



THE **LEAPFROG** GROUP

for **Patient Safety**
Rewarding **Higher Standards**

Founded by The Business Roundtable
with support from the Robert Wood Johnson Foundation

Efforts to Promote Use of HIT

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Leapfrog's Mission Statement

Trigger Giant Leaps Forward in the Safety, Quality and Affordability of Healthcare By:

- Supporting Informed Health Care Decisions by Those Who Use and Pay for Health Care
- Promoting High-Value Health Care Through Incentives and Rewards

Populating the Pond

Leapfrog represents..

- More than 160 large health care purchasers
- More than 34 million Americans
- More than \$62 billion in health care expenditures



Standard Measurements & Practices

To achieve transparency and improved quality, we must 'talk the same language' when asking hospitals & doctors to report



Initial Safety 'Leap' Summary

1. An Rx for Rx
 - Computer Physician Order Entry (CPOE)
 - Up to 8 in 10 serious drug errors prevented
2. Sick People Need Special Care
 - ICU Daytime Staffing with CCM Trained M.D. live or via tele-monitoring, or risk-adjusted outcomes comparison
 - 29% mortality reduction (JAMA, 11/02)

Initial Safety 'Leap' Summary

3. The Best of the Best
 - Evidence-based Hospital Referral (EHR) or risk-adjusted outcomes comparison
 - > 30% mortality reduction for 7 complex treatments
4. Leapfrog Quality and Safety Index
 - Rolled-up score of the remaining 27 of the 30 NQF-endorsed Safe Practices

Leaps in HIT

CPOE & Physician Decision Support

Outpatient

- Better, safer care for patients through electronic prescribing, lab results management, and care reminders
- Developed with AHRQ and CMS and integrated into Bridges to Excellence, IHA, and CMS DOC – IT project

Inpatient & Outpatient

- Evaluation Tool in development by FCG to assess inpatient and outpatient CPOE systems

Transparency

Make reporting results routine and use results to make health care purchasing decisions



Patient Safety Survey Results

As of September 30, 2004

- 984 hospitals nationwide responded to Leapfrog's survey
- 638 of 1,258 targeted in Regional Roll-Out areas (51.0%)
- > 60% participation in 13 of 23 RROs
- Many more expected by year end

Patient Safety Survey Results, cont'd

As of September 30, 2004

- 6% hospitals fully implemented CPOE
- 23% hospitals fully implemented IPS
- EHR results
 - 14% CABG
 - 12% PCI
 - 4% AAA repair
 - 18% Pancreatectomy
 - 11% Esophogectomy
 - 32% NICU
- 25% hospitals got full credit for NQF Safety and Quality Index

Information for Consumers & Purchasers

The Leapfrog Group - Microsoft Internet Explorer

Address <http://leapfroggroupdata.org/?form=start&p=1>

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Start Over

Survey Results for Massachusetts Hospitals Submitting Responses

Hospital Name	City	Information Submitted	Computerized Drug Orders	ICU Staffing	High Risk Treatments	Leapfrog Quality Index
Addison Gilbert Hospital	Gloucester	7/30/2004			Click Here for High Risk Treatments.	
Anna Jaques Hospital	Newburyport	8/09/2004			Click Here for High Risk Treatments.	
Athol Memorial Hospital	Athol				Click Here for High Risk Treatments.	
Baystate Medical Center	Springfield	8/06/2004			Click Here for High Risk Treatments.	
Berkshire Medical Center Inc	Pittsfield				Click Here for High Risk Treatments.	
Beth Israel Deaconess Hospital - Needham Campus, Inc. I Corp	Needham				Click Here for High Risk Treatments.	
Beth Israel Deaconess Medical Center	Boston	8/26/2004			Click Here for High Risk Treatments.	
					Click Here for High Risk Treatments.	

Internet

Incentives & Rewards

Encourage better quality of care through incentives and rewards



Growing Efforts to Buy Right

- More than 80 programs nationwide to pay for performance, including 19 based on Leapfrog (see compendium at www.leapfroggroup.org)
- EValu8
- Standard health plan contract language
- Leapfrog Health Plan Users Groups (Aetna, Cigna and United)
- 6 Leapfrog pilots supported by AHRQ

Employer & Health Plan Activities

- Design and implement provider recognition strategies based on quality
 - Public Recognition (HC21)
 - Direct Financial Rewards (Empire, GIC)
 - Direct to Consumer (Hannaford, GE, Boeing)
- Adopt leading-edge pay-for-performance programs such as Bridges-to-Excellence, DOQ-IT, Leapfrog Hospital Rewards Program, etc.

Leapfrog Leaps Tomorrow - Leapfrog Hospital Rewards Program

- Reward best or improving hospitals
- Private sector leverage added to Medicare demonstration project, adapted for commercial population
- Minimal incremental reporting burden
- Focus on five conditions with significant opportunity for increased quality and efficiency
 - Coronary Artery Bypass Graft
 - Acute Myocardial Infarction
 - Percutaneous Coronary Interventions
 - Community Acquired Pneumonia
 - Pregnancy and newborns
- Establish national and regional benchmarks

Bridges to Excellence – Leapfrog's Partner in the Doctor's Office

- Mission to improve quality of care through rewards and incentives that
 - encourage providers to deliver optimal care, and
 - encourage patients to seek evidence-based care and self-manage their own conditions
- Focus:
 - Office practices, diabetes care, cardiac care
 - Roll-out in selected markets
 - Program costs paid by participating employers

Leapfrog Involved in Other National Efforts

- National Group for the Advancement of Healthcare Information Technology
- Certification Commission on Healthcare Information Technology

The Leap over the Gridlock Has Begun

- Rapid growth in purchasers signing on to Leapfrog's and BTE's approach
- Rapid growth in hospitals and physicians disclosing status to their communities
- Active health plan support
- Massive education of consumers through purchasers
- Market reinforcement beginning through different channels