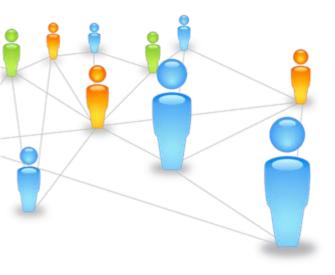
# PRECONFERENCE: AGGREGATE SPEND AND DISCLOSURE 101



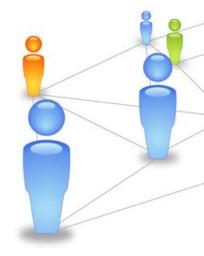


The Basics of Disclosure/Aggregate Spend
Technology Solutions

Don Soong Sr Director, Compliance Solutions Cegedim

March 9th, 2011





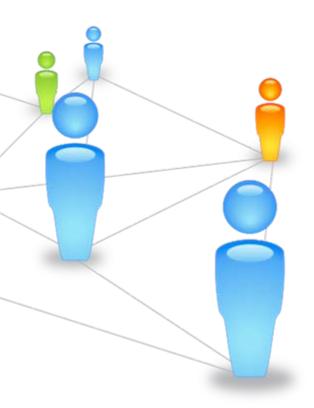
THIS IS THE INTRODUCTION COURSE - AGS101.

IF YOU ARE NOT REGISTERED FOR THIS COURSE YOU ARE IN THE WRONG ROOM.

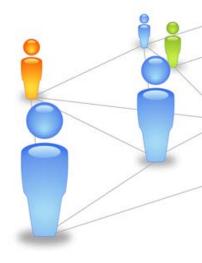
THE CLASS SCHEDULES AND LOCATIONS ARE POSTED IN THE HALLWAY ... ©



## **Agenda**



- → Regulatory Compliance Trends
- → Data Management Scope
- → Technology Solution Capability
- → Global Transparency



## **REGULATORY COMPLIANCE TRENDS**



# Increase in Aggregate Spend and Disclosure Laws









## Transparency is becoming the rule

- Many states and federal government have enacted legislation regarding disclosure of promotional spend
- Each law has different required information and report format
- State and Federal Disclosure of Samples
- New federal law adds layer of complexity
- Companies will be scrutinized more
  - Spending information will now be available to public on the web



#### **Other Considerations**



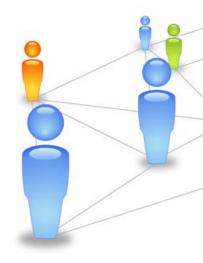








- Global transparency trends
- PhRMA Code on Interactions with HCPs
- AdvaMed Code of Ethics
- → Anti Bribery regulations (i.e., US Foreign Corrupt Practices Act, UK Bribery Act)
- → OECD Convention (36 countries)
  - International anti-corruption instrument focused on the 'supply side' of the bribery transaction



## **DATA MANAGEMENT SCOPE**



## **Transparency Mandates Accuracy**



#### → The Process

 Master data handling needs to operate at a more advanced level

> Needs to become second nature for all the enterprise spend related systems

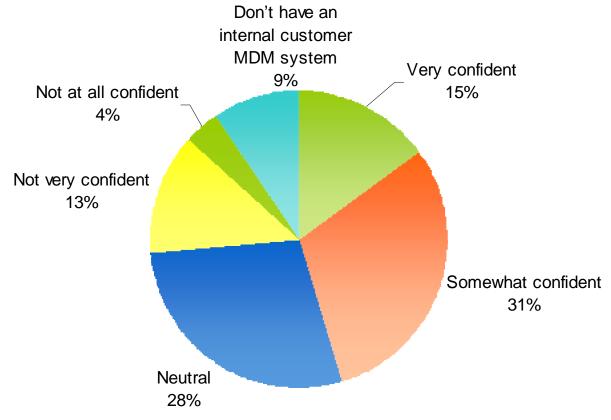




# Companies' confidence in their customer data could be better in the US, according to 2010 survey



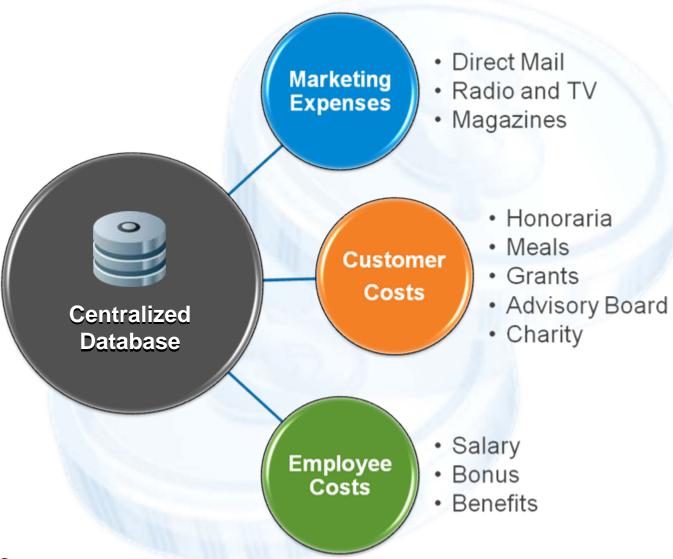
Level of confidence in the ability of your internal customer master management system to define the unique recipient records across all spend sources?





