Statewide All-Payer Claims Databases: Connecting the Dots and Filling Critical Information Gaps

March 25, 2014 9th Annual Pay for Performance Summit

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Background

- APCD Overview
 - What are statewide APCDs?
 - Which states are implementing?
 - How are APCDs used?
- APCDs and Data Centers, section 2794(c)(1)(C)
- APCDs as a Tool for Price Transparency

Our Work

- Early Stage Technical Assistance to States
- Shared Learning
- Catalyzing States to Achieve
 Mutual Goals

 APCD All-Payer Claims Database

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Backdrop 2005-2013

- Increased Transparency Efforts (state, consumer, employer, etc.)
- Health Information Exchange (HITECH)
- Health Reform (PPACA)
- Payment Reform
 - Patient Centered Medical Home
 - Accountable Care Organizations

Evolution of Data Sets for States

Administrative Data Sets

- Hospital Discharge
- Medicaid
- Medicare
- All-Payer Claims
 Databases

Clinical Data Sets

- Public Health Registries
- Clinical Registries
- Electronic Health Records
- Laboratory Systems
- Health Information Exchanges

Linkage?

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Health Costs: New Payment Reform Approaches Are Data-Intensive

- Both publicly funded programs and private insurance markets are talking a lot about Accountable Care Organizations and "all payer databases" as tools to contain health costs and improve quality.
 - (National Conference of State Legislatures)

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Definition of APCDs

- Databases, created by state mandate, that typically include data derived from medical, pharmacy, and dental claims with eligibility and provider files from private and public payers:
 - Insurance carriers (medical, dental, TPAs, PBMs)
 - Public payers (Medicaid, Medicare)

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Typical APCD Data Sets Commercial / Medicaid FFS / TPAs / PBMs / Managed Care / **Dental / Medicare SCHIP** ELIGIBILITY FILE PROVIDER FILE Parts C & D **APCD FUTURE: Medicare Parts A** TRICARE & VA & & B **IHS & FEHB** © 2009-2013, APCD Council, NAHDO, UNH. All Rights Re

Typically Included Information

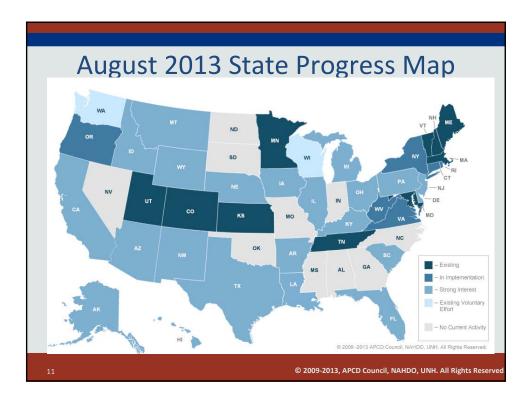
- Social Security Number**
- Patient demographics(date Service dates of birth, gender, residence, - Service provider (name, relationship to subscriber)
- Type of product (HMO, POS, Indemnity, etc.)
- Type of contract (single) person, family, etc.)
- Diagnosis codes (including) E-codes)
- Procedure codes (ICD, CPT, Type of bill HCPC, CDT)
- NDC code / generic indicator / other Rx

- Revenue codes
- tax id, payer id, specialty code, city, state, zip code)
- Prescribing physician
- Plan charges & payments
- Member liabilities (co-pay, coinsurance, deductible)
- Date paid
- Facility type
- Other 835/837 fields

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Typically Not Included Information

- -Services provided to uninsured
- Denied claims
- -Workers' compensation claims
- Referrals
- Test results from lab work, imaging, etc.
- Provider affiliations
- Premium information
- Capitation fees
- Administrative fees
- Back end settlement amounts
- Back end P4P or PCMH payments



Paradigm Shift: State Data Silos to "Connecting Dots" Across the System

(or why are states building APCDs?)

- States recognize the need for robust, interconnected repositories of data.
- Despite funding constraints, states are investing in their information infrastructure:
 - Enhancement of existing health care data
 - Expansion to outpatient/all payer claims databases
- Essential infrastructure (it's not all about the IT):
 - Patient identifiers
 - Physician identifiers
 - Payment fields
 - Data analysts

Areas for Standardization

- 1. Data collection / submission
 - Aligning to HIPAA Standards
 - Edit protocols and thresholds
- 2. Data release
 - Political
 - State-driven
- 3. Data Transformation
- 4. Meta Data
- 5. Measures and Reporting

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APCD Opportunities with HIE* & HIX

HIE

- Calculating Fiscal Impact of Clinical Decision-Making and Comparative Effectiveness
- Public Health Research
- Health Services Research
- Risk Adjustment and Episodic Analyses
- Populating the HIE With APCD "Non-Clinical Events"
- TBD....

Rate Review

- Risk Adjustment
- NISK Aujustinent
- Medical Loss Calculations
- Product Design
- Benefit Design
- Quality Metrics Integration
- TBD...

* Or Other Clinical Repositories Such As Registries or Electronic Health Records.

