## **Clinical Health Coach® Support System** READINESS ASSESSMENT Indicate your organizational level of readiness in each area: . SYSTEM OF CARE **High Readiness** PHYSICIAN LEADERSHIP **Developing Readiness Patient Assessment** Low Readiness **Directed Care DATA** Protocols Patient Registries **BEST PRACTICE** Standing Orders **GUIDELINES** EMR Evidence Based Predictive Modeling Interventions **Health and Risk** SANTHEARE TEAM & RESOURCE Preventative Care Stratification Guidelines Quality Reports Chronic Care Outcome Measurement CLINICAL **Concensus Guidelines** HEALTH REFERRAL SYSTEM **ADMINISTRATIVE SUPPORT** COACH Referral Contacts Quality Reporting Processes Home Health Time Allocated for Health Coaching High Risk Case Management Health Coach Training and Skills Development Chronic Condition Resources/Educational **Education Programs TEAM SUPPORT** Materials Triage Workflow Redesign Appointment Space Management **Care Transitions Protocol** Community Support Resources Clinical Health Coach © Iowa Chronic Care Consortium 2012