State-Based Transparency Initiatives: A Maine Perspective



Lisa M. Letourneau MD, MPH Maine Quality Counts

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Promoting Triple Aim of

Improvement
Maine public-private partnerships promote public reporting to...

- Improve population health
 - Hospital, physician practice quality data (MHMC)
- •Improve patient experience
 - HCAHPS (MHMC), CG-CAHPS (DHA)
- Control costs
 - Total cost of care (MHMC)
 - Health costs for common procedures (MHDO)

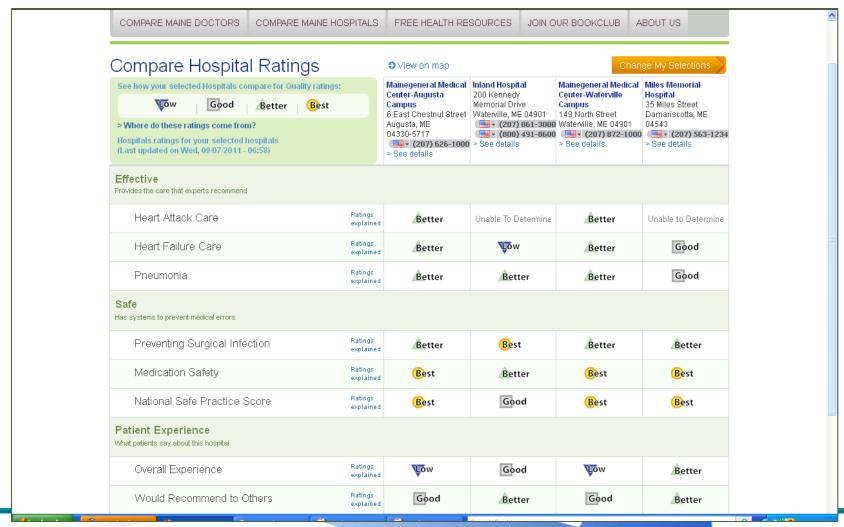


MHMC's "GetBetterMaine"



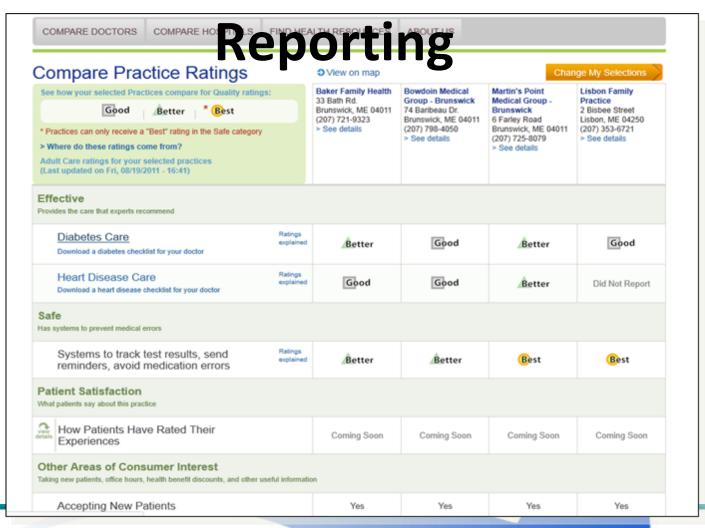


Get Better Maine – Hospital Reporting





Get Better Maine – Practice





MHMC's "GetBetterMaine"



How Quality Ratings Are Being Used

- **Employers** e.g. State of Maine Employees
 - Tiered hospitals, PCPs as "preferred" if achieve higher levels of quality performance
 - Offer financial incentives to employees for using "preferred" hospitals & providers (waive copays)
 - Potential expansion of tiering elements to include patient experience, costs
- Payers some (small) P4P, now moving towards "Value Based Purchasing"
- **Providers** for internal improvement



Patient Experience Reporting

- Initiative of Dirigo Health Agency's Maine Quality
 Forum
- Promoted by Maine AF4Q effort
- State funds subsidize costs for practices
- Voluntary

 participation of
 280+ physician
 practices across
 state



MHDO - HealthCost Website

Home

Maine HealthCost

State Averages

Procedure Payments & Charges

Definitions & Methodology

Procedures & Facilities List

by Maine Health Data Organization

ESTIMATED PROCEDURE CHARGES FOR THE UNINSURED

SELECTION SUMMARY

Procedure: MRI - Back (cpt4:72148)
Search Radius: The Entire State

Data used for report: 2010

Please see "Notes" at the bottom of the report for additional information.