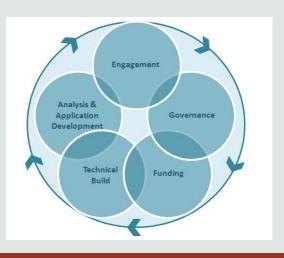
Collection Standards

- Variation in data submission standards by state
- Effort launched 5 years ago at AHIP
- Pharmacy
 - National Council for Prescription Drug Programs, Uniform Healthcare Payer Data Standard Implementation Guide – October 2011, http://www.ncpdp.org/Standards-info.aspx
- Medical/Dental
 - ASC X12 Post-Adjudicated Claims Data Reporting (PACDR) Guides for Institutional, Professional & Dental - October 2012, http://store.x12.org/store/healthcare-5010-original-guides
- Member Eligibility
 - PACDR work group, Implementation Guide for member information, in progress (<u>info@disa.org</u>)

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State Experiences and Lessons Learned

All-Payer Road Map



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Data Release

- WHO Is Granted Access To WHICH Data Under WHAT Circumstances?
 - Data Release Boards / Privacy Boards
 - Data Use Agreements
- Are Data To Be Considered a Public Utility By The State And Stakeholders?
- Release "Staging" and Formats

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Usage Examples

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Something for Everyone HEALTH DEPARTMENT INSURANCE DEPARTMENT POLICY MAKERS MEDICAID PURCHASERS RESEARCHERS PROVIDERS PAYERS CONSUMERS

NAHDO Observations on State Reporting

- APCD's that are most developed in terms of public reporting are those that have had APCD systems longer...
- States with mandatory reporting tend to do more public reporting
- Voluntary collections are less likely to report publicly and those that do are more likely to use measures that do not distinguish between providers (e.g., process measures with 99% compliance)
- Newer APCDs challenged by data lags and vendor issues
- Wide variation in number of reports, website availability and website content

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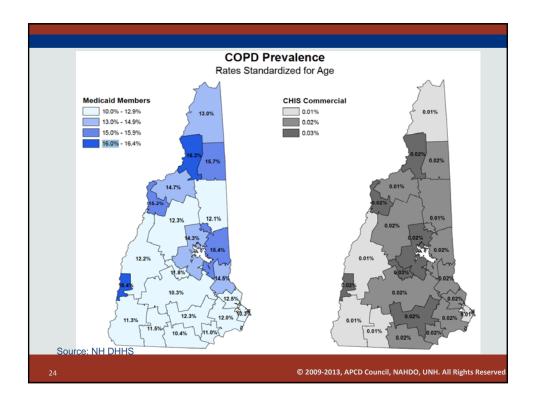
NAHDO Observations on Measurement

- Large range of measures in use
 - Likely stakeholder influence in measure selection
- Population health measures are plentiful
 - mainly utilizing geographic variation to examine prevalence of disease, access to care
- Measures less prevalent due to complexity, cost, software, provider resistance:
 - Risk adjustment or diagnostic/episodic groupers
 - Episode measurement very limited
- Quality measures are also limited:
 - May reflect stakeholder push for cost and pricing information
 - Some quality measures in use have little or no variation across providers—and therefore, very little utility
- Because of limitation on quality measures and episode measures efficiency measures are also lean.
 - No composite measures of efficiency in use.
- At this time, it would be very difficult to create benchmarks or to do regional/national analyses given the lack of consistency in measures used by APCDs

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State Report Examples Population Health

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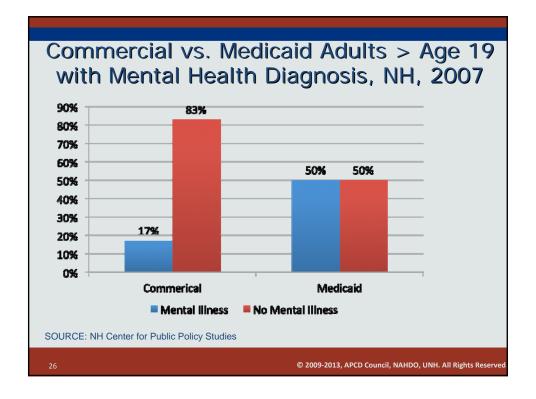


