

## NATIONAL MEDICAL HOME SUMMIT: Opening Plenary: The Current Landscape

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## What's the message?



- It's marxist
- It's anti-marxist
- It's pro-business
- It's anti-business
- It's a radical paradigm shift and Hollywood's answer to the Occupy movement

# Primary Care COLLABORATIVE

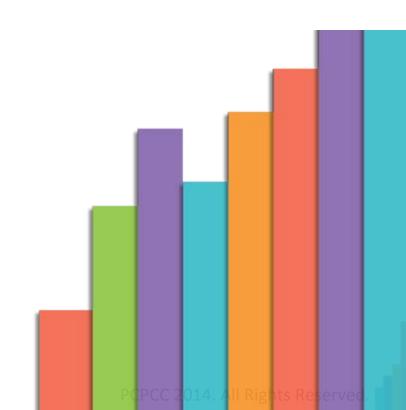
The Patient-Centered Medical Home's Impact on Cost & **Quality:** 

An Annual Update of the Evidence, 2012-2013

January 2014

### **Key Point #1:**

PCMH evaluations report improvements across a broad range of clinical and financial outcomes



#### PCMH **Peer Reviewed** Outcomes

- 61% of studies report cost reductions
- 61% report fewer ED visits
- 31% report fewer inpatient visits
- 13% report fewer readmissions

- 31% of studies report improved access
- 23% of studies report improved patient satisfaction
- 31% of studies report increase in preventive services
- 31% report improvements in population health

Cost & Utilization



Care Experience



Health Outcomes



#### PCMH Industry Generated Outcomes

- 57% of studies report cost reductions
- 57% report fewer ED visits
- 57% report fewer inpatient visits
- 29% report fewer readmissions

- 14% of studies report improved access
- 14% of studies report improved patient satisfaction
- 29% of studies report increase in preventive services
- 29% report improvements in population health

Cost of Care
Utilization



Care Experience



Health Outcomes



#### The Challenge of Studying the PCMH

#### Right metrics?

- Gap in clinician satisfaction measures tied to workforce needs
- Need for better/more patient measures of engagement and self-reported health status/well-being
- Measures need to account for patient diversity
- Need for standard core measures including behavioral health integration

#### Right methods?

- Study designs appropriate for investigating complexity of health system reforms
- Recognition that the model/philosophy is evolving

## **Key Point #2:**

PCMHs play a critical role in delivery system reform, including ACOs and the medical neighborhood