## **Consolidating All Expenses**





## Transparency is an Operational Challenge



# **Engagement Types** Customer

#### Sales & Marketing

- •Gifts, Meals, Entertainment
- •S&M Customer expenses, samples
- •Free for Service arrangements
- Advertising
- Patient education
- Conventions

#### **R&D** and Medical Affairs

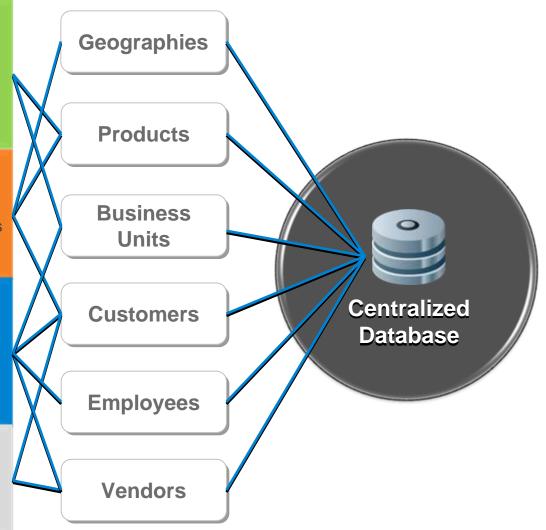
- Clinical trials
- •Free for Service arrangements
- •Medical Liaison Customer Expenses
- Medical Publications
- Medical Information

#### **Corporate Affairs**

- •Charitable Contributions
- Advocacy
- Corporate Memberships
- Grants
- Sponsorships
- Fellowships

#### **Third Party Vendor/Partners**

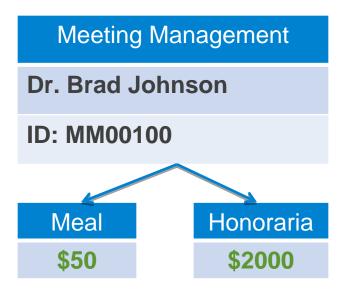
- Market Research
- Vendor-managed Programs
- •CME
- Clinical trials

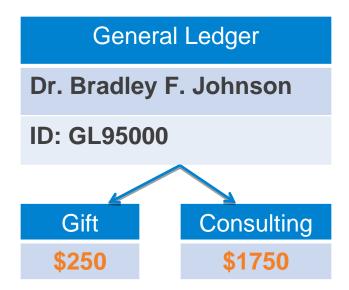


## What If Your Systems Use Different Customer Lists?



→ Example: Does your Meeting Management system use the same customer identifier as your General Ledger system?



