



Successes in Regional Collaboration to Achieve the Triple Aim- Oregon

Pay for Performance Summit

San Francisco

March 24, 2014

Agenda

- Oregon Health Care Quality Corporation (Q Corp) Background
- Priority Projects – TCOC and Payment Reform
- Lessons Learned
- Questions?

Q Corp Mission



To improve the quality and affordability of health care in Oregon by leading community collaborations and producing unbiased information.

Q Corp Vision

1. Q Corp is a leader of **results-oriented collaboratives** where Oregon stakeholders come together to improve the quality and reduce the costs of health care in our state.
2. Q Corp collaborates with Oregon stakeholders to produce **transparent data and analytics** that are highly valued and actionable to improve the health outcomes of Oregonians.
3. Q Corp is a **trusted source of information that is routinely used** in health care planning, programming, delivery and evaluation.

Q Corp Partnership



- Started in 2000
- Nonprofit
- Multi-stakeholder
- Stewardship of collaboration
- NRHI , RWJF AF4Q, AHRQ CVE , CMS QE

2012-2013 Funding Organizations

- Atrio Health Plans
- Bridgespan
- CareOregon
- FamilyCare Health Plans
- Health Net of Oregon
- Health Republic
- Kaiser Permanente
- LifeWise Health Plan of Oregon
- Moda Health
- Oregon's Health Co-op
- Oregon Health Authority
- PacificSource Health Plans
- Providence Health Plans
- Regence BlueCross BlueShield of Oregon
- Tuality Health Alliance
- Trillium
- Robert Wood Johnson Foundation
- Northwest Health Foundation
- Custom reports and consulting

Claims Data Summary – 2013

- 3.7 million unique patients captured in claims demonstrating the value of aggregating data
- 500+ million medical and pharmacy claims records

Claims Data Summary – 2013

- 83% Commercial population
- 98% Medicaid population
- 95 % Medicare
 - CMS “Qualified Entity” – received Medicare FFS Data for first time in 2014

