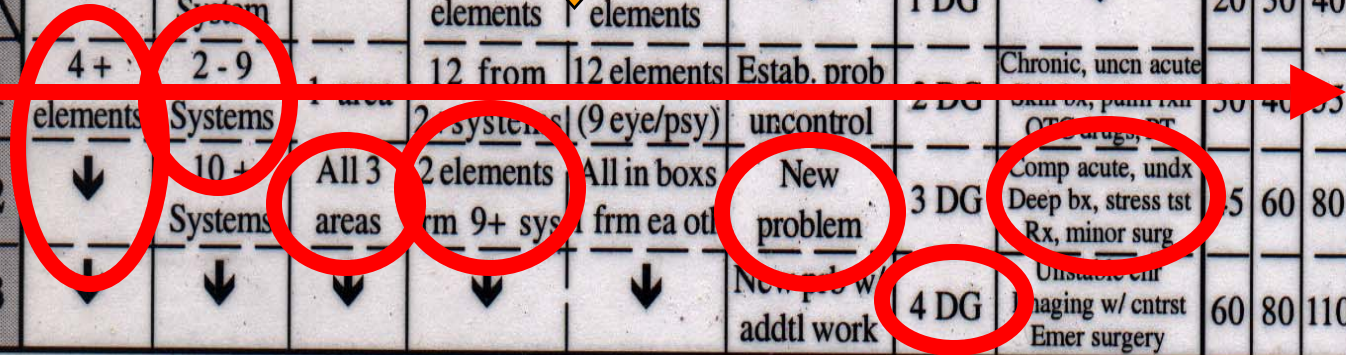
# SELECTING LEVEL OF NEW PATIENT VISIT

Putting It All Together - *Finally!*

New Office Visit (New Off)			99201-5 Initial Hospital Care			Observation Care				
Consult - Office (Off Con)						(Observation Only) ..... 99218-20				
- 1st Inpt (Inp Con)						(Admit & Discharge on				
- Confirmatory						Same Day) ..... 99234-6				
			<div>99203</div> <div>New Patient Visit</div>							
*Level	History		Decision (Only 2 of 3)			CounTime (Total Time)				
OV/Con	Hsp	Obs	◆HPI	+ROS		*Data	Risk	New Off	Inp Con	
1	X	X	1-3 elements		1-5 elements	- 5 elements	Minor prob imprv prob	0 - 1 DG	Minor prob EKG, UA, Ultrasnd Rest, bandage	10 15 20
2	X	X	↓	Pertinent System	6+ elements	6+ elements	↓	1 DG	↓	20 30 40
3	1	1	4+ elements	2-9 Systems	12 from 2 systems (9 eye/psy)	12 elements	Estab. prob uncontrol	2 DG	Chronic, uncn acute	30 40 55
4	2	2	↓	10+ Systems	All 3 areas	2 elements	All in boxes	3 DG	Comp acute, undx Deep bx, stress tst Rx, minor surg	45 60 80
5	3	3	↓	↓	↓	↓	New prob w/ addtl work	4 DG	Unstable chr Imaging w/ cntrst Emer surgery	60 80 110

◆HPI Element ■PFSH Areas □Mult System Exam ○Single System Exam

**99203**  
**New Patient Visit**







# **SELECTING A LEVEL OF E&M SERVICE – Billing Based on Time**

- **Counseling and/or coordination of care dominates (more than 50%) of encounter**
- **Extent of counseling and/or coordination of care must be documented in the medical record.**
- **Include both total time and counseling time.**



# **CONSULTATIONS**

- **A consultation is a type of service provided by a provider whose opinion or advice regarding evaluation and/or management of a specific problem is requested by another provider or appropriate source.**



# **CONSULTATIONS**

**There are 4 types of consultations:**

- |                                   |                    |
|-----------------------------------|--------------------|
| <b>1. Office/Other outpatient</b> | <b>99241-99245</b> |
| <b>2. Initial Inpatient</b>       | <b>99251-99255</b> |
| <b>3. Follow-up Inpatient</b>     | <b>99261-99263</b> |
| <b>4. Confirmatory</b>            | <b>99271-99275</b> |



# CONSULTATIONS

- An E/M service must meet the “**three Rs**” in order to be billed as a consultation:
  - A **request** from a provider must be documented in the patient’s record;
  - The receiving provider must **render** the service; AND
  - The consulting provider must prepare and send a written **report** of his/her findings back to the requesting provider.



# **CRITICAL CARE SERVICES –**

## **99291 – 99292**

- **99291 First 30-74 Minutes**
- **99292 Each Additional 30 Minutes**
- **Less than 30 minutes, use E/M Code**
- **Time spent MUST BE documented in the Medical Record**



# **CRITICAL CARE SERVICES –**

## **99291 – 99292**

- **EXAMPLES**

- **75-104 Minutes**                      **99291 X 1 & 99292 X 1**
- **105-134 Minutes**                      **99291 X 1 & 99292 X 2**
- **Etc., Etc.,**



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## **OTHER E&M SERVICES**

- **99499 Unlisted Evaluation & Management Service**



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# Questions & Answers