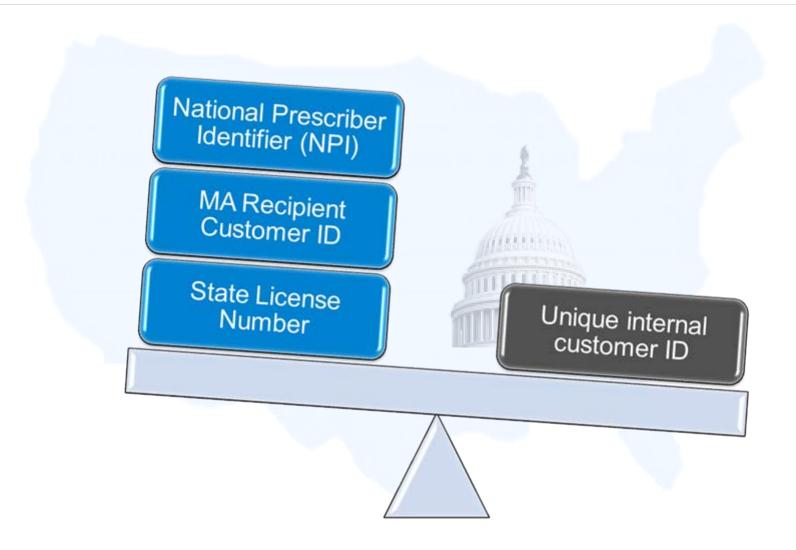


→ Total Reportable Spend: \$2050 + \$2000 = \$4050

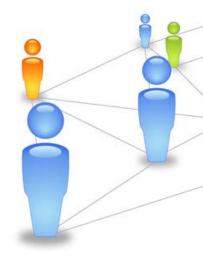


## How do you handle State and Federal Identifiers?







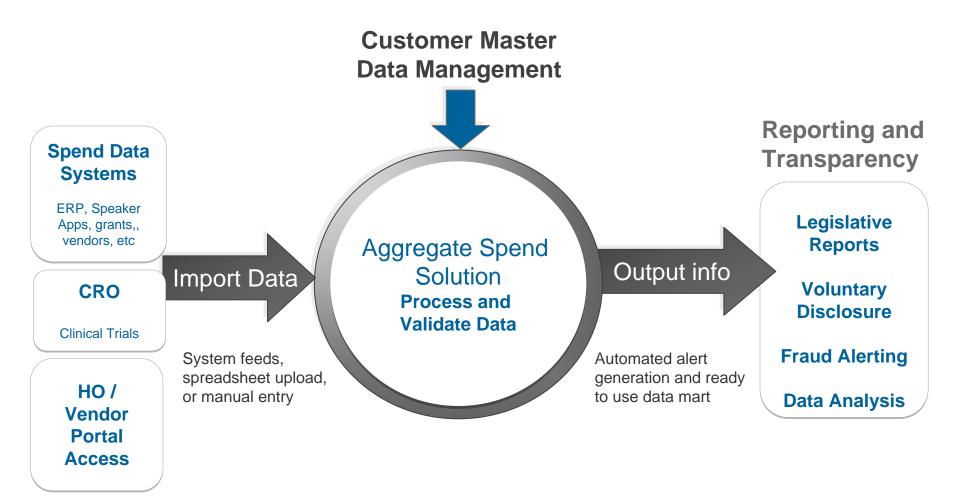


## **TECHNOLOGY SOLUTION CAPABILITY**



## **Technology Overview**

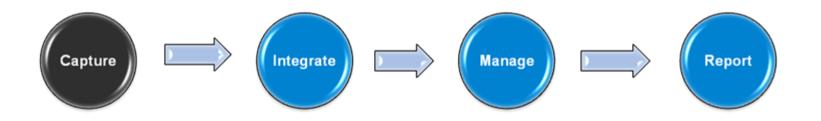






## **Aggregate Spend Solution – Capture**





## •Capture, cleanse & augment data collected from SFA, ERP, T&E, 3rd Party, Grants systems

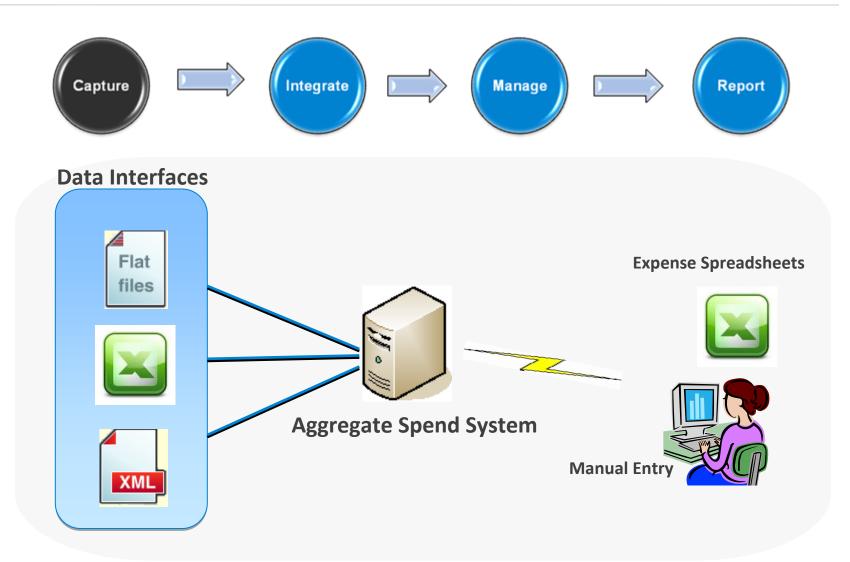
- Strive to use Customer Master Reference Data
- Flexibility for Vendors to Load Data via System Interfaces, Excel File Uploads or Data Entry Screens
- Vendor Access to the System in a secure segregated manner





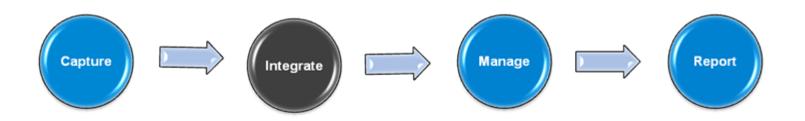
## **Aggregate Spend Solution – Capture**



