Greater Cincinnati Health Transformation

Setting the Standard for Health Care in America



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The Greater Cincinnati Health Council
The Health Collaborative
HealthBridge



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Overview

- Alignment of successful 3 Organizations
- Cincinnati: A Unique Model of Health Transformation
- Results & Impact
- Looking Ahead: Collective Impact Agenda
- Next Steps



Greater Cincinnati:



- **3 Organizations**: Greater Cincinnati Health Council, the Health Collaborative and HealthBridge
- **1 Goal**: Create an even stronger regional system of care that will achieve better care, better outcomes and lower costs
- Considered one of America's most connected health communities
- Created through a 20-year investment in multi-stakeholder collaboration



Greater Cincinnati Health Transformation Leadership At-a-Glance

Organizations & Roles

Health Collaborative

Practice transformation, payment reform and transparency

- Measurement
- Ambulatory improvement
- Patient Centered
- Medical Home
- Patient engagement
- Public reporting of provider performance

HealthBridge

Health IT & exchange, shared services and analytics

- •Technology adoption support
- •Meaningful use of HIT
- •Heallth information exchange

Greater Cincinnati Health
Council

Hospital quality improvement & transparency

- •Inpatient quality improvement and safety
- Care transitions
- •Readmissions reduction

Selected Services & Projects

- Adult diabetes improvement (AF4Q, Beacon)
- PCMH initiatives (AF4Q, Beacon, CPC)
- YourHealthMatters public reporting (AF4Q, Bethesda)
- Multi-payer claims data

- EHR and Meaningful Use support (REC)
- Health Information Exchange services
- ED alerts (Beacon)
- Secure messaging
- Business intelligence & analytics (Beacon)
- Integrated registry
- Shared services

- Hospital readmission reduction, education and measurement (Beacon)
- Care transitions (CMS project w/Council on Aging)
- Post-acute care transformation/metrics
- Care disparities reduction
- Hospital-specific quality reporting

Each Organization works with various community partners (employers, health plans, providers, academic institutions)

What's different in Cincinnati?

- Leadership
- Health IT
- Collaboration
- Payment Structure



Mission: To make health and health care a competitive advantage for the Greater Cincinnati region and other communities we serve



Greater Cincinnati:

Setting the Standard for Health Care in America

\$65 million in funding - The only community in America with this unique array of programs

- Leading national initiatives such as:
 - 1 of 7 Comprehensive Primary Care Initiative communities
 - 1 of 16 Aligning Forces for Quality (AF4Q) communities
 - 1 of 17 Beacon Communities
 - 1 of 62 Health IT Regional Extension Centers
 - Among first seven communities selected for CMS Care Transitions
 - 1 of 9 Qualified Entities
- >80% of physicians and hospitals connected through HealthBridge, one of the nation's largest and most advanced health information exchanges
- 500 physicians, 20+ hospitals on YourHealthMatters.org, a voluntary public transparency website with patient outcome data from practices and hospitals for diabetes and other conditions is publicly available
- 109 Patient-Centered Medical Homes —one of the highest concentrations of this highly respected primary care model anywhere in the nation













