Selected Prevalence Conditions - Vermont Commercial Population - 2007-2009

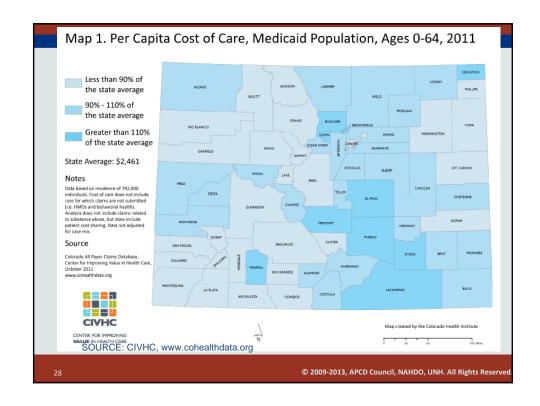
| | Rate/1,000 | Rate/1,000 | Rate/1,000 |
|------------------------------------|------------|------------|------------|
| Major Disease Category | Members | Members | Members |
| | 2007 | 2008 | 2009 |
| Cancers | | | |
| Breast Cancer | 6.3 | 6.3 | 6.6 |
| Lung Cancer | 1 | 1 | 1 |
| Colorectal Cancer | 1.2 | 1.1 | 1.2 |
| Digestive System Diseases | 101 | 99.5 | 101.1 |
| Heart & Other Circulatory Diseases | | | |
| Coronary Heart Disease | 13.2 | 12.9 | 13.5 |
| Stroke | 4.8 | 4.9 | 5.2 |
| Congestive Heart Failure | 2.3 | 2.3 | 2.2 |
| Genitourinary System Disorders | 160.5 | 156.3 | 156.0 |
| Respiratory System Disorders | 263.3 | 255.5 | 261.1 |

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NH CLAIMS Web Reporting and Query Module

Report Type: Prevalence Report Category: Diabetes Report Sub-category: Diabetes Rate

Type of Payer=Commercial Measurement Year 2009

| | | County of Residence=Belknap | | | | State of New Hampshire Total | | | | | |
|--------------------------|----------------------|-----------------------------|--------------------|--------------------------------------|--|------------------------------|--------------------|--------------------|--------------------------------------|--|--------------|
| Age Group (Standard) | Rate per 1,000 | Lower 95% CI | Upper 95% CI | Number of Selected Individuals | Number of Population Individuals | Rate per 1,000 | Lower 95% CI | Upper 95% CI | Number of Selected Individuals | Number of Population Individuals | Significance |
| ** Age-Adjusted Total ** | 28.7 | 26.9 | 30.5 | N/A | N/A | 27.7 | 27.3 | 28.1 | N/A | N/A | Not Sig |
| 0-4 | * | * | * | + | 765 | 0.5 | * | + | 9 | 15,154 | + |
| 5-14 | 2.8 | * | | 7 | 2,466 | 3.1 | 2.6 | 3.6 | 156 | 49,762 | * |
| 15-24 | 7.7 | 4.9 | 11.6 | 23 | 2,965 | 6.0 | 5.3 | 6.6 | 342 | 56,948 | Not Sig |
| 25-34 | 14.8 | 10.0 | 21.0 | 31 | 2,086 | 11.8 | 10.8 | 12.8 | 498 | 42,011 | Not Sig |
| 35-44 | 26.0 | 20.7 | 32.3 | 82 | 3,150 | 26.7 | 25.4 | 28.0 | 1,664 | 62,237 | Not Sig |
| 45-54 | 56.1 | 49.1 | 63.0 | 249 | 4,437 | 56.0 | 54.4 | 57.6 | 4,683 | 83,558 | Not Sig |
| 55-64 | 110.3 | 100.2 | 120.4 | 457 | 4,142 | 107.7 | 105.3 | 110.2 | 7,464 | 69,243 | Not Sig |
| ** Crude Total ** | 42.5 | 39.6 | 45.3 | 851 | 20,011 | 39.1 | 38.4 | 39.7 | 14,816 | 378,913 | N/A |

Source: http://www.nhhealthwrqs.org

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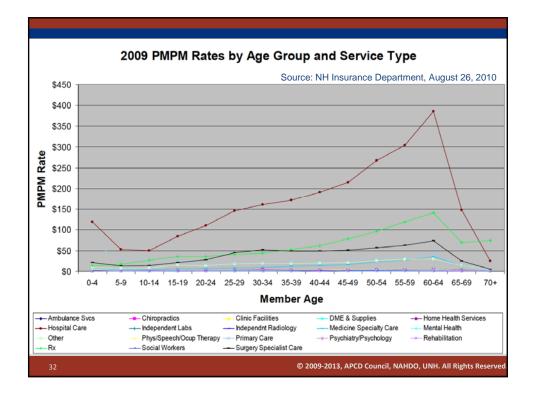
Adverse Drug Event IP Discharges, Rates, and Payments, by Carrier, Maine Commercial Claims, 2006-2007

| Carrier (Blinded) | ME Discharges | Rate / 1,000 | ME Payments | % Total Payments |
|----------------------|------------------|-----------------|----------------|---------------------|
| 1 | 30 | Discharges | ¢272.200 | 10/ |
| 1 | 39 | 0.77 | \$273,288 | 1% |
| 2 | 127 | 2.52 | \$1,320,522 | 0% |
| 3 | 9 | 0.18 | \$55,807 | 0% |
| 4 | 1,254 | 24.92 | \$23,014,786 | 90% |
| 5 | 4 | 0.08 | \$21,312 | 0% |
| 6 | 84 | 1.67 | \$884,545 | 3% |
| Total | 1,517 | 30.14 | \$25,570,259 | 100% |