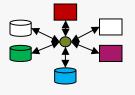






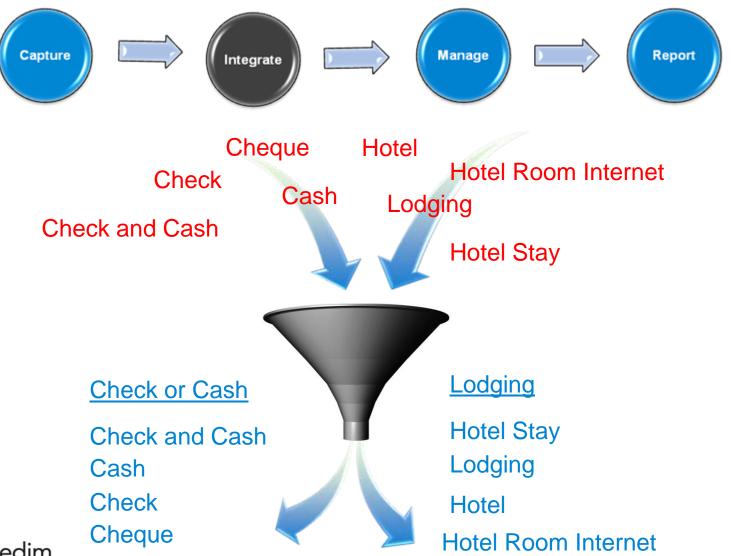


- Establish an Identity for the HCP across systems
- Manage & Resolve Exceptions
- Maintain Relationships
  - Use for Reference the Customer Master data
  - Resolve Spend data by Matching against the Customer Master
  - Monitor Vendor Spend Feeds



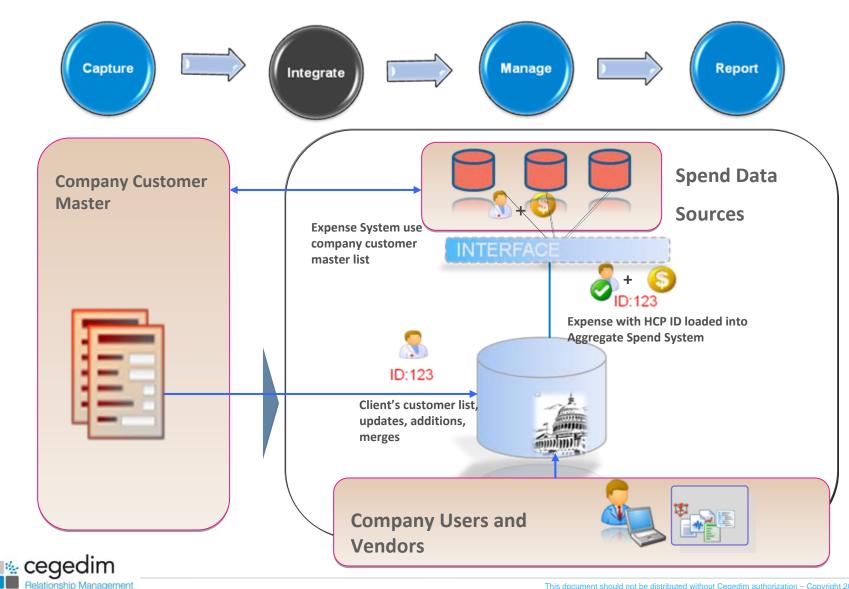




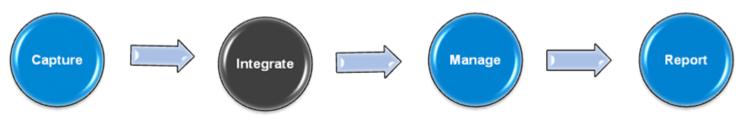


## **Aggregate Spend Solution - Customer Master**







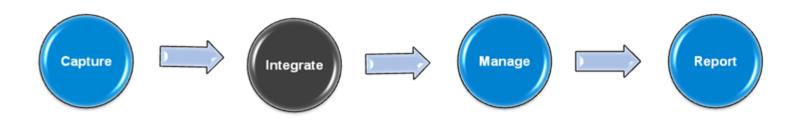


Source(ID)	First	Last	Deg	Specialty	Phone	Address	SLN	Email
SFA (1+34AJ)	William-	SMith		Unknown	#555 1234	123 main st, Mt arlington, NJ	9876	smith@diagnostoc.com
3 <sup>rd</sup> Party (1929392)	W. (Bill)	SMITH	M.D.	0021	9735551232	12 Ronald Ave, NJ 07921		
SLN Vendor (10002930)	w	Smith	MD	IM		12 Royald Ave, NJ 07921	25MA098765	
Web Reg (00110_MD)	Bill	smith	001		9085551234			Will.Smith59@hotmail.oom

