# In Pursuit of "Value"

# Physician Price and Quality Transparency

#### **Christopher Queram**

President / CEO

WCHQ

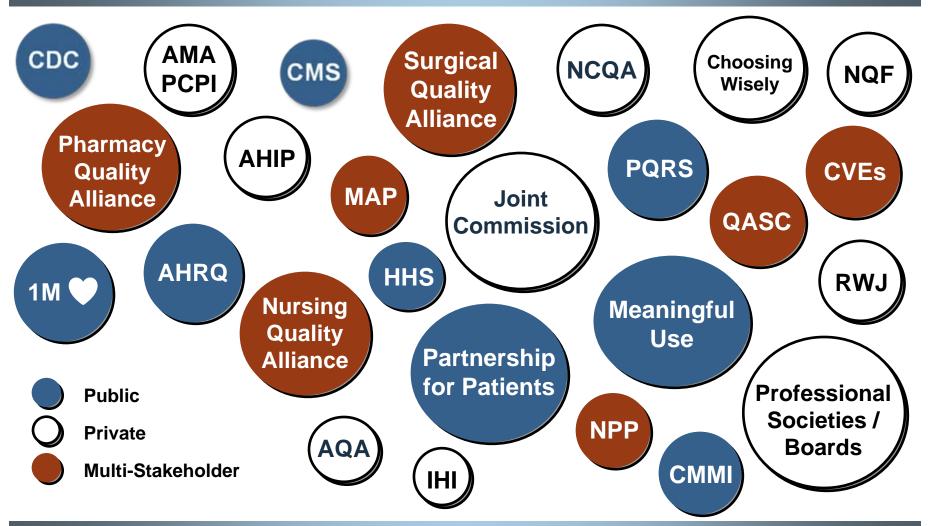
December 3, 2013



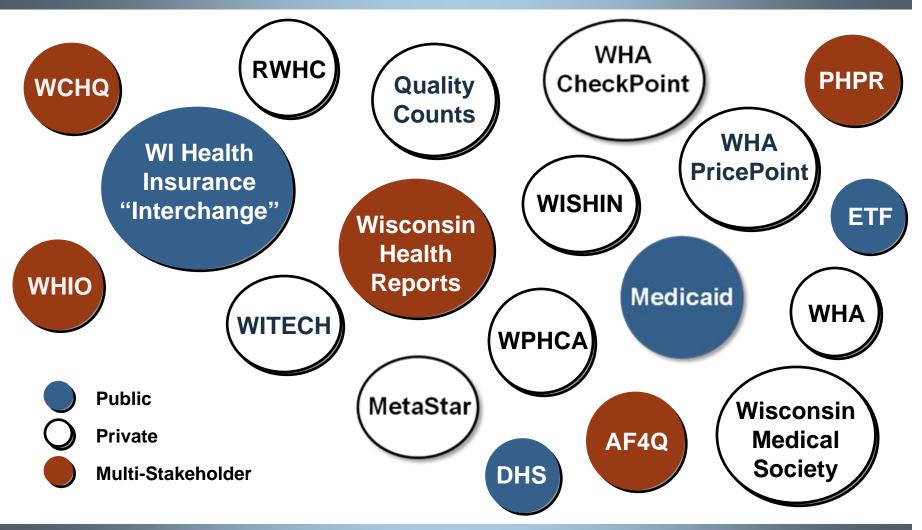
### **Presentation Objectives**

- Describe the inherent tension between national and state quality eco-systems
- Introduce the Wisconsin Measures Alignment Project
- Identify the barriers to achieving success

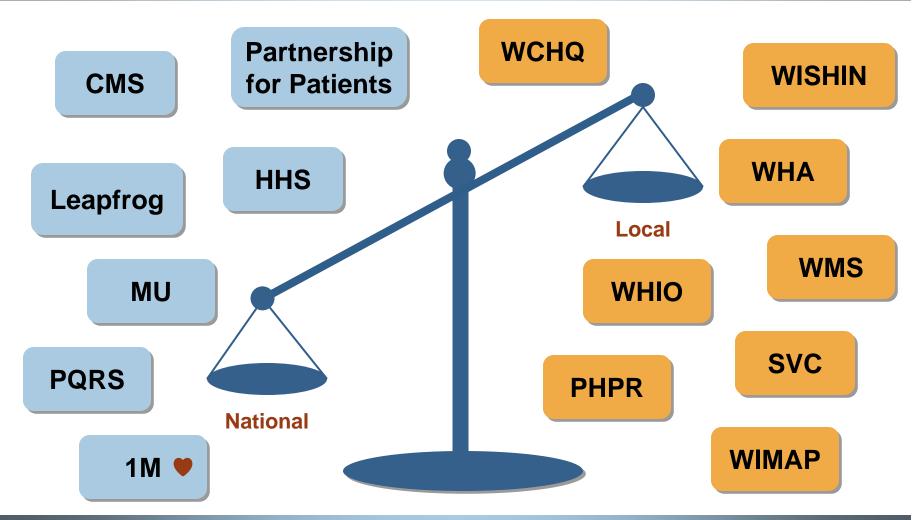
# National Quality Ecosystem in 2013



# Wisconsin Quality Ecosystem in 2013



### Dynamic Federalism: Balancing National & Local Quality Ecosystems



### Leveraging Wisconsin's Assets ...

- Robust multi-stakeholder quality ecosystem with long track record of accomplishment
- Healthcare market oriented toward multi-specialty group practice and integrated systems
- Engaged and motivated clinical leaders
- Culture of collaboration and innovation

# **Wisconsin Measures Alignment Project**

- Over-arching goal: To identify a common measure set to accelerate progress in achieving a highreliability, high-value healthcare system in Wisconsin
- Consensus-driven process
- Multi-stakeholder composition
- 17 initial performance measures

# **Selected State Initiatives**

### WCHQ - Wisconsin Collaborative for Healthcare Quality

# WHIO - Wisconsin Health Information Organization



# The WCHQ Mission

### **Wisconsin Collaborative for Healthcare Quality**



We publicly report and bring meaning to performance measurement information that improves the quality and affordability of healthcare in Wisconsin, in turn improving the health of individuals and communities.



