

# **PATIENT CENTERED MEDICAL HOME SUMMIT**



## **PRE-CONFERENCE MEDICAL HOME BOOT CAMP INTRODUCTION**

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**Quality Counts**

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# Objectives



- Session overview
- Introduction to PCMH Joint Principles

# Defining the Medical Home



“A **medical home** is not a building, house, or hospital, but rather an approach to providing comprehensive primary care. A medical home is defined as primary care that is accessible, continuous, comprehensive, family centered, coordinated, compassionate, and culturally effective.”

- American Academy Pediatrics (1964)



“Change is hard enough; **transformation to PCMH requires epic practice re-imagination and redesign.**”

Nutting et al, Annals Fam Med (2009)

# Joint Principles of PCMH



- **Joint effort of major primary care groups – April 2007:**
  - **American Academy of Family Physicians (AAFP)**
  - **American Academy of Pediatrics (AAP)**
  - **American College of Physicians (ACP)**
  - **American Osteopathic Association (AOA)**
  - **(American Medical Association – 2009)**

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## Joint Principles of a Patient-Centered Medical Home Released by Organizations Representing More Than 300,000 Physicians

*Principles Call for Changes at the Physician Practice Level to Improve Outcomes*

March 5, 2007

Washington – Four physician membership organizations today released “Joint Principles of the Patient-Centered Medical Home (PC-MH).”

The four groups - the American Academy of Family Physicians (AAFP), the American Academy of Pediatrics (AAP), the American College of Physicians (ACP) and the American Osteopathic Association (AOA) - represent some 333,000 physicians. The pediatricians, family physicians, internists and osteopathic physicians represented by the four organizations provide the vast majority of primary care services to children, adolescents, and adult patients in the United States.

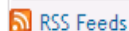
“The AOA is honored to join with these groups in support of these principles. The fact that the organizations representing a majority of the nation’s primary care physicians have unified behind these principles, signals our belief that, if implemented, the PC-MH will improve the health of patients and the viability of the health care delivery system,” said John Strosnider, D.O., president of the American Osteopathic Association. “These principles represent a set of reforms that we believe would strengthen the physician-patient relationship and improve the overall health of all patients. Additionally, the PC-

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# AAFP-AAP-ACP-AOA PCMH Joint Principles



1. Personal physician
2. Physician-directed medical practice
3. Whole person orientation
4. Care is coordinated and integrated
5. Quality and safety are hallmarks of PCMH
6. Enhanced access
7. Payment

# AAFP-AAP-ACP-AOA PCMH Joint Principles



1. Each patient has ongoing relationship w/ personal physician
2. Care is provided by a physician-directed team who collectively take responsibility for patient care
3. Personal physician is responsible for providing all patient's needs, or arranging for services to be provided by others
4. Care is coordinated and integrated across all aspects of healthcare system, and facilitated by HIT
5. Quality and safety are hallmarks of PCMH
6. Patients are offered enhanced access to care (e.g. open sched'ing, expanded hours, enhanced communication)
7. Payment appropriate recognizes added value of PCMH

# Joint Principles: Payment (#7)



PCMH payment structure framework should...

- Reflect value of care management work that falls outside of face-to-face visits
- Pay for services associated with coordination of care
- Support adoption & use of HIT
- Support provision of enhanced communication
- Recognize value of physician work to monitor data
- Allow for separate payments for FFS & care management
- Recognize case mix differences
- Allow physicians to share in savings, reward performance



# But What Does it All Mean - to *Patients*?



Looking for a better approach to healthcare?

Watch this video about the Patient Centered Medical Home.



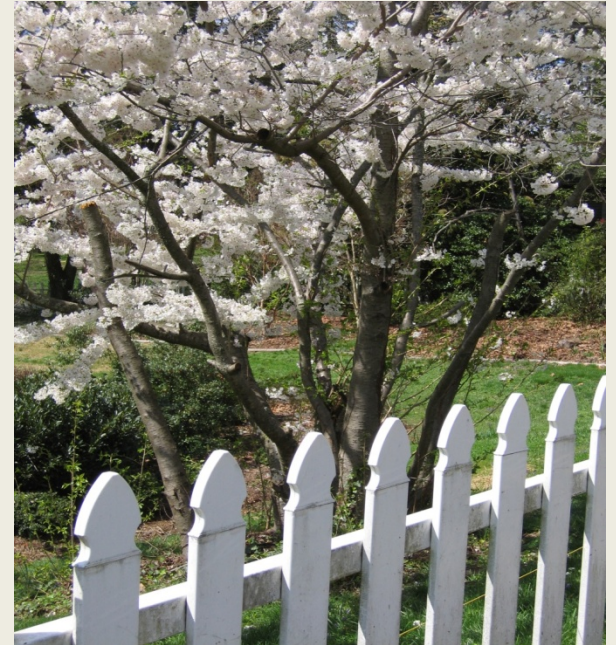
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<http://www.emmisolutions.com/medicalhome/pcpcc/index.html>

# Summing Up: Medical Home Is Where...



- Patients feel welcomed
- Staff takes pleasure in working
- Physicians feel energized every day



... let's get  
started!