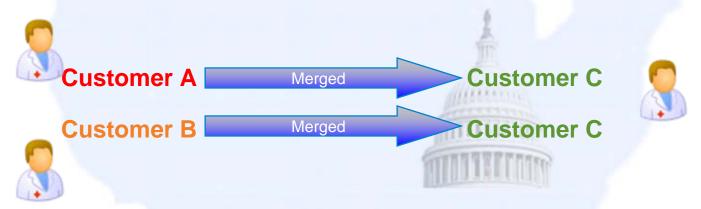
#### Generate Single View

Source	First	Last	Deg	Specialty	Phone	Address	SLN	Email	Audit
CCV = 23458 - Xref - 1+34AJ 1929392 10002930 00110_MD	William	Smith	MD	Internal Medicine	(908) 555-1234	123 North Main St, Mt Arlington NJ, 07856  12 Ronald Ave, Bedminster NJ. 07921	25MA098765	smith@diagnostoc.com Will.Smith59@hotmail.co m	C_DT: 1/1/10 C_ID:jpeters L_UDT: 6/7/10 L_UID: jjohn Version: 6





 Customer Merges Must be Handled As Part of On-Going Customer Management





















#### **US Medical Affairs**





**Technical** Assessment of publication £ 3,800

#### **Medical Affairs**



Invited to Medical Congress in BCL €1.750

#### **Hospital Foundation**

Grant for Clinical Research \$ 50,000



\$75,090

#### **Marketing** Oncology



Speaker fee at the Intl Congress in Dublin €5.000

#### **Berlin Hospital**

Clinical trial investigator €14.790



Lunch provided

#### Representative

**Education Meeting** \$ 55

#### **MSL**

Receive the full Medical Encyclopedia

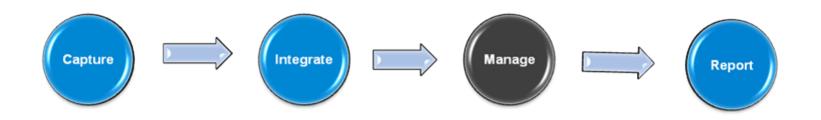
\$ 750



**Medical Affairs** 



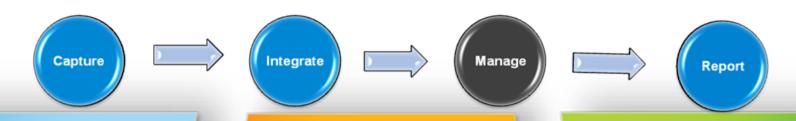




- Set & Monitor thresholds using Alerts
- Manage Report Templates
- View, Monitor, and Edit Spend data
- Configure and manage rules per latest regulations
  - Threshold Violation Alerts
  - Flexibility to handle State Report Format Changes
  - Flexibility on Data Mapping and Aggregation based on your Company's Interpretation
  - System Audit Trailing to Track Changes by Users







## Anti Bribery Provisions

Prohibits bribery of foreign government or political officials for the purpose of obtaining or retaining business or securing any improper business advantage

## **FCPA**

Requirements

## Books & Records Provisions

Requires SEC-registered or reporting issuers to make and maintain accurate books and records and to implement adequate internal accounting controls

















**Anti Bribery Provisions** 

#### Capability in Solution

 Store relationships between HCP and Organization such as hospitals

 Alerts to detect spend on **HCPs** with specific relationships with organizations (employed at government hospital)

