Greater Boston Super-Utilizer Pilot Project

Henry White, MD: Project Director; Clinical Director, Brookline Community Mental Health Center.

Partners

- Greater Boston Aligning Forces for Quality
- •Beth Israel Deaconess Medical Center: Health Care Associates Primary Care
- •Brookline Community Mental Health Center: Healthy Lives Program

Target Population:

- •"Ultra-Utilizers" -- Top 75 patients (range of 7 to 25 hospitalizations in past year)
- •Lives within 2 mile radius of BIDMC; Exclusion: oncology/obstetrics
- •Modal Patient: 2+ chronic medical conditions plus persistent mental illness (Quadrant IV of Quadrant IV)

Healthy Lives Program Approach

