

***NATIONAL MEDICAL HOME SUMMIT:  
Opening Joint Plenary***

**Marci Nielsen, PhD, MPH  
Chief Executive Officer, PCPCC  
Monday March 17, 2014**



***NATIONAL MEDICAL HOME SUMMIT:  
Closing: What we have learned &  
Where we go from here***

**Marci Nielsen, PhD, MPH**  
**Chief Executive Officer, PCPCC**  
**Wednesday March 19, 2014**

# Explaining all this to the public



**Patient-Centered  
Primary Care**  
COLLABORATIVE



# Transformation Lessons Learned

- **A strong foundation is needed for successful redesign.**
  - Broad organizational support, previous experience with teams, financial stability, focus & commitment with few distractions
- **The process of transformation can be a long and difficult journey.**
  - Ambitious & challenging and requires time, dynamic & time intensive with ebbs and flows, requires deep changes in structures and systems, tensions & trade-offs should be expected
- **The approaches to transformation vary.**
  - Increased use of team-based care, expanded patient access & improved coordination, data-driven measurement & feedback, formal or informal learning collaboratives

Source: McNellis RJ, Genevro J, Meyers DS (2013) Lessons learned from the study of primary care transformation. *Annals of Family Medicine*

# Transformation Lessons Learned

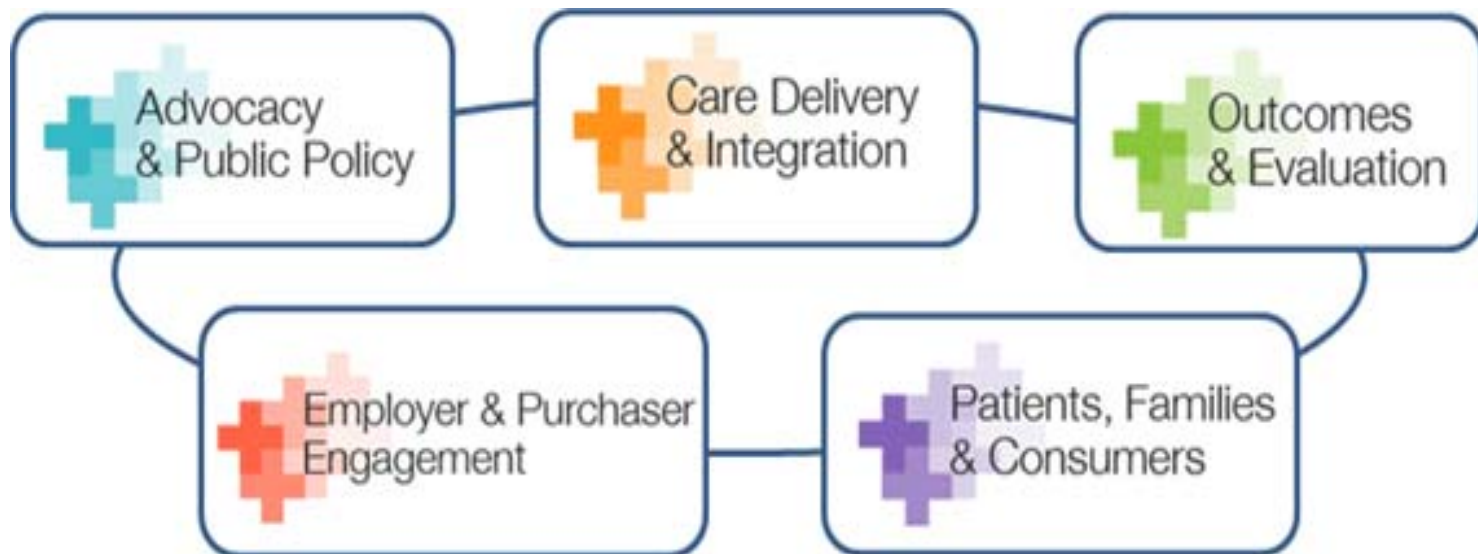


- **Visionary leadership and a supportive culture ease the way for change.**  
Communication with staff & patients, cultural attributes (collaboration, respect, accountability), alignment of incentives & rewards, mission based focus
- **Contextual factors are inextricably linked to outcome.**  
National, state, & local policies, dynamics of the health system or related systems, influence of the community & other stakeholders, financial incentives, staff dynamics & characteristics, approach to transformation

Source: McNellis RJ, Genevro J, Meyers DS (2013) Lessons learned from the study of primary care transformation. *Annals of Family Medicine*

# Role of the Collaborative

- **Challenge** the status quo and **drive** the marketplace
- Disseminate timely **information and evidence**
- Provide **networking & educational opportunities**



# PCPCC Upcoming Events

- June 9-10<sup>th</sup>, 2014
- Denver, Colorado
- PCPCC, HealthTeamWorks, CO Academy of Family Physicians
- November 12-14<sup>th</sup>
- Washington DC
- Patient-Centered Primary Care: At the Heart of Value and Quality



**2014 PCPCC**  
Western Regional Conference



**2014 PCPCC**  
Annual Fall Conference



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