**FCPA** 

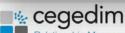
Requirements

**Books & Records Provisions** 

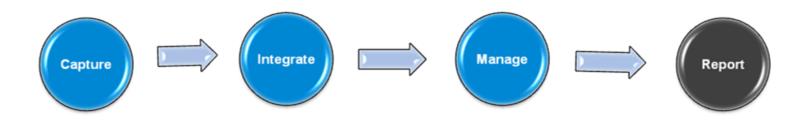
#### **Capability in Solution**

Store the requisition # and purchase # for spend Ability to view a

scanned image of the documents



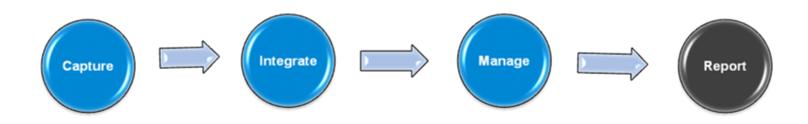


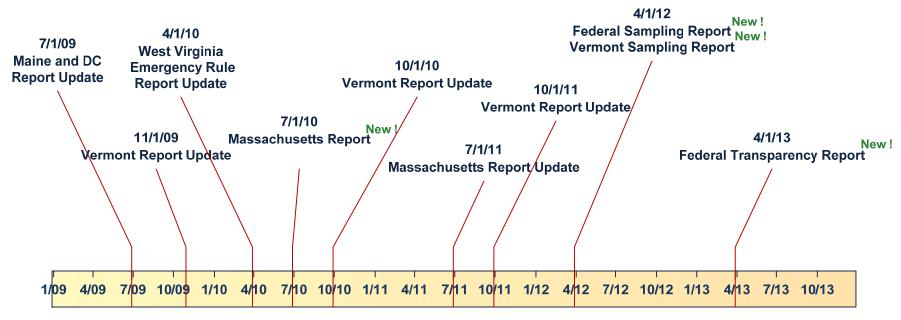


- Submit reports in State mandated formats
- Configure Spend Types using your terminology
- Maintain an archive of submitted reports & templates
  - Easily generate State Reports
  - Be Prepared for Federal Reporting (Sunshine Act)
  - Generate Adhoc Reports
  - Be prepared for Trend toward Reporting against Company Policies





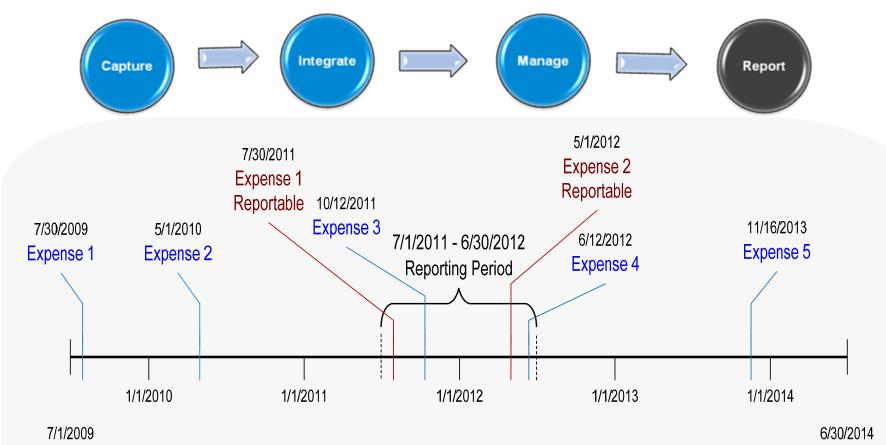




Jan 2009 Dec 2013



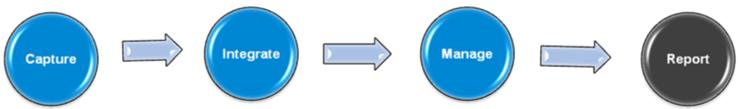




For Vermont, expenses subject to two year delayed reporting on products not approved or cleared by FDA; expense will be reportable two years after the expense is incurred.



