



Lumetra

Brighter insights. Better healthcare.

DOQ-IT Project

The EHR Roadmap

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Improvement



DOQ-IT Strategies

2 Intervention Approaches

- Statewide Collaborative
- Consulting

6 Phases to QIO Implementation

- Practice Assessment
- Practice Planning
- EHR Selection
- EHR Implementation
- Office Data & Process Evaluation
- Process Improvement

← Current State

EHR Journey – DOQ-IT

Physician Offices Have:

- Multiple Entry Points to the Project
- Variety of Resources Available
 - DOQ-IT Staff
 - Peer-to-Peer Networking
 - National Expert Consultation
- Access to Vendors through new Channels
- Additional Focus on Quality

Time Frame to EHR Adoption



ADOPTION	1. Assess	2 Months
	2. Plan	2 Months
IMPLEMENTATION	3. Select	2 - 8 Months*
	4. Implement	4 + Months**
CARE MANAGEMENT	5. Evaluate	Ongoing
	6. Improvement	Ongoing

*Dependant upon duration for EHR selection by Physician Office

** EHR Implementation dependant upon installation complexity

Process for EHR Adoption



Stage 1 - Assess

- Understand the Purpose of DOQ-IT
- Complete EHR Readiness Assessment
- Complete Additional Office Assessments
- Analyze Current Office Processes
- Practice to Hold Regular Staff Meetings

Process for EHR Adoption



Stage 2 - Plan

- Assessment Feedback
- Identify Practice Improvement Areas
- Define EHR Goals
- Prioritize Practice Needs & Opportunities
- Initiate and Facilitate Practice Changes
- Build Business Case

Process for EHR Adoption

Stage 3 - Select

- Understand Requirements for EHR System
- EHR System Selection Guidance
- Prepare Staff for Change

Process for EHR Adoption



Stage 4 - Implement

- Work with Vendors and Practices to Minimize EHR Installation Disruption
- Prepare for Medicare Pay-for-Performance Demonstration Project
- Provide Opportunities for Best Practice Information Sharing to Improve Outcomes
- Create Time Table for Implementation
- Vendor & Practice Installs and Configures System

Process for EHR Adoption



Stage 5 - Evaluation

- Capture Data Elements for Reporting
- Submit Data Sets
- Identify Areas for EHR Systems Use
- Review Patient Data to Improve Outcomes

Process for EHR Adoption

Stage 6 - Improve

- Quality Reporting Analysis
- Practice Evidence Based Medicine
- Target and Improve Office Processes

Practice Performance Improvement



Collaborative Time Line

		2004						2005							
		May	June	July	August	September	October	November	December	January	February	March	April	May	June
Collaborative Meeting			Learning Session One				Learning Session Two				Learning Session Three				Final Congress
	Topic	Pre-Work	Practice Redesign & Culture Change				Select & Implement EHR				Care Mgmt				EHR Systems Success
Webinars				One	Two	Three		Four	Five	Six		Seven	Eight	Nine	
	Topic			Practice Redesign & Culture Change				EHR Selection & Implementation				Care Management			

Notes

Learning Sessions are an opportunity to both learn from the experts and share ideas with other practices.

WebEx Sessions are convened via the internet and are used to focus new information on a particular issue.

DOQ-IT Expert Review

Topics for Expert Presentation Include:

- Preparing for Change in Physician Offices
- Understanding Efficiencies and Priorities
- Leadership, Planning and Implementation
- EHR Systems and Functionality
- Systems Integration and Connectivity
- Developing the Business Case for EHR
- Implementation Barriers & Solutions
- Guidelines for EHR Contracting

Incentive Programs

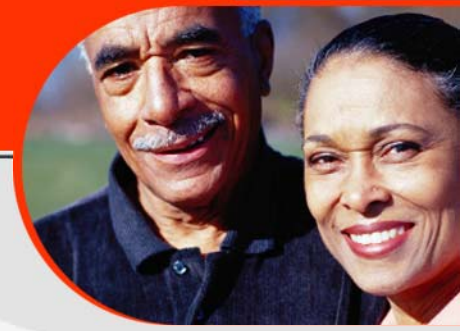
MCMP Demonstration Project

- Pay for Performance Initiative
- Details Currently Unavailable
- May be tied to the 4 DOQ-IT Pilot States

Other Initiatives

- Bridges to Excellence

Lumetra Contacts



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