# Centers for Medicare & Medicaid Pay for Performance Updates

Jeff Flick Regional Administrator CMS, Region IX February 7, 2006



## **Big Changes in Medicare**

New orientation toward prevention

 Personalized help for people with special conditions and chronic healthcare issues

 Assistance for Low-Income Beneficiaries

 Medicare is converting from a bill paying bureaucracy and a one sized fits all program, to an agency providing personalized help and benefits to beneficiaries.

 Traditionally, Medicare has not communicated with beneficiaries, it has been a standard set of national benefits focused on paying for complications. New focus on prevention and avoiding complications of chronic illness.

#### Personalizing Medicare Services

 The drug benefit is the first big step in personalizing services.
 There are a lot of choices and benefits that can be tailored uniquely to beneficiaries

#### Personalizing Medicare Services

- It is not enough to just change the benefits. We must help educate beneficiaries to understand the new benefits and to use them wisely
- Much of the education and communication with beneficiaries will be accomplished by working through providers, hence the need for pay for performance

# Improving Performance

- Medicare has a fundamental interest in re-structuring the payment system.
- Medicare is no longer going to pay based purely on volume; the days of the more you do the more you get paid are about to end.

- Medicare intends to become a value based purchaser
  - Medicare will measure performance
  - Medicare will pay at least partially based on performance



- We pay for the wrong care much of the time (45%)
- We pay for inappropriate care
- We pay for unnecessary care
- We pay for mistakes and errors
- We pay for many duplicative diagnostic studies
- We must do better- we cannot afford to continue on this path



- Medicare wants to pay for the right care for every patient every time
- Medicare wants to pay for all of the care needed by beneficiaries that is supported by science
- Medicare wants to pay for all of the appropriate preventative care for all beneficiaries based on scientific standards
- P4P is not cost control in disguise, Medicare wants to pay for performance



- Measuring patients experience of care
- Measuring and rewarding based on efficiency and eliminating waste and unnecessary costs
- Measuring ability to use evidence based care
- Measuring appropriate use of preventive care

## Paying for Performance through Demonstrations

- CMS currently pays for quality through a series of demonstrations (all must be budget neutral)
- A large number of quality demonstrations were mandated in MMA

#### **Current P4P Demonstrations**

Premier Hospital Reporting  Physician Group Practice Demonstration

DOQ-IT (Sec 649)

 High Cost Beneficiaries

 CCIP / Medicare Health Support

 Medicare Health Care Quality (Sec 646)

 BIPA Disease Management / Heart Partners

### What CMS Really Needs

- We need a good Medicare
   Advantage model for doing P4P inside the expanding MA program.
- Is anyone here aware of a good P4P program?

# Stay Informed Through Region IX Stakeholder Call

Every 3<sup>rd</sup> Thursday of the Month, 2-3pm PST

Next call March 16, 2006

Toll Free: 888-452-0273

Pass Code: Stakeholder Call

**Leader: Jeff Flick** 

- Register for "CMS Region IX Stakeholder" ListServ for notification and details about calls through:
- http://www.cms.hhs.gov/apps/mailinglists/

#### **Thank You!**

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