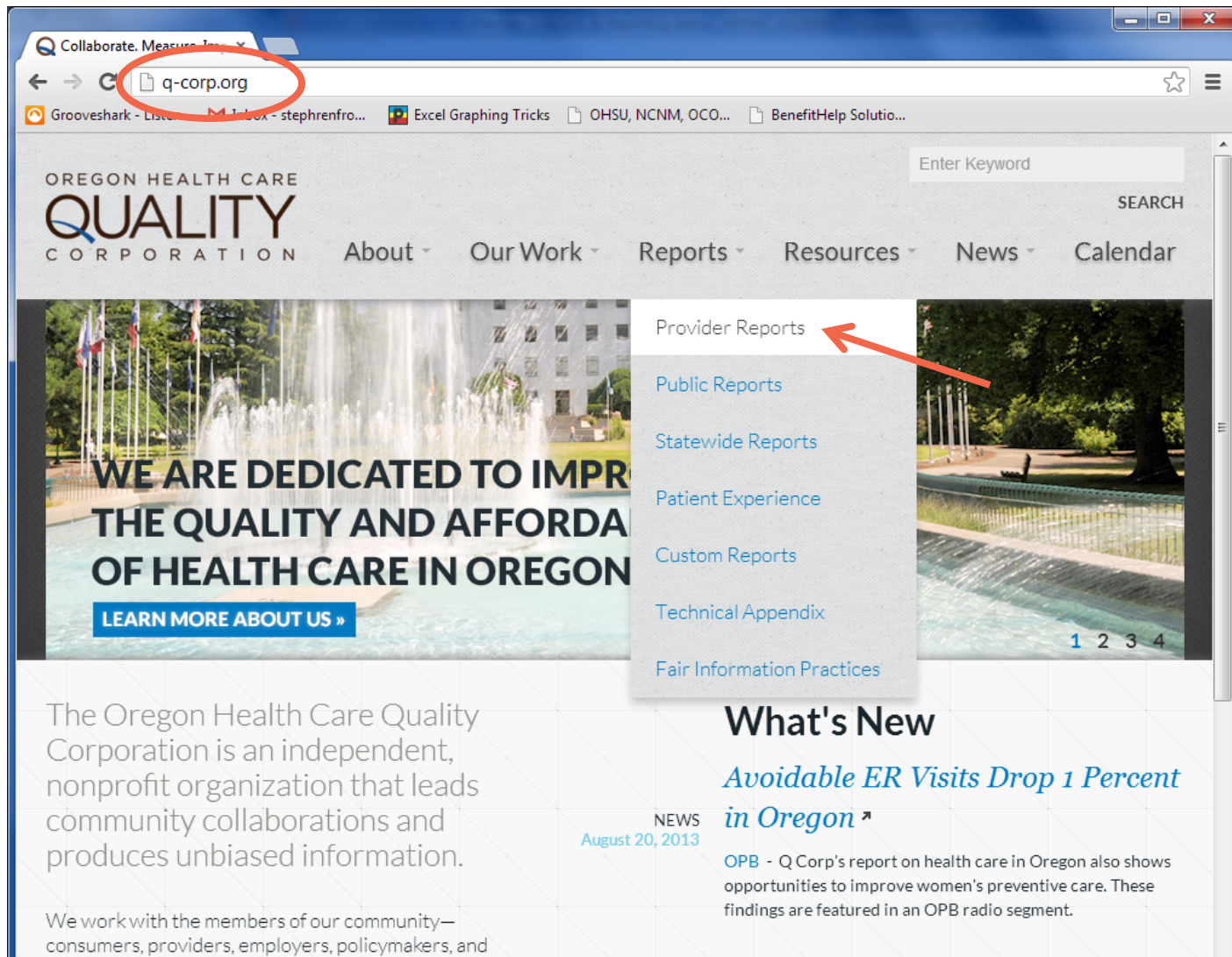
Benefits of Collaboration

- Nearly 90% of the primary care clinics in Q Corp's provider directory contract with 8-11 participating payers.
- Payers and providers participating in Q Corp's measurement initiative are able to benchmark provider, clinic and medical group performance against Oregon and national benchmarks.

Q Corp Provider Directory

- Q Corp developed and maintains the most comprehensive directory of primary care providers in Oregon.
- The provider directory contains information on **3,394** primary care providers currently practicing in Oregon at **741** adult primary care and pediatric clinics.
- Each provider is mapped to a clinic which is defined as a physical doorway where patients receive care. The clinics are then mapped to medical groups.
- The provider directory contains the mailing address, phone, email address and contact at each medical group.

How to Access Secure Portal



The screenshot shows a web browser window with the address bar displaying q-corp.org, which is circled in red. The website header includes the Oregon Health Care Quality Corporation logo and a navigation menu with links: About, Our Work, Reports, Resources, News, and Calendar. A search bar is located in the top right corner. The main content area features a large banner with the text "WE ARE DEDICATED TO IMPROVING THE QUALITY AND AFFORDABILITY OF HEALTH CARE IN OREGON" and a "LEARN MORE ABOUT US »" button. A dropdown menu is open under the "Reports" link, showing options: Provider Reports, Public Reports, Statewide Reports, Patient Experience, Custom Reports, Technical Appendix, and Fair Information Practices. A red arrow points to the "Provider Reports" option. Below the banner, there is a section titled "What's New" with a news item dated August 20, 2013, titled "Avoidable ER Visits Drop 1 Percent in Oregon".

Collaborate. Measure. Improve.

q-corp.org

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THE QUALITY AND AFFORDABILITY
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Provider Reports
Public Reports
Statewide Reports
Patient Experience
Custom Reports
Technical Appendix
Fair Information Practices

The Oregon Health Care Quality Corporation is an independent, nonprofit organization that leads community collaborations and produces unbiased information.