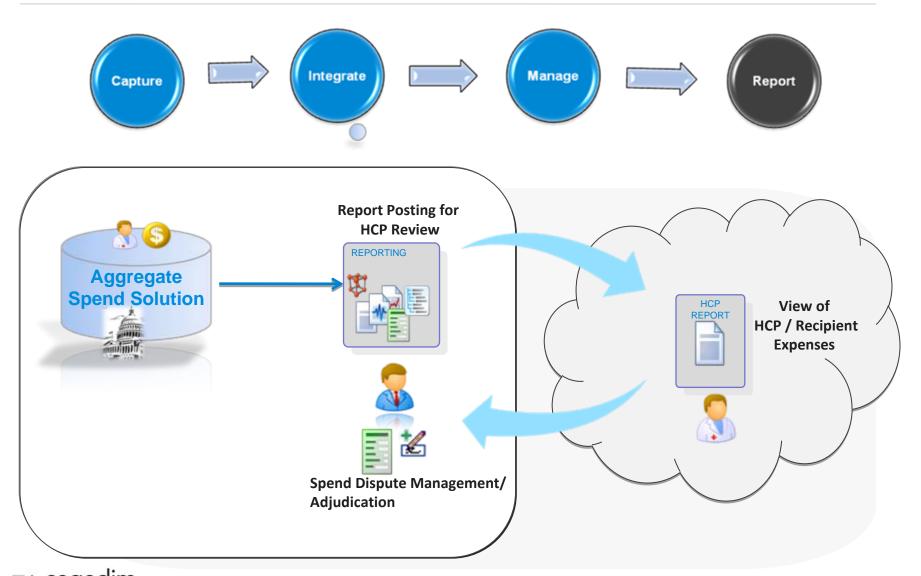


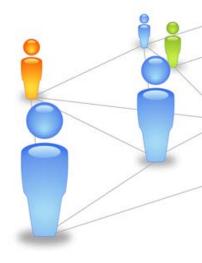


Customer Name:  Nature of Payment:  Value of Payment From:		<u> </u>			National Provider Identifier: Purpose of Payment:				
	Value of Payment To:								
									J Clear
emo spend repo Customer Jame	Address	Specialty	National Provider	Value of Payment	Transfer Date	Nature of Payment	Purpose of Payment	Product Name	Travel Destination
airie									
	12401 WASHINGTON BLVD 14702-0000	FM	152898	1000	10/12/2010	Cash	Education	DENCART	
MICHAEL SMITH	12401 WASHINGTON BLVD 14702-0000 A205 CLINICAL CTR 12599-0000	FM FM		\$100.00	10/12/2010 10/13/2010	Cash	Education Education	DENCART DENCART	
IICHAELSMITH IICHAELSMITH		FM	152898	\$100.00 \$300.00		TO STATE OF			
IICHAELSMITH IICHAELSMITH OHN SMITH	A205 CLINICAL CTR 12599-0000	FM FM	152898 152898	\$100.00 \$300.00 \$100.00	10/13/2010	Cash	Education	DENCART	
IICHAELSMITH IICHAELSMITH OHN SMITH	A205 CLINICAL CTR 12599-0000 DELORENZO TRI CARE CLINIC 14595-1643	FM FM	152898 152898 144699	\$100.00 \$300.00 \$100.00 \$100.00	10/13/2010	Cash Cash	Education Education	DENCART DENCART	
ICHAELSMITH ICHAELSMITH OHN SMITH OHN SMITH OHN SMITH	A205 CLINICAL CTR 12599-0000 DELORENZO TRI CARE CLINIC 14595-1643 DELORENZO TRI CARE CLINIC 14595-1643	FM FM	152898 152898 144699 144699	\$100.00 \$300.00 \$100.00 \$100.00 \$200.00	10/13/2010 10/11/2010 10/12/2010	Cash Cash	Education Education Education	DENCART DENCART CEGECAL	
IICHAELSMITH IICHAELSMITH OHN SMITH OHN SMITH OHN SMITH OHN JONES	A205 CLINICAL CTR 12599-0000  DELORENZO TRI CARE CLINIC 14595-1643  DELORENZO TRI CARE CLINIC 14595-1643  DELORENZO TRI CARE CLINIC 14595-1643	FM FM FM	152898 152898 144699 144699	\$100.00 \$300.00 \$100.00 \$100.00 \$200.00 \$100.00	10/13/2010 10/11/2010 10/12/2010 10/11/2010	Cash Cash Cash Other	Education Education Education Consulting Fees	DENCART DENCART CEGECAL DENDARZ	









## **GLOBAL TRANSPARENCY**



## **International Scrutiny on Spend Data**





**Foreign Corrupt Practices Act** 



U.S. Corporations / Securities listed in the U.S	Any corporate conducting business in the U.K.
Corrupt activity or intent	Receipt / payment of bribes
Directly or indirectly	Directly or indirectly
Public officials	Public and private sectors
Extra territorial reach	Extra territorial reach / no need to any nexus between the offending conduct and the U.K.
Civil or Criminal (\$2M-\$25M / 5 to 20 years)	Civil or Criminal (10 years / unlimited fines)

## **Global Transparency- Code of Conduct Examples**



	Items must not be offered for the personal benefit of healthcare practitioners or staff Items must be inexpensive – relevant to the recipient's profession and £6 limit Companies must make publicly available financial support for public/patient groups and donations / grants to support healthcare and research	£6
	Gifts must be "inexpensive" The occasion for such a work lunch/dinner must be documented The companies must publish the granting of donations or other unilateral monetary or benefits with a value of more than € 10,000 per benefit recipient/year. The member companies must give details of donations made from the 1 January the 31 December.	Max. 10K€
*	inexpensive gifts related to the practice of medicine or pharmacy. Gifts will be considered to be inexpensive when their cost does not exceed 30 Euros.	30 €
	Gifts can not exceed 100 PLN as long as related to medical practice.	100 PLN
-	Companies can only put up to 50% of the cost of doctor's travel and accommodations at conferences	
1=	Gifts can not exceed € 20 as long as related to medical practice Can provide scientific publications as long as they don't exceed € 500 per year per physician	20 € / max. 500 €
C*	Gift inexpensive and relevant to recipient's practice or employment Small gift shall not exceed 20 YTL; authorized gifts (listed) for use exclusively in medical practice shall not exceed 200 YTL	20 YTL / 200 YTL
	Gift shall be less than 200 CZK Medical literature shall be less than 1,500 CZK Total annual spend shall not exceed 1,500 CZK	200 CZK / max. 1,500 CZK

## Company Expenditure Monitoring in US & Europe



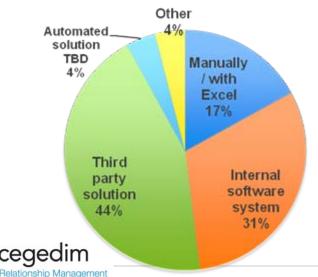
U.S.

