



*Advising the Congress on Medicare issues*

# Accountable care organizations

David Glass, Jeff Stensland

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# What is our definition of an ACO?

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- A combination of a hospital, primary care physicians, and possibly specialists. Potential ACOs include:
  - Integrated delivery systems
  - Physician hospital organizations (PHO)
  - Hospital plus multispecialty groups
  - Hospital and independent practices
- Associated with a defined population of patients
- Accountable for total Medicare spending and quality of care for that patient population

# ACO concept

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- Physicians and a hospital have joint responsibility for the quality and cost of care delivered to a population of patients
- Bonus for high quality and low cost growth
  - Bonus is a percentage of FFS payments
  - High quality is meeting benchmarks (e.g. mortality, readmissions)
  - Cost growth is the rate of increase in overall Medicare spending per beneficiary assigned to ACO
- Possible penalty for low quality and high cost growth

# Why Medicare may want ACOs

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- Medicare needs mechanisms for controlling cost growth and improving quality
  - ACOs could help control volume growth by tying bonuses and penalties to overall Medicare spending
  - ACOs could help improve quality by tying bonuses and penalties to quality metrics
- Policy objectives
  - Delivery system reform; improve care coordination and collaboration
  - Tie provider payments to quality and resource use
  - Achieve a sustainable Medicare spending growth rate
  - Reduce regional variation

# Last month: two paths

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## Voluntary model

- Providers volunteer to be ACO
- CMS assigns patients
- No patient lock-in
- Bonus and withhold
- Providers have to be organized

## Mandatory model

- CMS assigns providers to virtual ACO
- CMS assigns patients
- No patient lock-in
- Bonus and withhold
- No organization needed, but creates an incentive for cooperation and integration

# Tradeoff between volume and FFS rates

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- Spending = FFS rates x volume
  - Voluntary: weaker volume incentive → high pressure on FFS rates
  - Mandatory: stronger volume incentive → less pressure on FFS rates
  - ACO providers still paid national FFS rates
- Would be preferable to eliminate unnecessary care (control volume) rather than use the blunt tool of low updates



# This month: two variants of voluntary path

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## Voluntary bonus only model

- Providers volunteer to be ACO
- CMS assigns patients
- No patient lock-in
- Bonus only
- Providers have to be organized

## Voluntary ACO + Medigap SELECT model

- Providers volunteer to be ACO
- Patients enroll
- Lock-in by cost sharing
- Bonus and withhold
- Providers have to be organized