# **WCHQ Member Organizations**

#### Wisconsin health systems, physician groups, and hospitals

Representing approximately 65% of Wisconsin primary care physicians

- Agnesian HealthCare
- Associated Physicians
- Aspirus
- Aurora Health Care
- Bellin Health
- Columbia St. Mary's
- Dean Clinic / St. Mary's Hospital
- Fort HealthCare
- Froedtert Health
- Group Health Cooperative of South Central Wisconsin
- Gundersen Health System
- Holy Family Memorial
- Integrity Health Network
- Marshfield Clinic
- Mayo Clinic Health System: Eau Claire & La Crosse
- Medical College of Wisconsin

- Mercy Health System
- Meriter Health Services
- Ministry Saint Joseph's Hospital
- Monroe Clinic
- Physicians' Health Network
- Prairie Clinic
- Prevea Health
- ProHealth Care
- QuadMed
- Richland Medical Center
- Sacred Heart Hospital
- Sauk Prairie Memorial Hospital & Clinics
- Sixteenth Street Community Health Centers
- ThedaCare
- UW Health
- Wheaton Franciscan Healthcare
- Wildwood Family Clinic



# **WCHQ Stakeholders**

#### These healthcare purchasers and organizations collaborate with WCHQ:

- AARP Wisconsin
- American Cancer Society
- Business Health Care Group
- Coalition of Wisconsin Aging Groups
- GE Healthcare
- Greater Milwaukee Business Foundation on Health
- HOPE of Wisconsin
- MetaStar
- Robert Wood Johnson Foundation
- Survey of the Health of Wisconsin
- The Alliance
- The Center for Patient Partnerships
- The Commonwealth Fund

- ThedaCare Center for Healthcare Value
- UW Center for Nonprofits
- UW Health Innovation Program
- UW Population Health Institute
- WEA Trust
- Webcrafters, Inc.
- Wisconsin Dept. of Employee Trust Funds
- Wisconsin Department of Health Services
- Wisconsin Health Information Organization
- Wisconsin Hospital Association
- Wisconsin Manufacturers & Commerce
- Wisconsin Medical Society
- Wisconsin Primary Health Care Association

# WHIO: Wisconsin Health Information Organization

#### Mission

WHIO is a voluntary initiative supported by visionary leaders from insurance companies, health care providers, major employers and public agencies who share a commitment to the future of health care.

#### **Health Analytics Exchange**

Contains more than 247 million claims totaling \$67.5 billion for care provided to 3.4 million Wisconsin residents Updated semiannually, holds a rolling 27 months of claims data and a total of 23.9 million episodes of care

# **WHIO Membership**

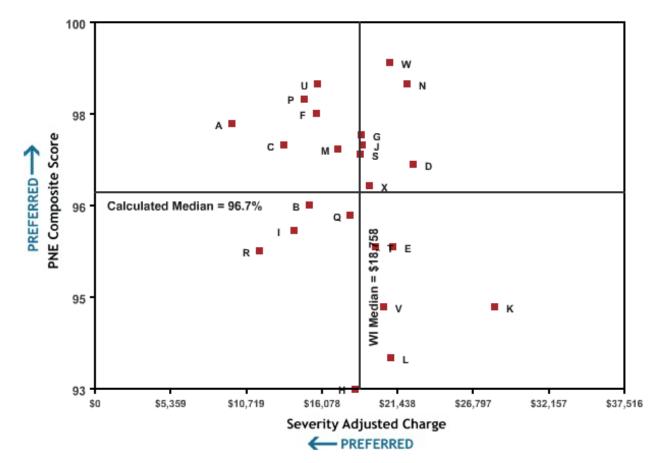
- Anthem Blue Cross Blue Shield of WI
- Humana
- United Healthcare of WI
- WEA Trust
- WPS Health Insurance
- The Alliance
- Greater Milwaukee Business Foundation on Health
- Wisconsin Collaborative for Healthcare Quality
- Wisconsin Dept. of Health Services
- Wisconsin Dept. of Employee Trust Funds

- Wisconsin Hospital Association
- Wisconsin Medical Society
- Dean Health Plan
- Group Health Cooperative of South Central Wisconsin
- Gundersen Lutheran Health Plan
- Health Tradition Health Plan
- MercyCare Insurance Co.
- Network Health Plan
- Physicians Plus Insurance Corp.
- Security Health Plan
- Unity Health Plan

### The Holy Grail

#### **Pneumonia Care Charges and Quality Comparison**





### Potholes on the Road to "Value"

### Fundamentally different databases

### Missing data elements

### Competition for bandwidth

### Political will

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