

Medicare's Medical Home: Not the Destination, Something More

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Tense Times in Health Care

- So What's Really the Problem?
 - Extraordinary advances in medical science
 - Unprecedented pace of development of medical technologies and pharmaceuticals
 - System incentives that encourage buying regardless of need or quality
- Result: Rapidly rising costs threaten us all
- Tension: Need to control costs v. patients who want benefits – perceived or real – of costly advances

The Solution: System Change

- Systemic adoption and use of the right Health Information Technology (HIT)
- Reform of all payment systems, public and private to provide care you need, when you need it... and nothing more

A Sea Change!

Considerations

- **Context**

- Nature of care need has changed
- Focus on 80/20 problem
- “Tensions” as new judgments and a new level of patient involvement drive care decisions

- **Identify Goals**

- Understand “quality”; measure quality fairly
- Understand root causes of failures in quality, access and effectiveness
- Develop tools to address new needs of a reformed system
 - Demonstrations: Chronic disease management
Physician group practice
Care Coordination
Medical Home
Gainsharing
 - Preventive health: As a life long responsibility

Medicare's Medical Home Demonstration

Where does it fit in to overall reform?

- Focuses on 80/20 problem
- Addresses:
 - Tensions by creating an open environment in which to address quality and appropriateness issues
 - Need to develop new ways to educate patients on their role in personal health care
 - Need to develop new tools for integrating and coordinating individual care plans
 - Need for payment to reward prevention and coordination
- Requires good information systems
- Creates a paradigm to move toward different goals
- Bonus: Can enhance physician-patient relationship significantly

Medicare's Medical Home

The surprising challenge – rocky road to enactment and implementation

- Origin of the concept
- Success factors
- Reception on Hill and in Administration
- Current status
- Remaining Questions
 - How to pay?
 - How to hold care givers accountable

GOOD INFORMATION SYSTEMS WILL BE KEY

Looking Forward

- Danger of current payment mentality – prescriptive and possibly punitive
- Need
 - Flexibility
 - New Technology
 - Payments aligned with goals
 - Outcomes measures to validate
- “Next generation” model of medical home?
 - Technologically connected: Walk-in Clinics, integrate nurse practitioners, physician assistants, patients and caregivers
 - End of life care
- Mandates and prescriptive definitions lethal

One More Consideration

- **Key tool** – Accelerating the adoption of the right information systems to support
 - **Evidence-based care**
 - **Care coordination**
 - Quality measurement
 - Payment reforms
 - Access to care

The Future

- A patient-centered, wellness-focused health care system
 - More accessible, accountable, transparent, affordable, high quality, efficient, and rapidly able to integrate advances in science
- System change our only hope
- This is HARD!

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