

## Applied Health Informatics and Information Management Workforce

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"We are a community of practice, but also a community of learners, trying to keep ahead of the waves of change"

Tina Sung
<u>Transforming e-Knowledge</u>



- AHIMA membership 48,000 Health Information Management Professionals
- 76 years old (1928)
- 260+ programs at associate, baccalaureate, masters degree
- Emphasis: information and communication technologies, data content, structure, standards, security, privacy, regulatory, reimbursement, applied health informatics education
- Bureau of Labor Statistics predicts 49% growth to meet needs by 2010
- Echoed in Brailer's Strategic Framework



## Health Information Management Profession

. . . encompasses a continuum of practice concerned with the capture, accuracy, quality, security, analysis and dissemination of patient-specific, aggregate, private and public health data and information for a variety of uses.

#### **Applied Health Informatics**

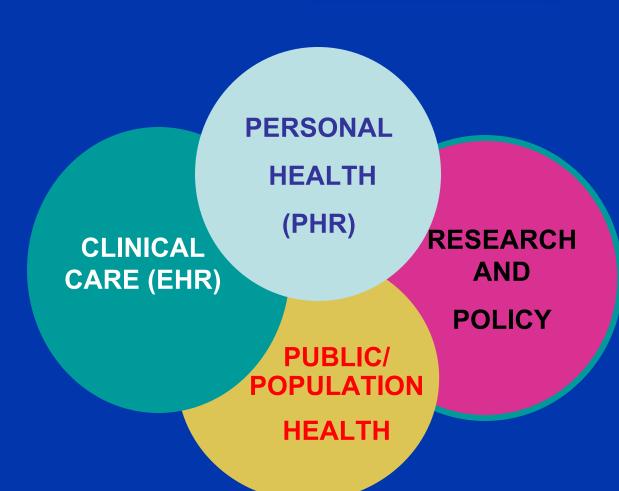
...focuses on the practical acquisition, implementation, use and management of computer applications applied to health information.



## Workforce Shortages

- Skilled health information workers in short supply at all levels of healthcare services\*
- An impediment to achieving our IT goals
- Little investment in helping skilled workers build competencies
- Some hopeful signs of growing enrollment in academic and continuing education programs





# National Health Information Infrastructure

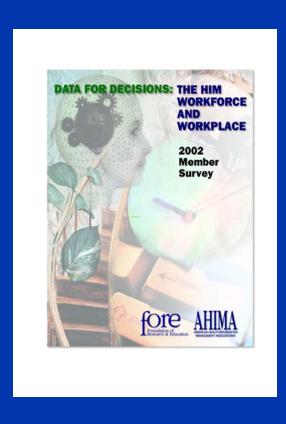


## **AHIMA 2005 Strategic Goals**

- Educate, certify health informatics/information management workforce to support EHR implementation and health information management at all levels
- Provide best practice resources and models to assist physician practices in implementation and management of the EHR
- Routine guidance on clinical documentation standards, documentation improvement methods related to the EHR



### Workforce Research

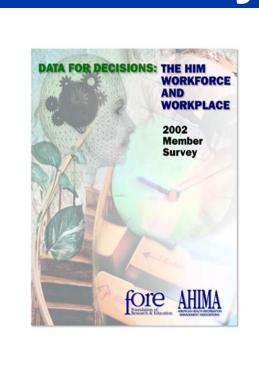


- Survey of 131 education program directors
- Survey of 892 graduating students
- Survey of 5,333
   AHIMA members

- Case studies of employers in benchmark organizations
- Literature review
- Participation in selected AHIMA meetings



## **HIM Today**



- Roles and jobs
  - 40 job settings, 200 unique job titles
  - Plenty of job opportunities
  - Geographic variations in practice related to location of academic programs
  - Continued shift from hospitals to specialty, ambulatory, physician practice settings
  - Involved in EHR projects



## **HIM Today**



#### Academic programs

- Student population is more diverse
- Masters programs in the field
   Professional development
  - Strong self-identified need to continue one's education, including technology training
  - Online, advanced education, certification and outreach to other disciplines (ex.AHIMA/HIMSS privacy/security training)



## e-HIM<sup>TM</sup>

- •Promote migration from paper to electronic health information
- •Reinvent how health information and records are managed
- •Deliver measurable cost and quality results from improved HIM





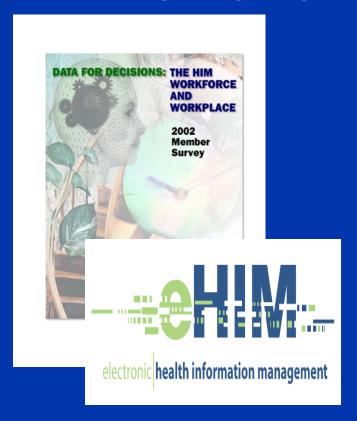
### **Health Information Vision**

The future state of health information is electronic, person-centered, comprehensive, longitudinal, accessible, and credible.





## HIM Tomorrow



- EHR is a pivotal event
- Value-adding bridge between clinicians, patients, payors, regulators, and technology (EHR)
- A "synthesis" profession
- "Applied" health informatics
- Disseminated functions



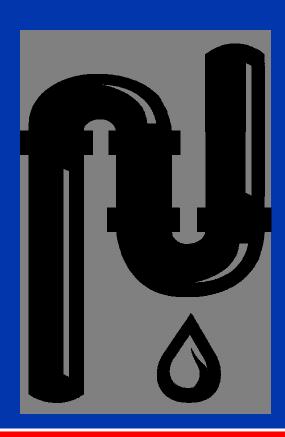
## The HIM Knowledge Worker

- Deployed throughout organizations
- Part of interdisciplinary teams
- Human-machine interface and training a key role
- Premium is on data and information skills, regulatory, reimbursement, HIPAA privacy and security competencies



## **HIM Domains**

- Information integrity
- Data content standards
- Information policy
- Database management
- Compliance
- Privacy and security
  - Vocabularies and classification
- Records management
- End user education



Medical and health science/health care delivery



#### **AHIMA Academic Levels**

- Accredited Academic Programs
  - Baccalaureate Degree (RHIA certification)
  - Associate Degree (RHIT certification)
- Approved Academic Programs (Model Curriculum)
  - Masters Degree
  - Coding Certificate (CCA, CCS, CCS-P)
- Advanced Certificates and Continuing Education
  - Privacy, Security
  - Institutes Healthcare Data Analytics, Clinical Data Management



## e-HIM<sup>TM</sup>

"Health information management is the **body of** knowledge and practice that assures the availability of health information to facilitate real-time healthcare delivery and critical health-related decision making for multiple purposes across diverse organizations, settings and disciplines."

