

e-health The View from Wall Street

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e-health 101

What e-health was:

Pure play start-up companies with business plans and large valuations

- Connectivity & Services (Healtheon/WebMD; Pointshare; NaviMedix)
- Content, Community & Care (drkoop.com; Mediconsult.com; HealthGate)
- Commerce (Neoforma; drugstore.com; PlanetRx)



e-health 101

What e-health is now:

Companies that use the Internet as an enabling technology to connect and share health information among providers, employers, consumers and ancillary organizations. This includes legacy system vendors (IDX Systems, McKessonHBOC, InfoCure) as well as pure-plays.

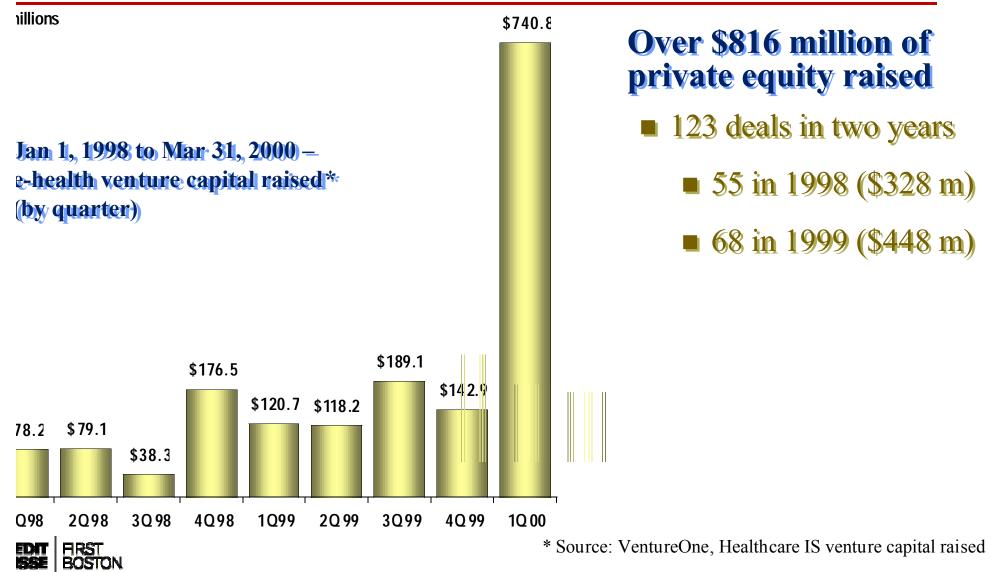


Why is Wall Street Excited? (January 1999)

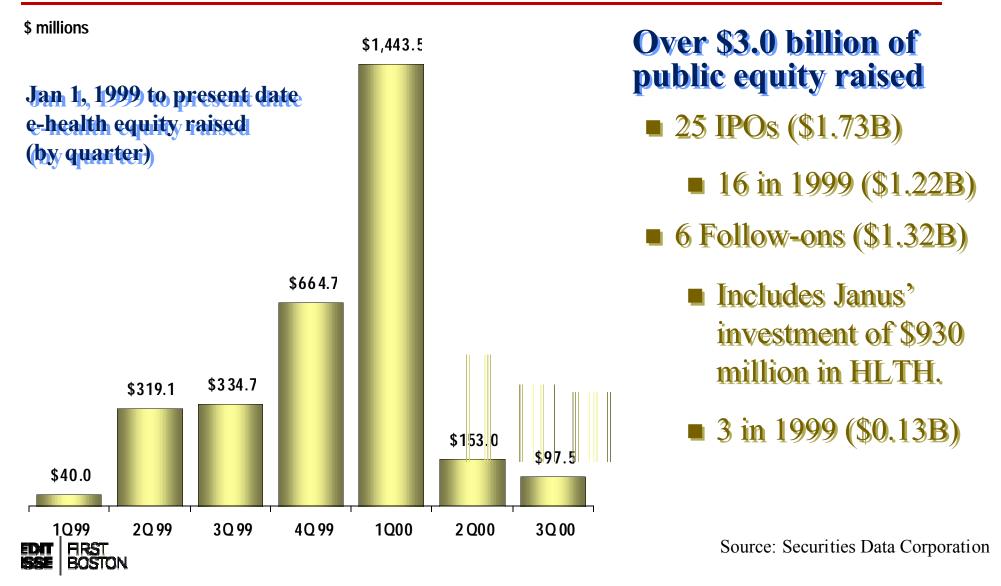
- ♦ Huge Opportunity
- ♦ First Mover Advantage
- Stock Prices Going Up