# Voluntary ACO, bonus only model

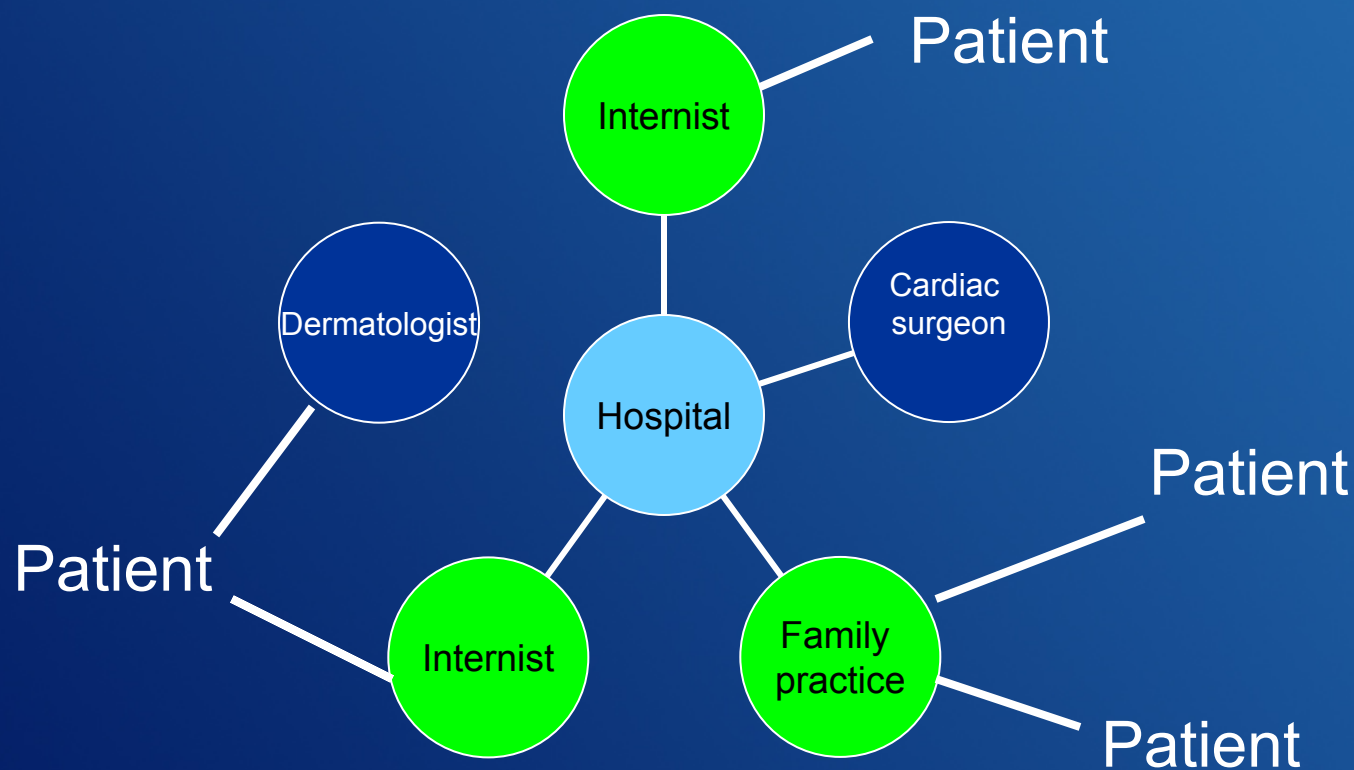
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- Physicians who use a common hospital volunteer with the hospital to be held jointly accountable for patients that are assigned by CMS
  - Some providers may be part of a common organization (e.g. an integrated delivery system)
  - Some providers may be independent practices
- CMS assigns patients to primary care physician based on claims, then to ACO based on the physician's hospital assignment



# Voluntary ACO, bonus only model: Physicians organize ACO, patients assigned

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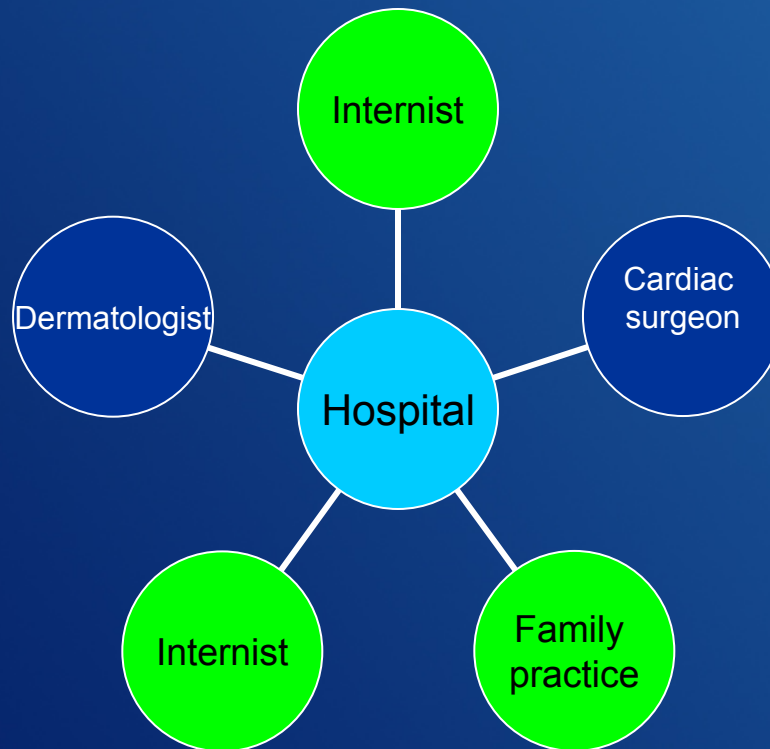


