



Price Transparency Needs Reference Pricing Needs Price Transparency

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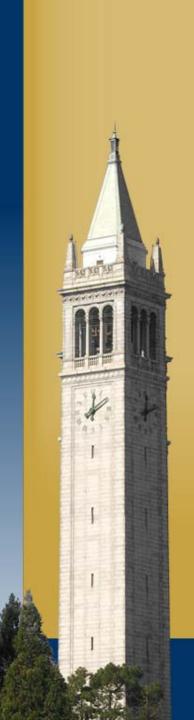
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Overview



- Love for and limits of price transparency
- Reference pricing explained
- The PERS reference pricing initiative
- Lessons and limits of the PERS initiative
- Implications for bundled pricing and transparency



Motherhood and Apple Pie

- We all believe in price transparency
 - Supports informed consumer choice
 - Gives incentives to providers to compete on price
 - Price pressure creates pressure to reduce costs
 - Consumer and market pressures for efficiency reduce need for top-down governmental regulation of prices
 - Everything else is on Facebook: why not prices?



The Importance of Insurance Benefit Re-Design

- Insurance has numerous important benefits
 - Improve access: improve health
 - Promote innovation: most diseases are too rare to justify R&D if only patients pay for care
- But comprehensive coverage has many faults
 - Moral hazard: over-use of unnecessary services
 - Discourage price-shopping by consumers, encourages aggressive pricing by suppliers
 - Creates culture whereby medicine is a "free" entitlement rather than a valuable scarce good
 - Backlash against governmental cost controls
 - Backlash against private cost controls



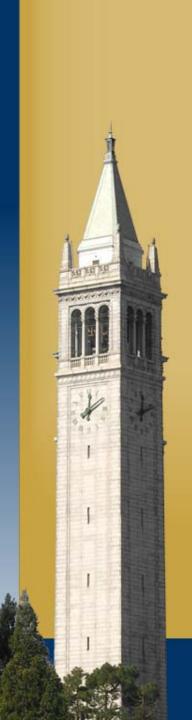
Targets: Prices and Quantities

- Cost sharing can target inappropriate services (quantities) or over-priced services (prices)
- Targeting inappropriate care is very volatile
 - Patients trust physicians, not insurers/employers
 - Backlash against capitation, prior authorization, cost effectiveness analysis, coverage policy, managed care, Obamacare
- Targeting high prices for health care is easier
 - Most people are used to shopping for low prices
 - There is a wide range of prices for similar medical services and products
- If consumers learn to shop for price, maybe they can learn to shop for appropriate care as well



Limits of Current Designs

- Annual deductible
 - Target low-cost primary/preventive services rather than high-cost specialty services
 - Arbitrary link to calendar year
- Coinsurance (%)
 - Exposes patient to only a % of cost or price
 - Limited by annual out-of-pocket maximum
- Copayments (\$)
 - Same price is charged to consumer regardless of price charged to insurer
 - Copayment is small relative to price of specialty services



Reference Pricing

- Sponsor (employer, insurer) establishes a maximum contribution (reference price) it will make towards paying for a particular service/product
 - This RP limit is set at minimum or median of the prices charged by comparable providers
- Patient must pay full difference between the RP limit and the actual price charged by the provider
 - Patient payment is not limited by OOP max
 - Patient has good coverage for low priced options but full responsibility for choice
 - Note: Provider price is the negotiated "allowed charge" not the arbitrary list price



More on Reference Pricing

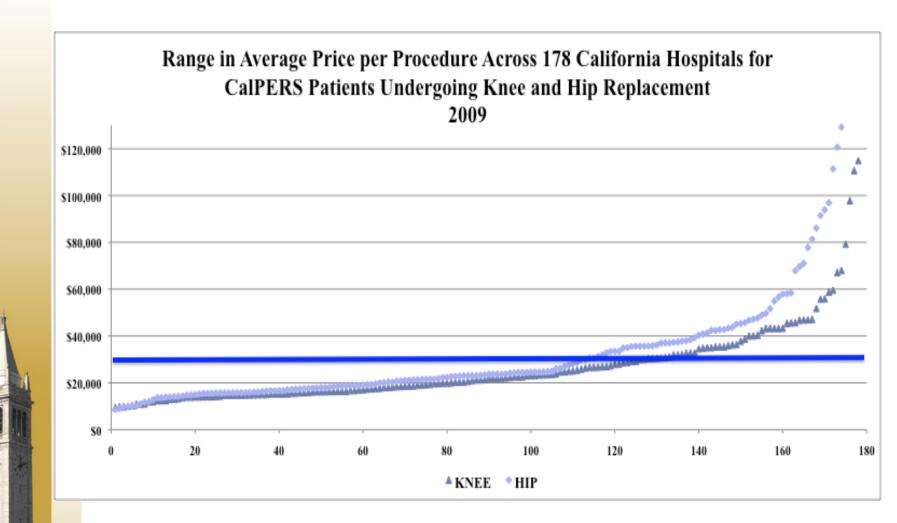
- Reference pricing is best applied to products/services where there is wide variation in price but only narrow variation in quality
 - Pharmaceuticals in Europe
 - Safeway: Lab tests, diagnostic imaging
 - PERS: high volume IP and OP surgeries
- It can be conceptualized as "reverse deductible"
- It can be conceptualized as a coverage exclusion rather than benefit limit or cost sharing
 - Advocates seek to avoid confrontation with federal "essential benefits" requirement as well as state insurance regulation (bans on excessive cost sharing)



