

A Long and Winding Road to Clinical Data Tracking (and other tales of Community Clinic Technology)



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RCHC Introduction

- ◆ Redwood Community Health Coalition
 - Marin, Napa, Sonoma, and Yolo Counties in Northern California
 - 15 NPO Community Clinic and Health Centers (30 sites)
 - Approximately 140,000 patients and 300,000 visits per year

Projects and Products that were Considered

- ✦ *EHR*
- ✦ *CV-DEMS*
- ✦ *PECS*



Why MediTracks?

- ✦ *December 2003 Meeting*
- ✦ *Built-in Interface for the Most Common PMS*
- ✦ *Low Cost Relative to EHR*
- ✦ *Chronic Disease Features*



Clinical Data Network Formation

- ✦ *MOUs*
- ✦ *CCI 7*
- ✦ *Member Contracting (CDN Agreement) and Legal Review*



Implementation

- ✦ *Clinical Systems Workgroup*
- ✦ *Vendor Contracting and Legal Review
(2 vendors)*
- ✦ *Project Management*
- ✦ *Super User Selection and Training*
- ✦ *First Organization*
- ✦ *Subsequent Organizations*

Implementation, cont'd

✦ *Current Interfaces*

- WebMD HealthPro 2000
- GE Centricity Physician Office

✦ *Future Interfaces*

- PMS
- Lab
- EHR

✦ *Super Users Workgroup Ongoing Activities*

Other Community Clinic Technologies

- ✦ *Online Community for Clinics*
- ✦ *PDA's*
- ✦ *Wireless Tablets (thin & thick)*
- ✦ *Health Insurance Application Tracking*
- ✦ *Web-based Patient Education*
- ✦ *Low-tech Walkie-Talkies*
- ✦ *Visit Redesign*
- ✦ *Mobile Vans with Wireless Links*

For more information...

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