# Voluntary ACO + Medigap SELECT model

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- Physicians and hospital organize into an ACO and volunteer to be held jointly accountable for patients
- Patients choose to join ACO and buy affiliated Medigap SELECT supplemental plan which has lower premium and differential cost sharing
  - low cost sharing for using providers in the ACO
  - full Medicare cost sharing for using non-ACO providers without referral (ACO is gatekeeper)

# Physicians organize, patients enroll in ACO and Medigap SELECT plan



- ← enroll Patient 1
- ← enroll Patient 2
- Patient 3
- Patient 4
- ← enroll Patient 5

Medigap SELECT plan

# Key challenges to the ACO + Medigap SELECT model

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- Share of each physician's patients enrolling may be small
  - Requires more physicians in an ACO pool to reach 5,000 member threshold
  - Dilutes incentive to change individual practice patterns
  - More difficult to reach consensus on constraining capacity
- Complexity of Medigap regulations

# Contrasting today's ACO options

Option	Voluntary ACO bonus only	Voluntary ACO + Medigap SELECT
Patient	CMS assigns	Beneficiary enrolls in ACO and Medigap SELECT plan
Share of patients	Large	Depends on enrollment (could focus on Medigap SELECT patients)
Lock-in	None	Copays for out of network care, ACO is gatekeeper
Incentive	Bonus only	Bonus and withhold
Funding	Shared saving + FFS restraint	Shared savings and withholds
Challenge	Requires reducing FFS rates to fund the bonus (shared savings may be small)	Small share of each practice's patients may join (weakens incentives)

# Strengths and weakness of different models

	Mandatory ACO	Voluntary Bonus only ACO	Voluntary ACO + Medigap SELECT	MA – PSO
Strengths	<ul style="list-style-type: none"> <li>▪ Rewards value</li> <li>▪ Patients can use any physician</li> <li>▪ Limited financial risk for providers</li> <li>▪ No organization required</li> </ul>	<ul style="list-style-type: none"> <li>▪ Rewards value</li> <li>▪ Patients can use any physician</li> <li>▪ No financial risk for providers</li> </ul>	<ul style="list-style-type: none"> <li>▪ Rewards value</li> <li>▪ Stronger patient management</li> <li>▪ Patients enroll for lower premiums</li> <li>▪ Limited financial risk for providers</li> </ul>	<ul style="list-style-type: none"> <li>▪ Strongest patient mgmt.</li> <li>▪ Patients enroll for lower cost sharing</li> <li>▪ Greatest incentives for efficiency</li> </ul>
Weakness	<ul style="list-style-type: none"> <li>▪ Lack of control over patients</li> <li>▪ Provider resistance to accountability for care outside their control</li> </ul>	<ul style="list-style-type: none"> <li>▪ Lack of control over patients</li> <li>▪ Cost control incentive dependent on bonus size</li> <li>▪ Bonus depends on reducing FFS updates</li> </ul>	<ul style="list-style-type: none"> <li>▪ Limited enrollment</li> <li>▪ ACO enrollees may be a small share of practice's patients – limits incentives</li> </ul>	<ul style="list-style-type: none"> <li>▪ Must negotiate prices</li> <li>▪ Must pay claims</li> <li>▪ Full Insurance risk</li> <li>▪ Few exist</li> </ul>



# ACO issues for discussion

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- Mandatory or voluntary?
- If voluntary: bonus and withhold or bonus only?
- Voluntary bonus only model:
  - Will bonus be large enough to change practice decisions?
  - Will FFS rates be adequately constrained?
- Voluntary ACO + Medigap SELECT:
  - Will enough beneficiaries join?
  - Will special enrollment provisions be necessary?

## Issues for all options:

- Should CMS or ACO allocate the bonus?
- Will private payers implement either option?
- Synchronize ACO spending targets with improved MA updates?