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School of Public & International Affairs

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AND IN THE SERVICE OF ALL NATIONS



# The Role of Health Insurance Exchanges in Fostering Transparency on Health Plan Cost and Quality

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# Quality Improvement in the ACA

- Medical Loss Ratio Standard
- Transparency and Data Collection
  - Improving health outcomes
  - Hospital readmissions
  - Patient safety
  - Wellness
  - Health care disparities
- Qualified Health Plan Certification
- Plan Ratings
- Enrollee Satisfaction



# Quality Improvement and Exchanges

## Federal Implementation

- Rule Making Delays
- Accreditation, Quality Data Reporting, Disclosure: Phased Approached
- Quality Ratings Available 2016



# State Exchanges

- States staging exchange development
  - Given complexity, states are focusing on core functionality before moving to incorporate optional components
  - Exchanges want to build enrollment for a robust population base
  - States will use early experience to add functionality and drive value, based on consumers' needs
  - States also look to move the delivery system as part of multi-payer efforts

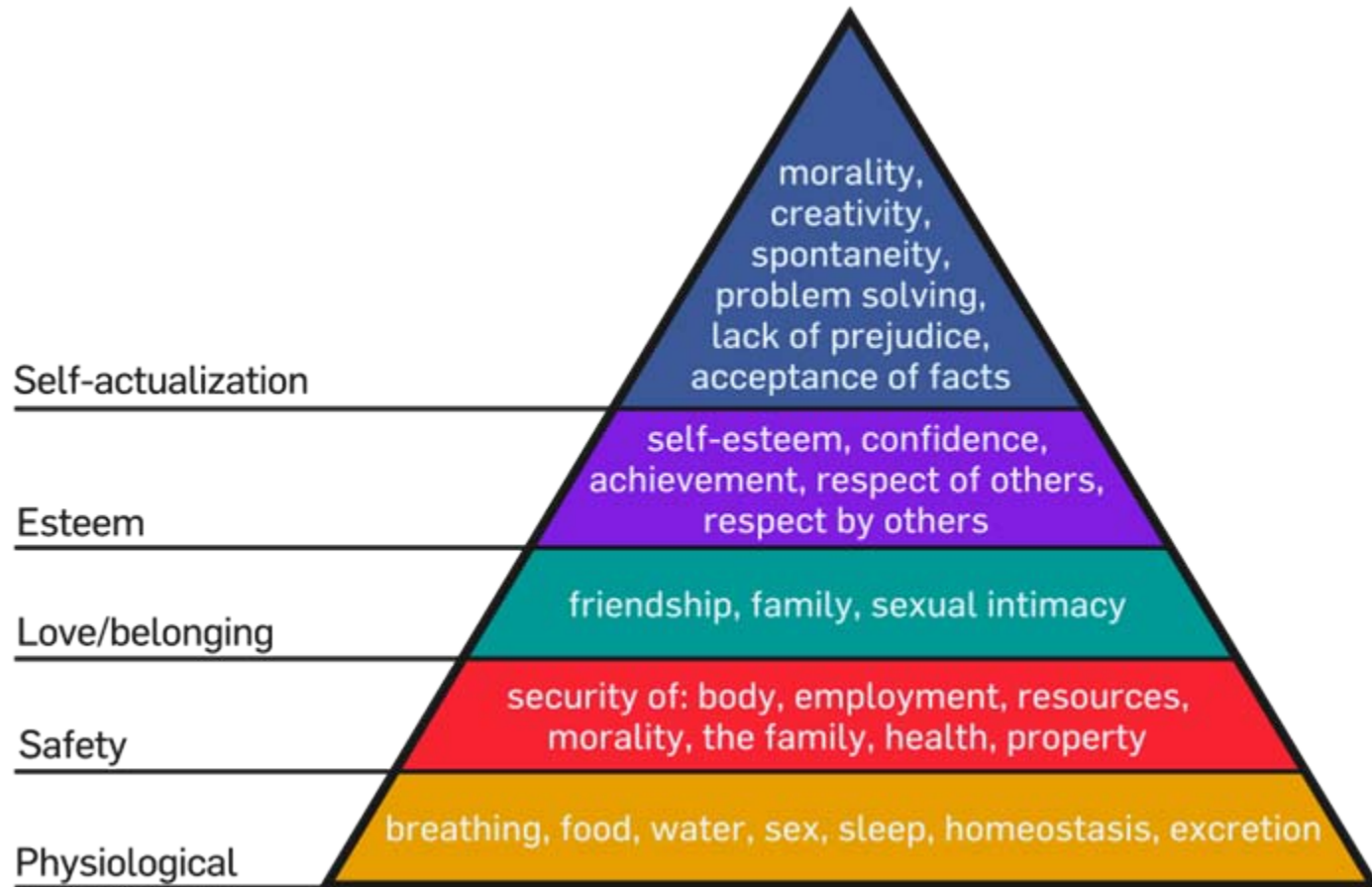


# Exchange 2.0

- Maximizing the potential of exchanges
  - Minnesota to consider active purchaser model for 2015
  - Oregon aligning quality metrics across public and private programs and exploring common public-private programs approaches to cost containment
  - NY Planning for Medicaid managed care shopping through exchange
  - Many State-based Exchanges plan to expand quality reporting and make it easier for consumers to sort by quality



# Maslow's Hierarchy of Needs



# Exchange Hierarchy of Goals