Reference Pricing for Orthopedic Surgery at PERS

- PERS covers 1.3M public employees, of which 450K are in self-insured PPO
- It was paying \$20K to \$120K for joint replacement
- In January 2011 established RP limit of \$30K
- It identified 41 hospitals as "value-based purchasing design" facilities (charge less than \$30K, geographic dispersion, score well on BCBSA quality metrics) and initiated employee communication strategy
- For HMO enrollees, it relied on narrow network rather than reference pricing

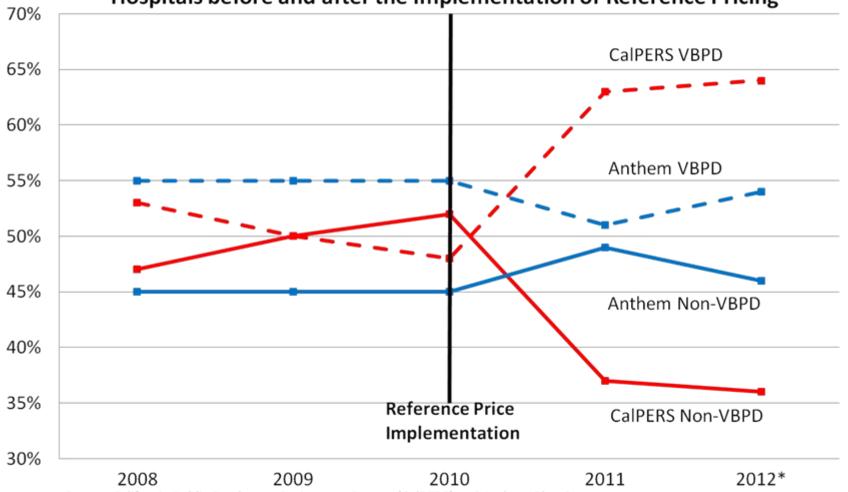
Variation in Hospital Prices





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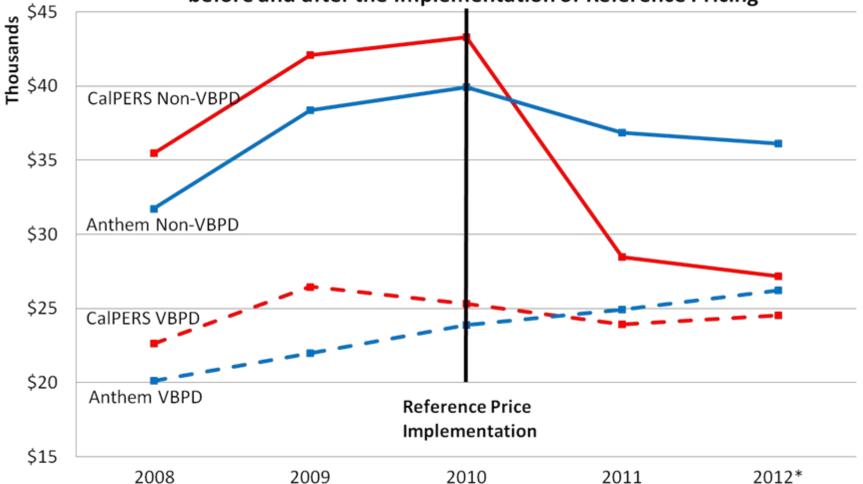
Percentage of Surgery Patients Choosing Low-Priced and High-Priced Hospitals before and after the Implementation of Reference Pricing



Source: California Public Employees Retirement System (CalPERS) and Anthem Blue Cross.

^{*}Through September of 2012 only.

Prices for Knee and Hip Replacement Surgery in California Hospitals before and after the Implementation of Reference Pricing



Source: California Public Employees Retirement System (CalPERS) and Anthem Blue Cross. All prices in 2011 dollars. VBPD: Value Based Purchasing Design. *Through September of 2012 only.



PERS Savings: Payments Compared to What Would have been Paid Without Reference Pricing

2011 : -19.6% (\$2.8 million)

2012 : -18.6% (\$2.7 million)

Cumulative savings: \$5.5 million

 Additional cumulative consumer (enrollee) savings: \$0.5 million



Discussion of PERS Results

- Reference pricing for high-cost surgery induces enrollees to use lower-priced facilities
- But the bigger effect is on hospital prices
- This was probably an over-reaction by hospitals. In other applications, RP will have its greatest effect on consumer choices and market shares
- The PERS results were achieved with only elementary 'transparency' (list of 41 hospitals). Real reference pricing would have required hospitals to negotiated bundled rates that were transparent to the patient.
- PERS is not seeking to expand reference pricing to full set of hospital services, but merely to ambulatory procedures it wishes to move from hospital-based to freestanding surgicenters

Limits of Price Transparency

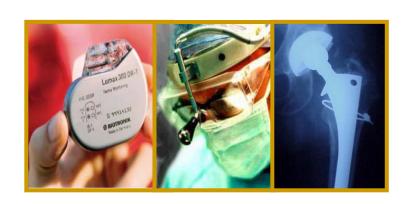
- Price transparency is not a panacea for the ills of the health care system but:
 - It helps support patients as shoppers for value
 - It can stimulate price competition among providers
 - It is consistent with our larger culture of sunshine, truth, honesty, and Facebook
- But to transform health care it requires reference pricing





Limits of Reference Pricing

- Reference pricing is not a panacea but:
 - It helps convert patients into shoppers for value
 - It stimulates price competition among providers
 - It may help change culture of medicine: from a free entitlement to be used without thought to a valuable social resource to be cherished and used with care
- But to transform health care it requires price transparency







Conclusion

- Price transparency will only support consumer choice if consumers care about prices
- Reference pricing will only motivate consumer choice if prices are transparent
- Ideally we enact both simultaneously, but, realistically, we need to decide:
- Where to break into the circle?