Source: MEHAF

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State Regulatory Agency Examples



Medicaid Payment Rate Benchmarking

Average Payment Including Patient Share, 2006

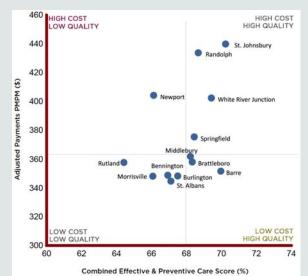
| Procedure Code | Health Plan 1 | Health Plan 2 | Health Plan 3 | NH Medicaid |
|-----------------------------------|---------------|---------------|---------------|-------------|
| 99203 Office/Outpatient Visit New | | | | |
| Patient, 30min | \$124 | \$115 | \$130 | \$42 |
| 99212 Office/Outpatient Visit | | | | |
| Established Patient, 10min | \$51 | \$48 | \$52 | \$30 |
| 99391 Preventive Medicine Visit | | | | |
| Established Patient Age <1 | \$111 | \$102 | \$107 | \$61 |
| 90806 Individual psychotherapy in | | | | |
| office/outpatient, 45-50min | \$72 | \$71 | \$71 | \$61 |

SOURCE: NH DHHS

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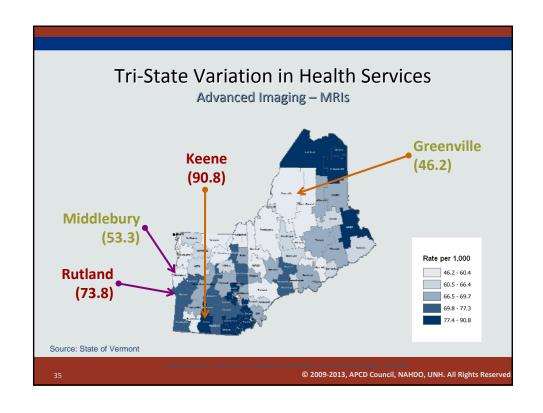
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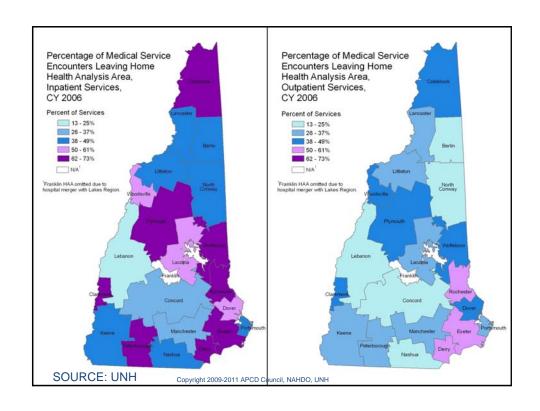
Vermont Comparative Costs and Quality by Region



The scattergraph shows the relationship between the rate of payments and the rate of effective and preventive care. The graph's vertical axis displays the rate of payment per member per month (PMPM) adjusted for differences in age, gender, and health status of the population. The graph's horizontal axis displays the combined effective and preventive care score. The crosshair lines display the statewide average for each axis; subpopulations are classified into quadrants based on comparison to the statewide average.

SOURCE: VT BISHCA





NH Carrier Discounts - 2009 Commercial

Aggregate Discounts (Below)

HMO Discounts by Carrier (Right)

- 1) Anthem NH = 38.6%
- 2) Harvard Pilgrim Health Care = 38.5%
- 3) Connecticut General Life Insurance/Cigna = 32.9%
- 4) MVP = 30.4%
- 5) All other insurance = 20.5%

HMO - All Providers Included

| | | Average | | |
|---------------------|--------------|----------|----------|----------|
| Carrier | Observations | Discount | Lower CI | Upper Cl |
| All Other Insurance | 2,281 | 34.3% | 33.4% | 35.2% |
| CGLI/Cigna | 11,079 | 34.1% | 33.8% | 34.5% |
| Anthem - NH | 590,534 | 31.2% | 31.2% | 31.3% |
| Harvard Pilgrim HC | 240,825 | 30.2% | 30.1% | 30.3% |
| MVP | 303 | 30.1% | 27.8% | 32.5% |

HMO - Hospitals Only

| Carrier | Observations | Average Discount | Lower CI | Upper |
|---------------------|--------------|---------------------|-------------|-------|
| Anthem - NH | 106,527 | 38.6% | 38.5% | 38.8% |
| Harvard Pilgrim HC | 48,330 | 36.0% | 35.8% | 36.1% |
| CGLI/Cigna | 2,064 | 34.1% | 33.5% | 34.8% |
| MVP | 69 | 22.4% | 19.5% | 25.4% |
| All Other Insurance | 435 | 21.5% | 20.1% | 22.8% |

