

Health Plan Role in Health Care Transparency

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National Network Initiatives

Anthem View

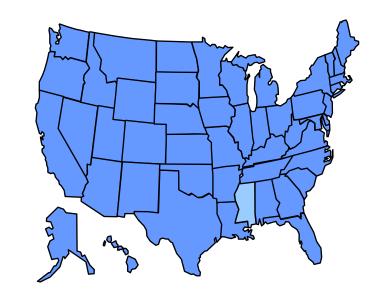
- Anthem supports transparency to help members choose better care
- Anthem believes transparency improves market competition
- Transparency is the foundation for advanced benefit designs

National Cost Transparency

•2006: Anthem Care Comparison launched in Dayton OH

•2009: Anthem's methodology was selected as the BCBS standard cost transparency methodology

•2011: GAO report on Meaningful Price Transparency included observations on Anthem Care Comparison



•2013: BCBS cost transparency expands substantially

Transparency & Advanced Benefit Designs

Anthem is committed to develop bestin-class consumer tools

Anthem is now able to work with 3rd
Party Transparency vendors upon client request

Using our *national* cost data set as the basis to develop and deliver advanced benefit options

- AIM Imaging Initiative
- Reference Based Benefits (RBB)
- Blue Distinction Plus



AIM Imaging Initiative

Delivering better value











Right Test

Based on clinical guidelines

Members flagged for high aggregated-radiation exposure

Right Place

Quality-driven site of service score

Information provided to ordering physician

Right Price

Engage employees in the site selection process

Enables them to make more informed decisions

Projected gross savings \$0.85 PMPM to \$2.00 PMPM

RBB: How it works....

Wide price variation exists within a region

Price for Neck MRI

\$575 \$647 \$705 \$840 \$926 **\$1000 \$1360 \$1510 \$1671 \$2030**

Define Reference Price

If member chooses location below reference price

Normal coverage rules apply

If member chooses location above reference price

Member pays portion above reference price

RBB: Proven Results

CalPERS Experience: Knee and Hip Replacements

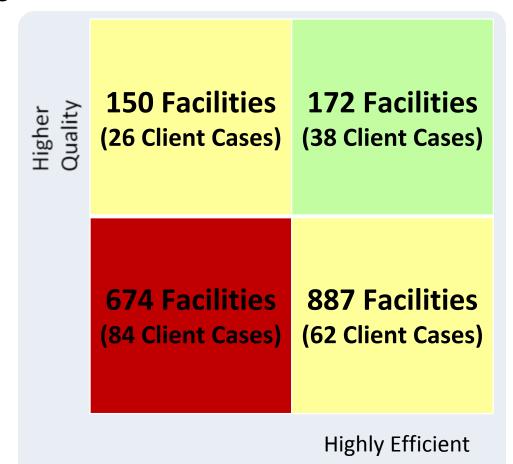
- HealthCore Study
 - Use of designated sites increased 21%, member OOP was constant
 - Overall cost/unit changed (-19%), from \$35,408 to \$28,695
 - CalPERS quality statistics fared better than Anthem's non-CalPERS members
- UC Berkeley Study
 - Use of designated sites increased 21%, use of non-designated sites fell (-34%)
 - Cost/unit at designated sites fell (-6%) and at non-designated sites (-34%)
 - Main program impact due to price decreases rather than utilization shift

Kroger Experience: Advanced Imaging

- Internal analysis
 - CT price/unit in RBB states (-6.3%), in non-RBB states (+1.8%)
 - MRI price/unit in RBB states (-11.1%), in non-RBB states (+2.6%)

Blue Distinction Centers The need to focus on "value"

- The Blue Distinction program addresses quality variation, but hadn't considered cost efficiency
- Referenced Based Benefits and other Cost of Care initiatives have focused on cost, but hadn't addressed quality.
- Anthem worked with a client on an initiative linking cost to quality, triangulating the two to steer patients to top value sites
- This effort foreshadowed and is conceptually aligned with BCBSA's Blue Distinction Value effort



Blue Distinction Evolution

Transition from a quality-only program to a value-based program to meet the needs of our clients

2006

Recognize facilities delivering quality specialty care

Delivered value to providersand consumers

2013

Quality Only: Recognize facilities delivering higher quality specialty care – these facilities are called Blue Distinction

Quality + Cost: Recognize facilities delivering higher quality, cost effective specialty care – these facilities are called Blue Distinction+