

Robert Wood Johnson Foundation

# Medical Homes & the Primary Care Workforce

## **Presentations**



- ER @ My Health Academy recruiting CHWs
  - Barry Mann & Judy Spahr
- Union Health Center new roles for MAs
  - Audrey Lum & Monica Guillen
- 11<sup>th</sup> St. Family Health Services of Drexel University integrating behavioral health and other services
  - Patricia Gerrity & Emily Duffy
- Highland Family Medicine @ University of Rochester – preparing residents for primary care
  - Steve Schultz & Gina Lamanna

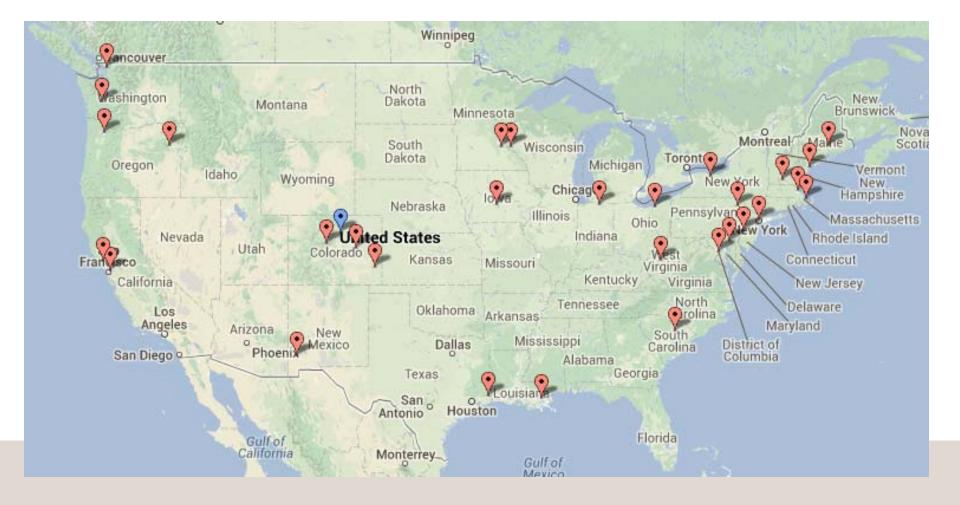
#### The Primary Care Team: Learning from Effective Ambulatory Practices



- Directed by Ed Wagner & Margaret Flinter, based at MacColl Center, GHRI.
- LEAP was designed to identify, study, and engage primary care practices from across the US that are using their workforce creatively.
- Intensive site visits to 30 practices in 20 states representing a variety of settings, practice configurations, sizes & geographic locations, including private practices, large health systems & community health centers.
- LEAP learning community & emerging leaders.
- Developing tool kit for testing & broad dissemination.

## **31 LEAP Sites**





### **Site Visit Observations**



- Changing workforce & culture:
  - Team composition.
  - Centered on patient & team rather than clinician & office.
  - Focus on health of population as well as individuals.
  - Leaders are everywhere.
- Changing roles:
  - Medical assistant.
  - Registered Nurse.
  - Physician.
  - Behavioral Health.

Ladden, MD, Bodenheimer, T, Fishman, NW, Flinter, M, Hsu, C, Parchman, M, Wagner, EH. The Emerging Primary Care Workforce: Preliminary Observations from The Primary Care Team: Learning from Effective Ambulatory Practices Project. Acad Med 2013 December.

#### **LEAP Emerging Leaders**