HMO - No Hospitals

| | | Average | | |
|---------------------|--------------|----------|----------|----------|
| Carrier | Observations | Discount | Lower CI | Upper CI |
| All Other Insurance | 1,846 | 37.3% | 36.4% | 38.3% |
| CGLI/Cigna | 9,015 | 34.1% | 33.7% | 34.5% |
| MVP | 234 | 32.4% | 29.5% | 35.2% |
| Anthem - NH | 484,007 | 29.6% | 29.5% | 29.6% |
| Harvard Pilorim HC | 192 495 | 28.8% | 28.7% | 28 9% |

Source: NH Insurance Department, January 28, 2010

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NH vs. Out –of-State Spending

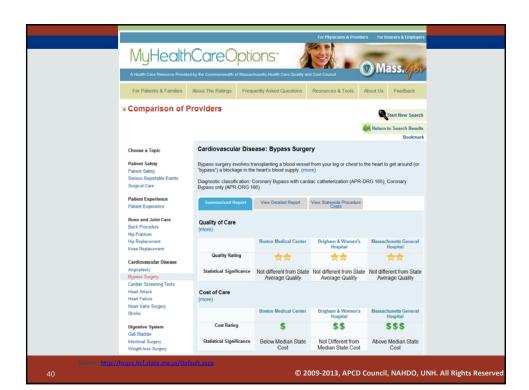
2009 Commercial Membership

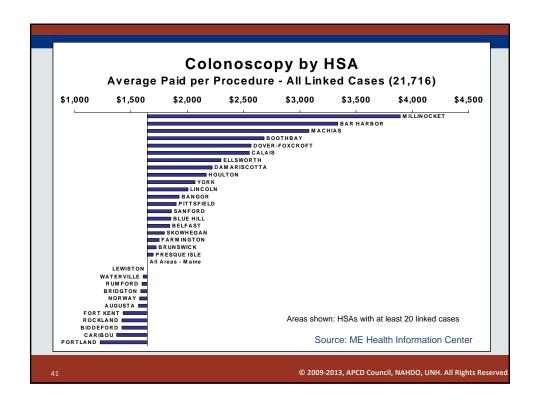
| Health Insurance Carrier | Location of Care Provided | Average Membership | Patients*§ | Patients as a Percent of Membership§ | Percent of Allowed Dollars | Payments per Patient | Average Risk Score¥ |
|-----------------------------|---------------------------------|-----------------------|------------|--|----------------------------------|-------------------------|---------------------------|
| | MA | | 23,561 | 15% | 10% | \$2,472 | 1.30 |
| Anthem - NH | NH | 161,556 | 166,260 | 103% | 85% | \$3,047 | 0.91 |
| | Other | , | 38,663 | 24% | 5% | \$838 | 1.21 |
| Totals/Overall Average | | | | | | \$2,614 | 1.00 |
| | | | | | | - | ********** |
| | MA | | 19,552 | 20% | 12% | \$2,053 | 1.32 |
| HPHC | NH | 95,662 | 96,064 | 100% | 84% | \$2,949 | 0.90 |
| | Other | | 15,096 | 16% | 5% | \$1,011 | 1.24 |
| Totals/Overall Average | | | | | | \$2,591 | 1.00 |
| | | | | | | Barrensan | |
| | _MA | | 13,667 | 30% | 12% | \$1,525 | 1.23 |
| CIGNA | NH | 45,560 | 46,630 | 102% | 77% | \$2,919 | 0.87 |
| | Other | , | 25,334 | 56% | 11% | \$743 | 1.12 |
| Totals/Overall Average | | | | | | \$2,053 | 1.00 |
| | | | | | | | |

Source: NH Insurance Department, August 2, 2010

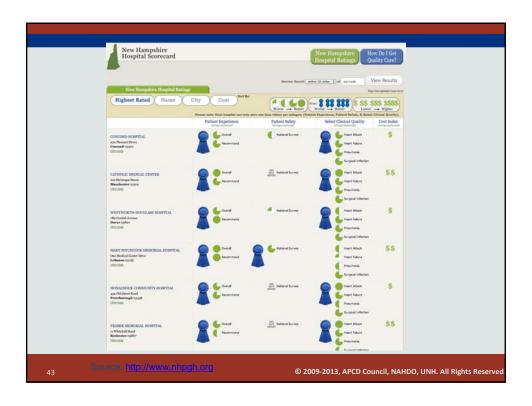
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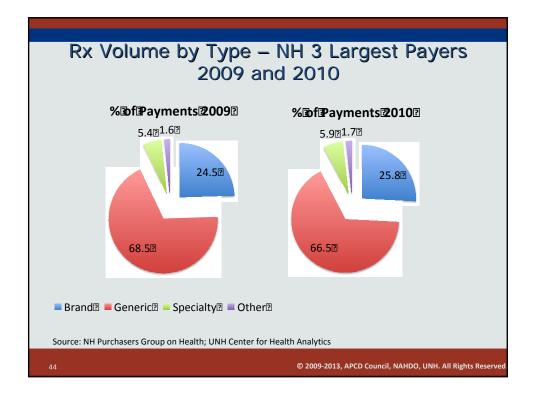
Consumer Site Examples





