



**COVERED**  
**CALIFORNIA**

Active Purchaser Role:  
Paying for Value



# The Mission

**Our mission is to increase the number of insured Californians, improve health care quality, lower costs, and reduce health disparities through an innovative, competitive marketplace that empowers consumers to choose the health plan and providers that give them the best value.**



# Innovative Competitive Marketplace

- With implementation of the ACA over 3.4 million Californians have coverage through Covered California and Medi-Cal reducing the uninsured rate by 50%.
- By the end of 2014, Covered California had over 1.1 million members enrolled, with nearly 90% of those members receiving a federal subsidy
- Continued coverage expansion and affordability won't last or have the impact we want if they do not go hand-in-hand with improving quality and addressing underlying cost of care issues.
- As an active purchaser, Covered California contracts with health plans based on an evaluation of the plan's quality, network, and value of their products which will positively impact long term cost sustainability



# Insuring Quality

- Quality Rating System (QRS) Reported at Carrier Level for 2014 and 2015 Open Enrollment
  - 10 measures from 3 Domains (Access, Plan Service, Doctors & Care) rolled up to a single star rating
  - derived from historic commercial and Medi-Cal performance using CAHPS measures (no exchange enrollee information available)
- 4 star scale- 75<sup>th</sup> percentile and above earns top score
- Exchange enrollee specific data will be available for first time during 2016 Open Enrollment
- Plans are also held accountable for performance measures



# 2015 Open Enrollment Quality Rating Scores Statewide

Carrier	Quality Rating
Anthem Blue Cross of California	★ ★ ★
Blue Shield of California	★ ★ ★
Healthnet HMO, HCSP	★ ★ ★
Kaiser Permanente	★ ★ ★ ★
L.A. Care Health Plan	★ ★
Molina Healthcare HMO	★ ★
Chinese Community Health Plan	NA
Western Health Advantage	★ ★ ★ ★
Sharp Health Plan	★ ★ ★ ★
Valley Health Plan	NA





# Network

- 61,000+ unique physicians- >75% of all active, licensed, non-hospital-based physicians in California
  - 403 acute care hospitals- >90% of all licensed acute care hospitals in California
  - 137 medical groups/IPAs-40% of all DMHC RBO's
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- Plan/product selection is critical- selecting the right provider requires selecting the right plan so accurate network information is an ongoing endeavor



# Network

- Encourage ACO focused networks and products for an integrated approach to care
- Support channeling of specific services to Centers of Excellence that are based on quality and cost effectiveness
- Promote Essential Community Providers (ECP) differently by matching vulnerable community census data by zip code to Covered California actual enrollment
  - Start with provider access, including integrated care
  - Work with plans serving those communities to pursue additional provider contracts
  - Hold plans accountable for meeting minimum ECP standards through contract performance measures



# Contract Performance Measures

- QRS – Qualified Health Plans must meet minimum percentile targets
- eValue8 – Measurement based on performance in 10 modules
- Essential Community Providers - Insure a sufficient geographic distribution of essential community providers to provide reasonable and timely access for low income populations in regions served by Contractor.