Leapfrog's National Health Care Ratings Summit

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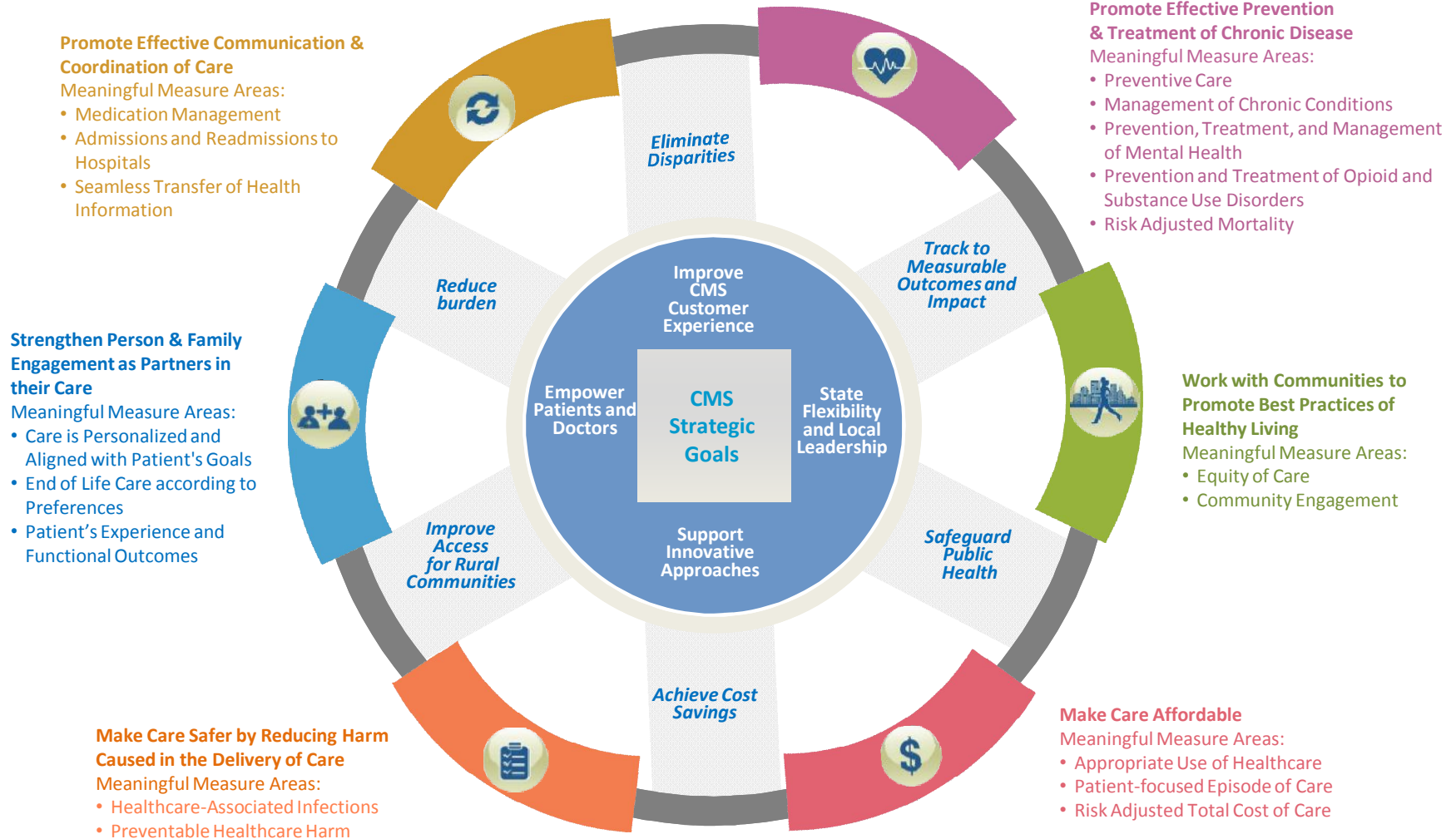
Centers for Medicare & Medicaid Services

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Meaningful Measures

Promote Effective Communication & Coordination of Care
Meaningful Measure Areas:
- Medication Management
- Admissions and Readmissions to Hospitals
- Seamless Transfer of Health Information

Strengthen Person & Family Engagement as Partners in their Care
Meaningful Measure Areas:
- Care is Personalized and Aligned with Patient's Goals
- End of Life Care according to Preferences
- Patient's Experience and Functional Outcomes

Make Care Safer by Reducing Harm Caused in the Delivery of Care
Meaningful Measure Areas:
- Healthcare-Associated Infections
- Preventable Healthcare Harm

Promote Effective Prevention & Treatment of Chronic Disease
Meaningful Measure Areas:
- Preventive Care
- Management of Chronic Conditions
- Prevention, Treatment, and Management of Mental Health
- Prevention and Treatment of Opioid and Substance Use Disorders
- Risk Adjusted Mortality

Work with Communities to Promote Best Practices of Healthy Living
Meaningful Measure Areas:
- Equity of Care
- Community Engagement

Make Care Affordable
Meaningful Measure Areas:
- Appropriate Use of Healthcare
- Patient-focused Episode of Care
- Risk Adjusted Total Cost of Care

Eliminate Disparities

Reduce burden

Track to Measurable Outcomes and Impact

Improve CMS Customer Experience

Empower Patients and Doctors

CMS Strategic Goals

State Flexibility and Local Leadership

Improve Access for Rural Communities

Support Innovative Approaches

Safeguard Public Health

Achieve Cost Savings

Measure Development Challenges

Some key challenges to developing measures that are meaningful and appropriate for quality reporting and payment programs include:

—Aligning measures across programs, payers, and payment systems
—Reducing clinician burden of data collection for measure reporting
—Shortening the time frame for measure development
—Streamlining data acquisition for measure testing
—Identifying and developing meaningful outcome measures
—Partnering with patients, frontline clinicians, and professional societies
—Developing Patient-reported Outcome Measurement Tools (PROMs) and appropriate use measures
—Developing measures that promote shared accountability across settings and providers

Now is the time to address these challenges head-on.