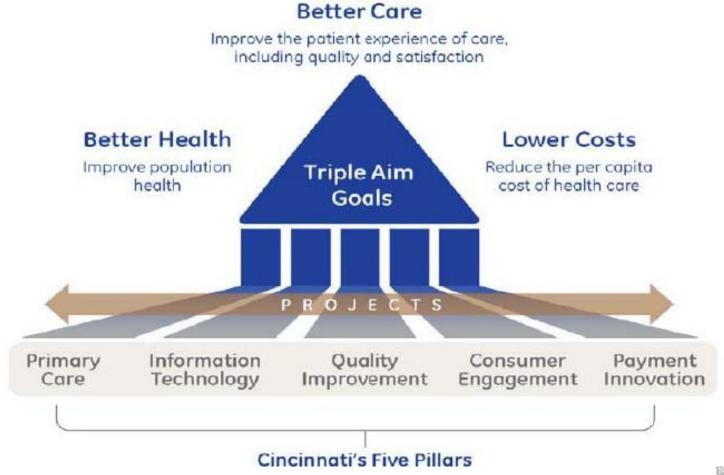




Strategic Framework



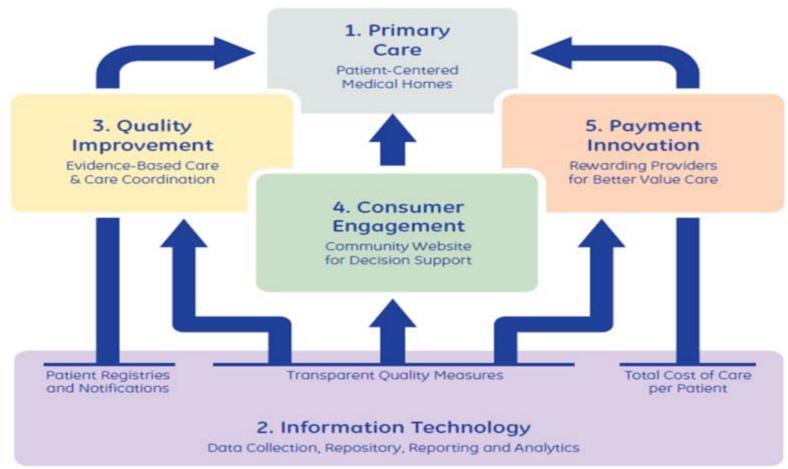






Operating Model





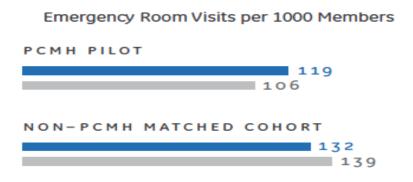
From pilot projects to production

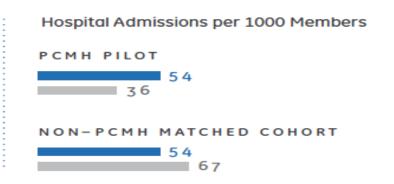


Results: Impact at GE

IMPROVING PRIMARY CARE THROUGH PCMH

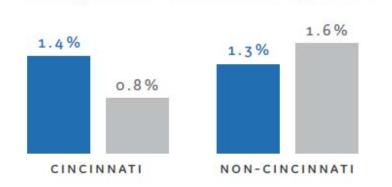
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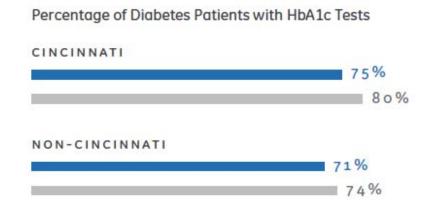


QUALITY IMPROVEMENT IN THE CARE OF ADULT DIABETES



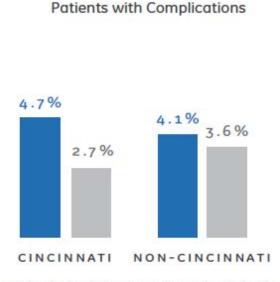


Percentage of Diabetes Patients with Complications

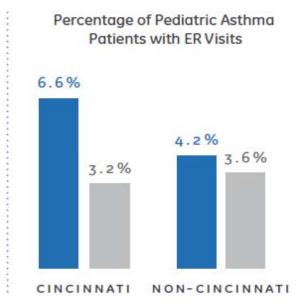


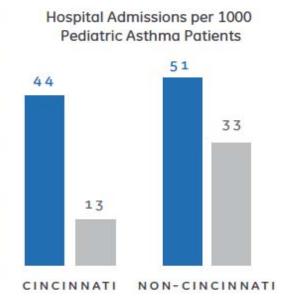
Results: Impact at GE

QUALITY IMPROVEMENT IN THE CARE OF PEDIATRIC ASTHMA • 2008 • 2012



Percentage of Pediatric Asthma





83



20°

Looking Ahead





83



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Collective Impact Agenda

- Multi-stakeholder process with 3 primary functions:
 - Identify best opportunities to improve health and delivery of health care
 - Design and align strategies and activities that will leverage progress towards goals
 - Develop data-driven systems to measure results
- Health Collaborative: Backbone organization to drive vision and strategy & coordinate resources and results
- Emphasis on aligning healthcare with population health



Summary

- The world is changing. Quickly
- States and communities need even greater alignment among those leading measurement, QI, payment and IT work
- Strive to reduce complexity, don't add to it
- Sustainability is about spreading fixed costs and being efficient
- Business school tip: Sell something people want to buy.









Questions? Comments?

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