We work with the members of our community—consumers, providers, employers, policymakers, and

What's New

Avoidable ER Visits Drop 1 Percent in Oregon

NEWS
August 20, 2013

OPB - Q Corp's report on health care in Oregon also shows opportunities to improve women's preventive care. These findings are featured in an OPB radio segment.

2013: 14 Data Suppliers and 25 Primary Care Measures

Existing Public Measures

➤ Updated July 2014

➤ Previously reported 2013

- Breast Cancer Screening (age 50-74)
- Cervical Cancer Screening
- Chlamydia Screening
- Diabetes HbA1c Test
- Diabetes LDL-C Test
- Heart Disease Cholesterol Test
- Well-Child Visits for Children 0-15 Mths, 6+ Visits
- Well-Child Visits for Children 3-6 Yrs
- Appropriate Use of Antibiotics for Sore Throats
- Appropriate Low Back Pain Imaging
- Generic Prescription Fills: SSRIs, SNRIs, DNRIs
- Generic Prescription Fills: Statins

New Public Measures

➤ Added to public reports July 2014

- Asthma Medications – Child

Private Measures

- Breast Cancer Screening (age 40-49)
 - Breast Cancer Screening (age 40-69)
 - Breast Cancer Screening (age 85+)
 - Diabetes Kidney Screening
 - Diabetes Eye Exam
 - Well-Child Visits for Children 0-15 Mths, 5+ Visits
 - Potentially Avoidable Hospital Admissions (3)
 - Overall, Acute, Chronic
 - Potentially Avoidable ED Visits (2)
 - Child, Adult
 - Plan 30 day All-Cause Readmissions
- NEW:**
- Alcohol Misuse, Screening, Brief Intervention, Referral for Treatment (SBIRT)
 - Ambulatory Care: Outpatient and ED visits (2)
 - Child, Adult
 - Generic Prescription Fills: Anti-hypertensives
 - Developmental Screenings in the first 36 Months of Life
 - Adolescent Well-Care Visits
 - Follow-up Care for Children Prescribed ADHD Medications
 - Initiation
 - Continuation and Maintenance

Priority Projects for 2014 -2015

- Strong track record of public reporting , provider reporting on quality and utilization measures
- Build on strength as convener and trusted neutral source of data to expand to cost and payment reform activities
- Unanimous Board support
- Robert Wood Johnson AF4Q and RWJF NRHI TCOC project funding

Priority Projects for 2014 -2015 TCOC

- RWJF AF4Q 4.0 - build a portfolio of products that will address the needs of multiple stakeholders including total cost of care measures, analytics and payment reform building blocks .
- Payment Reform Pilot Projects began in 2013 with identification of three key areas of focus : Behavioral health integration, maternity and orthopedics focused on knee
- Q Corp provides community convening, project management, Technical Assistance, data and pilot support.

Priority Projects for 2014 -2015 TCOC

- HHS Cycle III grant to Oregon Department of Business and Consumer Services – Q Corp contract for cost transparency and translation using Oregon APAC
- All deliverables due in 2014 and 2015 with goal to develop prototypes for future development

RWJF NRHI Healthcare Regional Cost Measurement & Transparency (HRCMT)

To develop and produce information to enable communities to reduce the total cost of care in multiple regions with replicable, multi-stakeholder driven strategies.

RWJF NRHI HRCMT Project to date

- Selection & approach for use of a single risk adjuster
- Developed approach for creating meaningful benchmarks
- Agreement on acceptable levels of variations to produce valid comparisons
- Completed ACG risk adjuster training and contracting
- Physician Leadership Training planning underway
- Report scheduled for April 2015 with plan for scale

Lessons Learned

- Very challenging work
- Power of collaboration is key - multi stakeholder engagement is most difficult but has greatest potential
- Results from engaging community level stakeholders versus top down solutions
- No one has a magic bullet and lots of people trying different approaches
- Change fatigue – get behind the wind if possible
- Transparent, trusted and actionable data must be available for all parties to make progress
- Stay tuned to the next chapter

Questions?

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