Purchaser Information Examples





Top 10 Therapeutic Class by Number of Scripts, Utah, 2009

| | Therapeutic Class | Total Cost | Utilizing Members | Cost Per Member | Number of Scripts | Average Cost Per Script | Percent Generic |
|----|---------------------|--------------|----------------------|--------------------|----------------------|-------------------------------|--------------------|
| 1 | ANTIDEPRESSANTS | \$18,338,790 | 94,876 | \$531 | 526,540 | \$35 | 80 % |
| 2 | ANALGESICS - OPIOID | \$11,508,735 | 129,968 | \$469 | 444,927 | \$26 | 96 % |
| 3 | ANTIHYPERLIPIDEMICS | \$15,201,559 | 62,289 | \$658 | 325,794 | \$47 | 63 % |
| 4 | ANTIHYPERTENSIVES | \$9,771,828 | 58,762 | \$418 | 320,653 | \$30 | 67 % |
| 5 | ULCER DRUGS | \$22,198,987 | 71,613 | \$1,136 | 279,649 | \$79 | 76 % |
| 6 | CONTRACEPTIVES | \$5,943,860 | 48,213 | \$373 | 230,791 | \$26 | 57 % |
| 7 | THYROID AGENTS | \$1,878,011 | 45,379 | \$116 | 221,639 | \$8 | 89 % |
| 8 | ANTIDIABETICS | \$19,249,166 | 33,623 | \$1,445 | 220,602 | \$87 | 53 % |
| 9 | PENICILLINS | \$1,660,924 | 134,258 | \$110 | 195,531 | \$8 | 99 % |
| 10 | DERMATOLOGICALS | \$10,904,253 | 99,052 | \$864 | 190,709 | \$57 | 69 % |

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Top 10 Therapeutic Class by Total Cost, Utah, 2009

| | Therapeutic Class | Total Cost | Utilizing Members | Cost Per Member | Number of Scripts | Average Cost Per Script | Percent Generic |
|----|---|--------------|----------------------|--------------------|-------------------------|-------------------------------|--------------------|
| 1 | ULCER DRUGS | \$22,198,987 | 71,613 | \$1,136 | 279,649 | \$79 | 76 % |
| 2 | ANTIDIABETICS | \$19,249,166 | 33,623 | \$1,445 | 220,602 | \$87 | 53 % |
| 3 | ANTIDEPRESSANTS | \$18,338,790 | 94,876 | \$531 | 526,540 | \$35 | 80 % |
| 4 | ANTIHYPERLIPIDEMICS | \$15,201,559 | 62,289 | \$658 | 325,794 | \$47 | 63 % |
| 5 | ANTIASTHMATIC AND BRONCHODILATOR AGENTS | \$14,187,136 | 52,501 | \$1,360 | 175,722 | \$81 | 8 % |
| 6 | ANALGESICS - OPIOID | \$11,508,735 | 129,968 | \$469 | 444,927 | \$26 | 96 % |
| 7 | ADHD/ANTI-NARCOLEPSY/ANTI- OBESITY/ANOREXIANTS | \$11,245,893 | 29,251 | \$1,187 | 134,252 | \$84 | 38 % |
| 8 | ANTICONVULSANTS | \$11,111,165 | 34,016 | \$990 | 175,778 | \$63 | 86 % |
| 9 | DERMATOLOGICALS | \$10,904,253 | 99,052 | \$864 | 190,709 | \$57 | 69 % |
| 10 | ANTIPSYCHOTICS/ANTIMANIC AGENTS | \$9,880,361 | 10,620 | \$3,018 | 52,552 | \$188 | 31 % |

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Health Care Reform Examples

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APCDs and Health Reform

- Population health evaluation
- Prevalence measures Consumer
- Utilization and spending
- Quality measures
- Risk stratification for chronic conditions

- Risk adjustment
 - · Rate review audits
 - Consumer engagement
 - Employer engagement

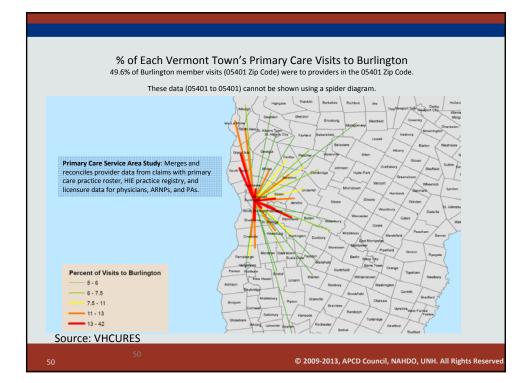
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Preliminary Indicators Report, NH Medical Home Pilot Total Costs by Practice Site vs. Non-Medical Home Sites

| Practice Site | Total Cost PMPM Baseline Period January 2008 – June 2009 | Total Cost PMPM Pilot Period July 2009 – September 2010 |
|-----------------------|---|--|
| Site #1 | \$196 | \$118 |
| Site #2 | \$218 | \$158 |
| Site #3 | \$335 | \$229 |
| Site #4 | \$172 | \$110 |
| Site #5 | \$261 | \$207 |
| Site #6 | n/a | \$225 |
| Site #7 | \$251 | \$127 |
| Site #8 | \$182 | \$128 |
| Site #9 | \$203 | \$120 |
| Total NH MH Sites | \$240 | \$151 |
| Total NH Non MH Sites | \$240 | \$222 |

*Notes: PRELIMINARY DATA: Excludes pharmacy data, is not risk adjusted, is not annualized, and unadjusted for contractual differences.