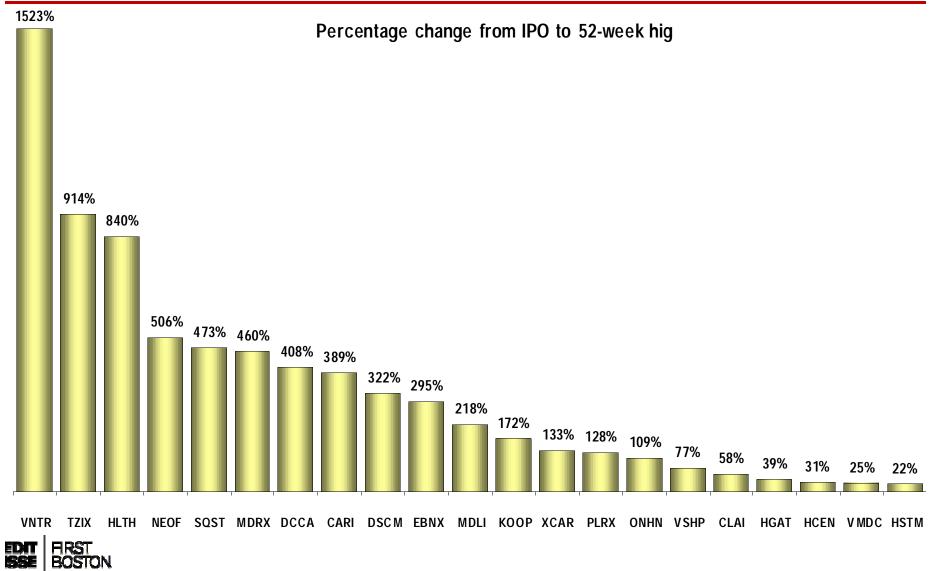
Investors Rush into e-health



Investors Rush into e-health



Stock Prices in e-health Rose Dramatically

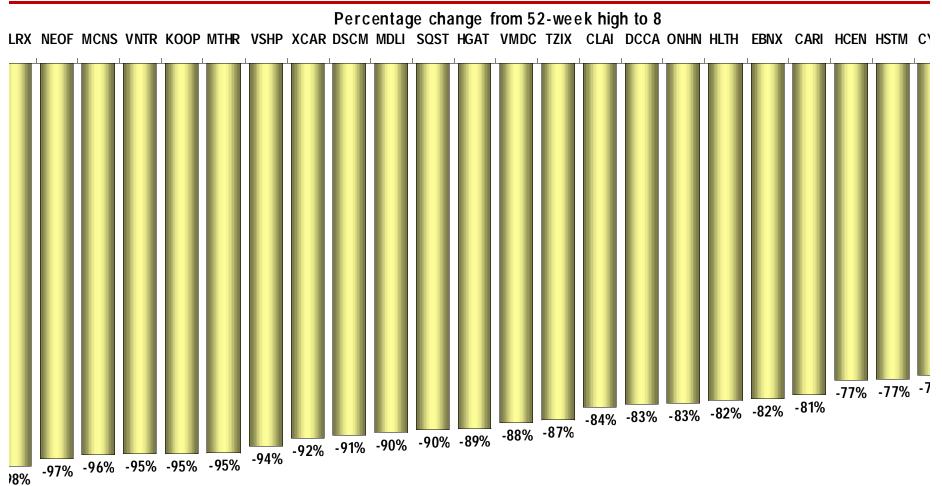


Why Is Wall Street Disappointed?

- Realization that e-health will be evolution, not revolution
- Current public e-health companies have no traction
- Stock prices going down



Why is Wall Street Disappointed? (continued)