If you wish to modify your selections, click modify.

To print this report, click print.

We Need YOU!

MHDO is interested in your feedback in improving our website.

Please take a moment to Provide Feedback.

> For information about choosing doctors and hospitals, go to Maine Quality Forum's website.

Lead Provider	Median Charge Amount	Distance to Provider
St Joseph Hospital Phone: (207) 262-1000	\$1,133	60 miles from 04333.
Bridgton Hospital Phone: (207) 647-6000	\$1,266	24 miles from 04333.
New England Health Imaging	\$1,273	185 miles from 04333.
Aroostook MRI LLC Phone: (207) 764-6121 Notes: MRI Services for Aroostook Medical Center	\$1,296	185 miles from 04333.
<u>NEHE-MRI LLC</u> Phone: (800) 646-6121	\$1,385	185 miles from 04333.
<u>Orthopaedic Associates Of Portland</u> Phone: (207) 828-2100	\$1,414	52 miles from 04333.
<u>Sebasticook Valley Hospital</u> Phone: (207) 487-5141	\$1,532	37 miles from 04333.
Northern Maine Medical Center Phone: (207) 834-3155	\$1,551	211 miles from 04333.
Eastern Maine Medical Center Phone: (207) 973-7000	\$1,705	60 miles from 04333.
Miles Memorial Hespital		

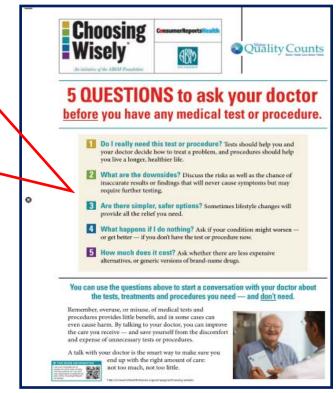


₫ 100% ▼

Consumer Engagement: The Missing Link



- Do I really need this test or procedure?
- What happens if I do nothing?
- What does it cost?







A Patient Engagement Story

Did I need all this?

- 1. At least 5 sets of blood work including CBC, chemical profiles, hormone levels
- 2. Several urine test including urinalysis and culture, and two 24-hour tests
- 3. 1 MRI and 2 CT scans
- 4. 2 ER visits, 2 primary care visits, 2 urology visits, 1 endocrinologist visit.
- 5. Prescriptions for antibiotics (no infection) and Flomax
- 6. Lab analysis of kidney stone

Total Bill estimate ... \$15,000

Did it help change the outcome?









QC News

Register Now to Attend The Care About Your Care Event February 13: A Live Broadcast with Dr. Nancy Snyderman

Maine "Health Care Town Hall Meetings" - March 4th

QC 2013 Headliners Berwick & Gibson

Other News

Medicaid Primary Care Payments Increase Jan 1, 2013 – Action Needed!

MPIN Offering Quality Improvement Coach Training in March

Responding to Patients Abusing Bath Salts- CMEcertified educational activity

QC Learning Community

QC webinars, educational sessions, and other programs and resources. See what QC has to offer!

Learn more...



Contact Info / Questions

- Lisa Letourneau MD, MPH
- <u>LLetourneau@mainequalitycounts.org</u>
- 207.415.4043
- Maine Quality Counts
- www.mainequalitycounts.org
- Maine Health Management Coalition
- www.getbettermaine.org
- Maine Health Data Organization Health Info Web
- http://gateway.maine.gov/MHDO/healthcost/