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Preliminary Analysis Chronic Condition Costs

2011 Member Counts and Medical Claims PMPM for Chronic Conditions*, NH ACP Sites and State Comparator

* Diabetes, CVD, CHF, COPD, Asthma, using OptumInsight ETG Grouper

| Population | State Comparator Total Members | State Comparator Total PMPM |
|--------------------------------|--------------------------------------|-----------------------------------|
| No Chronic Conditions | 291,867 | \$293 |
| With Chronic Condition | 79,733 | \$762 |
| 1 Chronic Condition | 65,238 | \$613 |
| 2 or More Chronic Condition | 14,495 | \$1,428 |
| All Members | 371,600 | \$394 |

Source: UNH, Center for Health

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Analytics.
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Preliminary Analysis ACP ED Utilization

Emergency Department, PCP-Attributed Members, Commercial (CY 2011) and Medicaid (July 2011-June 2012), ACP Total Population

| | COMMERCIAL | | | MEDICAID | | |
|-----------------------------------|-----------------|---------------------|-----------------|-----------------|------------------|-----------------|
| | % of Members | Rate per 1000 | Overall PMPM | % of Members | Rate per 1000 | Overall PMPM |
| 0 Emergency Dept. Encounters | 83.3% | 0 | \$258 | 63.2% | 0 | \$281 |
| 1 Emergency Dept. Encounter | 12.6% | 1,017 | \$704 | 20.4% | 1,039 | \$397 |
| 2-4 Emergency Dept. Encounters | 3.8% | 2,395 | \$1,435 | 13.7% | 2,617 | \$586 |
| 5+ Emergency Dept. Encounters | 0.3% | 7,133 | \$3,770 | 2.7% | 7,768 | \$1,208 |
| All Emergency Dept. Encounters | 100.0% | 241 | \$369 | 100.0% | 793 | \$373 |

Source: UNH, Center for Health

Analytics.
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ETGs for Benign Conditions of the Uterus Maine Commercial Claims (2006–2007); Full Episodes Outliers Removed Preference Sensitive Care

| BENIGN CONDITIONS OF THE UTERUS | HYSTERECTOMY | OTHER SURGICAL PROCEDURES | WITHOUT SURGERY |
|---------------------------------|--------------|------------------------------|-----------------|
| ETG-Subclass | 646 | 646 | 647 |
| Number of Episodes | 938 | 2,183 | 7,369 |
| % with CT-Scan | 11% | 15% | 9% |
| % with Ultrasound | 57% | 67% | 45% |
| % with Hysteroscopy | 7% | 48% | 9% |
| % with Colposcopy | 1% | 2% | 17% |
| % with Endometrial biopsy | 20% | 13% | 9% |
| Average Payment per Episode | \$11,074 | | \$1,273 |

The average episode payment for members with abdominal hysterectomy was \$11,221, and the average payment for members with vaginal hysterectomy was \$10,990. Of members with a hysterectomy, 66% had abdominal and 34% had vaginal hysterectomy. Other surgical procedures included hysteroscopy ablation, laparoscopic removal of lesions, myomectomy, and removal of ovarian cysts.

SOURCE: ONPOINT HEALTH D ATA

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Filling APCD Information Gaps

Capturing Supplemental Information

- Other fiscal information
 - Non-claims based payments, e.g.
 - Contract settlement payment
 - P4P payment
 - · Quality bonus payment
 - Primary care centered medical home payment
 - Premium payments
- Benefit Structure Information
 - Plan Design details, e.g.
 - Deductible
 - Service limits

55

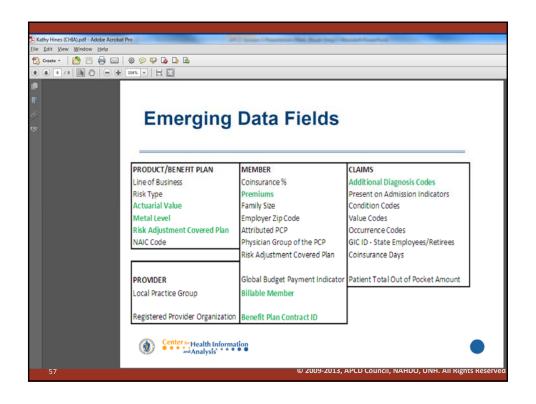
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Proposed Supplemental Fiscal File

Source G/L (Not Claims):