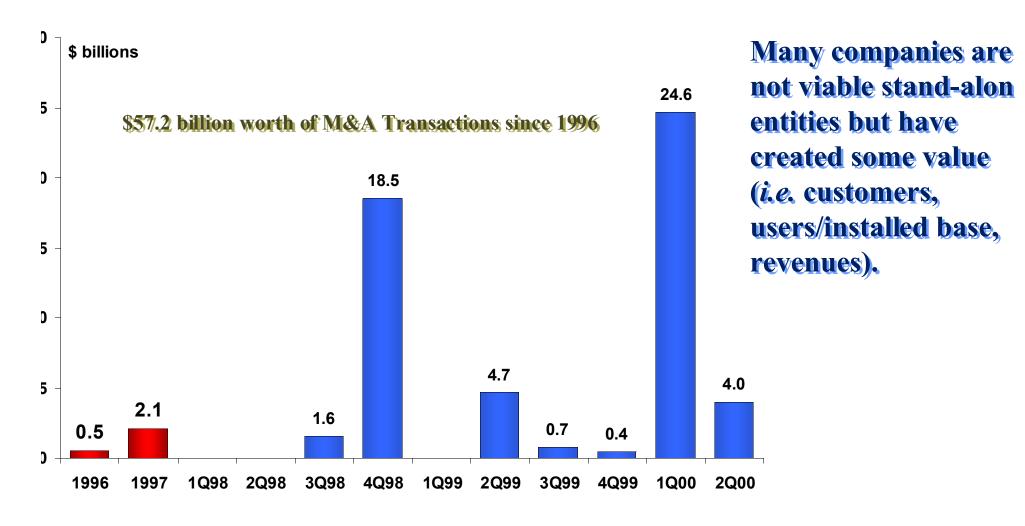


Will They Be Here Tomorrow?

Ticker	Company Name	Price	MRQ		(\$ million) \$ Change I	Qtrly EBITDA	Qtrs of cash remai MRQ Cash/ MRQ C \$ ChangeQtrly EBI
MCNS							
		1.16	23.9	35.7	-11.8	-20.6	2.0
PLRX	PLANETRX.COM	0.59	50.6	76.4	-40.4	-28.3	1.3
HCEN	HEALTHCENTRAL.COM	3.25	41.7	57.5	-20.2	-16.9	2.1
TZIX	TRIZETTO GROUP						
NEQE	MEDICONSULT.COM (B) NEOFORMA.COM	\$0.50 2.69	\$6.6 81.2	\$7.1 113.8	-\$15.2 67.0	-\$7.9 -19.8	0.4 N/A
KOOP MDLI	DEKOOP COM MEDICALOGIC	5.25	100.6	117.7	-21.1	-23.6	4.8
SQST	SCIQUEST.COM	9.56	89.4	108.9	-13.5	-11.1	6.6
HLTH	HEALTHEON/WEBMD (H)	13.25	645.2	1160.7	869.4	-69.6 -6.1	N/A
MDRX FRNX	ALLSCRIPTS CAREINSITE FBENICSTORE COM	24.75 16.75 14.31	114.2 68.6 103.3	142.4 66.5 109.7	86.8 15 h	-6.9 -16.5 -75.7	



M&A





Is e-health Still a Good Place to Invest?



CSFB Believes e-health Makes Sense

Why?

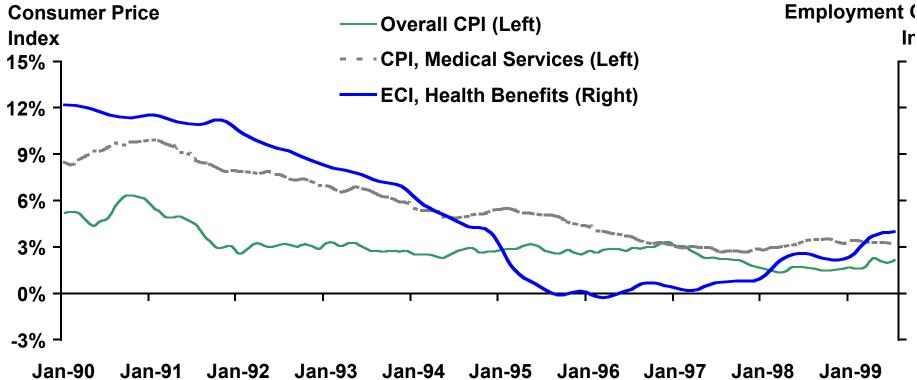
- Health care is information based
- Health care is transaction based

The health care industry still under-invests in technology and is largely inefficient.



Next Round of Medical Cost Inflation Must Be Fought with Technology

Health Care Costs Are on the Rise Again



Source: Bureau of Labor Statistics (ECI: unpublished data



The Industry Says Yes!

- Payer Consortium
- Medical Manufacturers Consortium
- Distributors Consortium



Where to Invest

- Niche Focus
 - Companies creating solutions to fulfill market need

Handhelds

Only 550,000 MDs.... and they will use them

Connectivity

Need is overwhelming



Did we Learn Anything?

<u>1999</u>

- First mover advantage
- Value creation through press release
- Concept sells the deal

<u>2000</u>

- Substance over concept
- Value creation through execution
- Can't ignore marketplace realities (legacy systems, HMOs)
- Heavy emphasis on management



What Do Institutional Investors Want?

- Path to profitability
- Traction (including some revenues)
- Competitive advantage
- Management team (assembled and seasoned)





