

# Accreditation Association for Ambulatory Health Care



## What's in Our Medical Home?

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The Medical Home Summit

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The AAAHC now accredits over

**5800+**

**ambulatory health care organizations**

**398 sites achieved  
Medical Home recognition**



# 2014 is a big anniversary for AAAHC



Improving Health Care Quality through Accreditation



# About AAAHC – The Leader In Ambulatory Care Accreditation

- Created for ambulatory care by ambulatory care
- 35 years dedicated to quality improvement in ambulatory care
- Private, independent, not-for-profit, largest accreditor of ambulatory settings
- Board of Directors
  - 18 national health care organizations
  - Examine every issue related to ambulatory accreditation plus new trends impacting accreditation and quality of care



# What is distinctive about AAAHC?

- Peer-based accreditation program
- Nationally-recognized standards
- 350+ surveyors – physicians, dentists, oral surgeons, nurses, NPs, PAs, pharmacists, administrators
- Governing Board comprised of representatives from 18 professional organizations
- Consultative & educational process



# Why choose AAAHC?

- Consultative and educational approach
  - Ask questions, and receive solutions
  - Explain your unique organization's implementation of a particular standard – what “works” for your setting
  - Full participation in summation conference
- The on-site survey takes place on a mutually agreed upon date
- Written report of survey findings provides the blueprint for continued improvement and transformation to becoming a Medical Home.

# The AAAHC approach to accreditation/certification

Consultative, educational survey process:

Discovery vs. inspection

Consultative vs. prescriptive

Collaborative vs. dictatorial

# Medical Home Accreditation

Comprehensive review of organizations entire operation including the ability to deliver care as a Medical Home.

- Eight Core Chapters
- Applicable Adjunct Chapters
- Medical Home Chapter
- Large multi-site locations to solo provider sites
- Awarded two certificates





# Medical Home On Site Certification

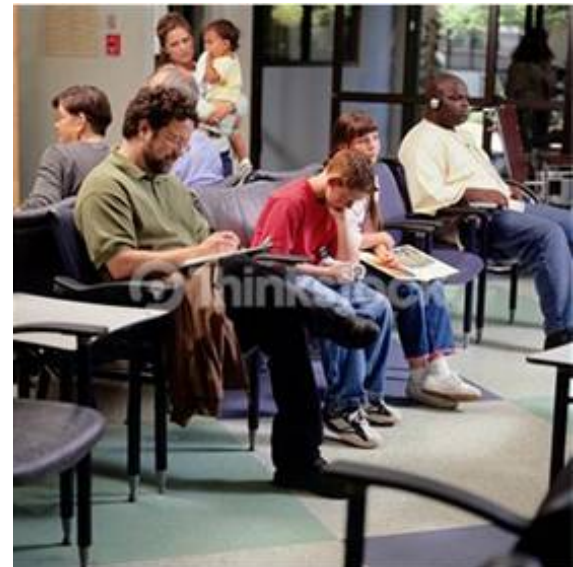
Focused review limited to Medical Home delivery of care

- Chapters dedicated to the individual principles of Medical Home
- Accreditation not necessary
- Suitable for small and large practices
- Less expensive

# AAAHC Medical Home Accreditation/ Certification

AAAHC survey always includes a site visit

- Peer reviewer observes the culture, the dynamics, the quality and the patient centeredness in action



# Principles for a Successful Medical Home

1. Focus on provider/patient relationship
2. Make the patient the center of care---  
Informed, engaged, empowered.
3. Provide accessible, comprehensive and continuous, quality (patient defined) care
4. Collect and report data that are meaningful to the patient
5. Improve and innovate

# The Medical Home Standard

## A. Relationship

- Patient perceptions, care team, patient education, patient understanding, address health issues, prevention, adequate time and resources

## B. Accessibility

- Medical service, health information, written standards

## C. Comprehensiveness

- Scope of services, self help resources, community resources

# The Medical Home Standard

## D. Continuity of Care

- Care team visits, referrals & consultations, follow up visits, missed and cancelled appointments, transitions of care, after hour care, phone and messages,

## E. Quality

- Guidelines, quality monitoring and management, quality improvement

# AAAHC Updates

- 2014 Accreditation Standards for Ambulatory Care effective March 1, 2014
- Chronic Care Management Standards for CMS
  - AAAHC invited as Technical Expert Panel participant
  - AAAHC Standard on Meaningful Use to be in place on or before CMS approval

# AAAHC Updates cont.

- AAAHC received CCIIO recognition as an approved accreditor for qualified health plans
- Growth of Employer Based Health Clinic Accreditation
  - Walgreens and Take Care Clinics



# Questions?





# AAAHC Accreditation Services



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