Europe

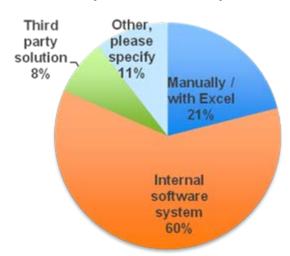




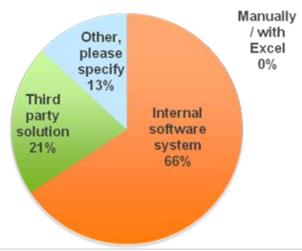
How companies will report as more legislation passes?



How companies monitor expenditure today?



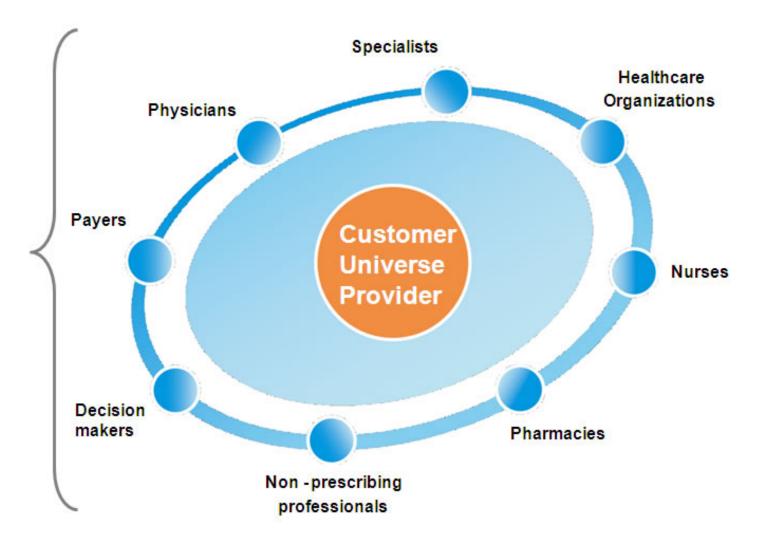
And how will you satisfy spend transparency requirements tomorrow?



# Global Transparency- Comprehensive Customer Universe



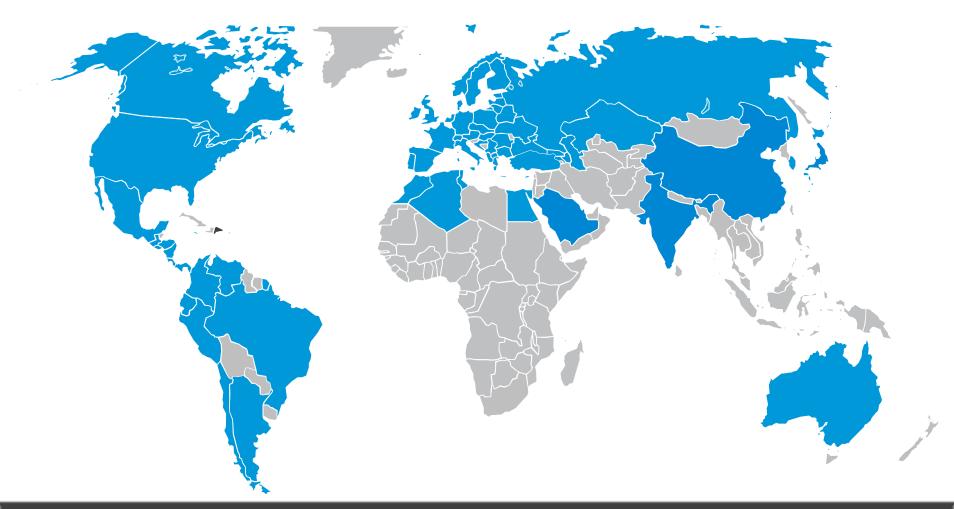
Healthcare Industry Universe





## **Global Transparency Coverage**

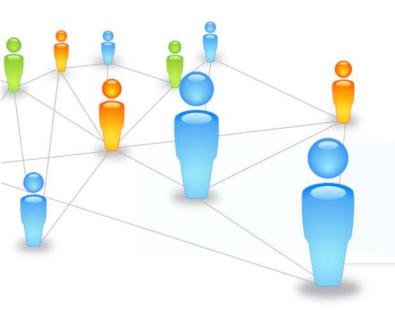




Supported by HCP coverage on a global basis







## Thank you...

Email: compliance@cegedim.com www.cegedim.com/compliance