- Carrier ID
- Provider ID
- Transaction date
- Debit or credit amount
- •Transaction reason code (i.e., contract settlement payment, P4P payment, quality bonus payment, primary care centered medical home payment, capitation fee, other payment)

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APCDs and Data Center, section 2794 Develop fee schedules and other database tools that High Potential: APCDs capture system-wide financial fairly and accurately reflect market rates for medical and geographic fields to support variation studies services and the geographic differences in those Use the best available statistical methods and data High Potential: Analytic tools are under development processing technology to develop such fee schedules for state APCDs and best practices are shared across states through the APCD Council. and other database tools Regularly update such fee schedules and other High Potential: Annual, and in some cases, quarterly database tools to reflect changes in charges for updates to APCDs are feasible medical services Make health care cost information readily available to Actual: NH, ME Health Cost Web Portals: other states the public through an Internet website that allows will follow consumers to understand the amounts that health care providers in their area charge for particular medical services Regularly publish information concerning the Actual: Transparency and documentation in health statistical methodologies used by the center to data management and analytics analyze health charge data and make such data available to researchers and policy makers. © 2009-2013, APCD Council, NAHDO, UNH. All Rights Reserv

Price Transparency

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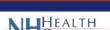
Price Transparency Drivers

- Policymakers:
 - Identify high performing communities & cost effective care
 - Benchmark Medicaid payments/utilization
 - Validate carrier rate filings
- Employers
 - Forecast health care costs
 - Top providers, services by cost
- Inform Consumers
 - Out of pocket cost increases stimulates demand for information

Price Transparency Challenges

- Data collection and data quality issues
- Provider Identifiers and attribution methodology
- Sensitive information disclosure (negotiated rates between providers and payers)
- Linking cost with quality

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Detailed estimates for Arthroscopic Knee Surgery (outpatient)

Procedure: <u>Arthroscopic Knee Surgery (outpatient)</u>
Insurance Plan: Anthem - NH, Health Maintenance Organization (HMO)
Within: 20 miles of 03301

Deductible and Coinsurance Amount: \$200.00 / 10%

| Lead Provider Name | Estimate of What you Will Pay | Estimate of What Insurance Will Pay | Estimate of Combined Payments |
|---------------------------------------|----------------------------------|--|----------------------------------|
| CONCORD AMBULATORY SURGERY CENTER | \$507 | \$2769 | \$3276 |
| CAPITAL ORTHOPAEDIC SURGERY CENTER | \$553 | \$3177 | \$3730 |
| DARTMOUTH HITCHCOCK SOUTH | \$601 | \$3609 | \$4210 |
| LAKES REGION GENERAL HOSPITAL | \$664 | \$4178 | \$4842 |
| SPEARE MEMORIAL HOSPITAL | \$673 | \$4264 | \$4937 |
| FRANKLIN REGIONAL HOSPITAL | \$681 | \$4334 | \$5015 |
| CATHOLIC MEDICAL CENTER | \$759 | \$5036 | \$5795 |

State Averages Procedure Payments & Charges Definitions & Methodology

MAINE HEALTHCOST

Welcome to the Maine HealthCost website. This website has been developed by the Maine Health Data Organization in accordance with its mandate to produ health care facility and professional payments for services rendered to Maine residents. It is our hope that data on this website will be used to support our museful and objective data to improve the health of Maine citizens.

State Averages; Statewide charges and payments across all commercial insurance carriers and all health care facilities grouped by procedure Procedure Payments and Charges:

- Payment information for common medical procedures based upon specific selections for those with insurance
- Estimated charges an individual can expect for common medical procedures for those without insurance

Definitions and Methodology: Definitions of terms found on this site as well as the methodology behind data reported Providers and Procedures List: All procedures reported on this site, as well as facilities providing the services

Data Sources: Data used to produce reports is from commercial claims data provided by payers required to submit to the Maine Health Data Organization and conditions of CMR 90-590 Chapter 243: Uniform Reporting System for Health Care Claims Data Sets.

Note: Medicare and MaineCare (Medicaid) data were not available to include in the analysis at the time of publication.

To learn how reports are generated, see $\underline{\sf Definitions~\&~Methodology}.$

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State Averages Procedure Payments & Charges



PROCEDURE PAYMENTS AND CHARGES

Maine Health Data Organization has made every effort to ensure the reports on this website are both statistically accurate and val To learn how reports are generated see <u>Definitions & Methodology</u>.

Procedure Payments for the Insured Commercial insurance payment information for common medical procedures is provided based Procedure Charges for the Uninsured Estimated charges an uninsured individual can expect for common medical procedures

We Need YOU!

MHDO is interested in your feedback in improving our website.

Provide Feedback

For information about choosing doctors and hospitals, go to Maine Quality Forum's website,

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Lessons Learned by States

- Develop Multi-Stakeholder Approach
 - Form Provider and Payer Relationships
 - Establish trust and process to disagree respectively
- Establish a common vision and goals
- Be Transparent and create structures that value progress
- Understand Uses and Limitations
- Seize Integration & Linkage Opportunities
- Develop Use Cases



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